

# COUNCIL SERVICES

## OPERATING HIGHLIGHTS

<b>Infrastructure Maintenance</b> \$4,789,000 	<b>Building Controls</b> \$407,000 
<b>Recreation, Youth &amp; Aquatic</b> \$872,000 	<b>Waste Management Services</b> \$3,232,000 
<b>Aged and Disability Services</b> \$2,374,000 	<b>Development Approvals (Planning)</b> \$912,000 
<b>Children and Family Services</b> \$1,793,000 	<b>Parks, Gardens &amp; Open Spaces</b> \$1,408,000 
<b>Business Development</b> \$406,000 	<b>Tourism</b> \$581,000 
<b>Environmental Management</b> \$320,000 	<b>Communications and Customer Services</b> \$729,000 
<b>Library Services</b> \$512,000 	<b>Emergency Services</b> \$315,000 
<b>Community Safety</b> \$393,000 	

# CAPITAL BUDGET

## INFRASTRUCTURE HIGHLIGHTS

<b>Roads</b>	<b>\$4,950,000</b>
<b>Community Buildings</b>	<b>\$551,000</b>
<b>Bridges and Culverts</b>	<b>\$200,000</b>
<b>Recreation, Leisure and Community Facilities</b>	<b>\$361,000</b>
<b>Landfill and Resource Recovery Centres</b>	<b>\$2,678,000</b>
<b>Footpaths</b>	<b>\$328,000</b>
<b>Drainage</b>	<b>\$105,000</b>
<b>Plant and Equipment</b>	<b>\$1,101,000</b>
<b>Library Books</b>	<b>\$102,000</b>
<b>Off Street Car Parking</b>	<b>\$321,000</b>



**Murrindindi**  
Shire Council

# YOUR RATES EXPLAINED 2019/20



(03) 5772 0333  
[rates@murrindindi.vic.gov.au](mailto:rates@murrindindi.vic.gov.au)  
[www.murrindindi.vic.gov.au](http://www.murrindindi.vic.gov.au)  
 @murrindindishirecouncil  
 @discoverdindi



## Annual payment

The annual payment option is available for full payment of your 2019/20 rates and charges, and is due by 15 February 2020.

## Quarterly Installments

If you choose to pay by quarterly installments, these are due by the following dates:

- 30 September 2019
- 30 November 2019
- 29 February 2020
- 31 May 2020

If you have paid your first installment in full by 30 September 2019, reminder notices will be sent to you alerting you to the next installment date.

If you have not paid your first installment **in full by 30 September 2019**, no further reminder notices will be sent. Payments received after this date will be deemed a part payment towards the annual payment due by 15 February 2020.

## Direct debit payments

Annual rates and charges can be paid by direct debit. With this option, payments will be deducted directly from your nominated bank account. You will need to complete a Direct Debit Request Form which is available on Council's website at [www.murrindindi.vic.gov.au](http://www.murrindindi.vic.gov.au) or by contacting us on (03) 5772 0333.

A number of direct debit options are available, including:

- Fortnightly - deducted on a Thursday (in line with pension paydays)
- Monthly - deducted on the 28th of each month
- Quarterly - deducted as per the installment due dates on your rate notice

## Late payments and interest charges

All late payments are subject to penalty interest charges, currently 10% (in accordance with 'The Penalty Interest Rates Act 1983') until paid in full. You are responsible for ensuring that your rates are paid by the due date.

## Payment difficulties and financial hardship

We understand that some people might experience temporary difficulty in paying their rates and charges by the due dates.

You are encouraged to contact Council on (03) 5772 0333 at your earliest opportunity to discuss your situation and payment options. Early communication can prevent costly legal action in the recovery of outstanding rates and charges. All enquiries are treated confidentially.

## Contact details

If any of the contact details on your rate notice are not correct, please complete the form on the back page of your rate notice and mail it to us. Alternatively, you can send us an email at [rates@murrindindi.vic.gov.au](mailto:rates@murrindindi.vic.gov.au)

## Municipal charge

Like many other councils, Murrindindi Shire Council issues a Municipal Charge.

The Municipal Charge is a fixed cost paid equally by all ratepayers. It is used to help distribute the cost of rates, which would otherwise be collected in the form of rates attached to the value of the property.

The Municipal Charge for the 2019/20 rating year is \$341.00.

## Waste service charges

Waste service charges (kerbside garbage and recycling collection) are applied to all properties with a habitable dwelling which are located within a compulsory waste charge zone.

Compulsory waste charge zones follow similar boundaries to most township zones. Waste service charges are calculated on a cost recovery basis.

For the 2019/20 rating year, the kerbside garbage charge is \$381.20 and the recycling charge is \$116.50.

## Why you pay rates

Rates are a property-based tax, not a direct user charge for services received. Councils have a responsibility to provide access to services and infrastructure for the public benefit of all.

The choice not to use Council services or infrastructure does not remove the obligation on all property owners to pay a fair share of rates.

Rates and charges assist in providing a range of services, including road construction and maintenance, recreation and community facilities, libraries, swimming pools, parks and gardens, children and family services, waste management services, town planning, community safety services, environmental health, economic development and tourism, communications and customer services.