

Council Plan 2021-2025

Priority Action Plan 2022/23

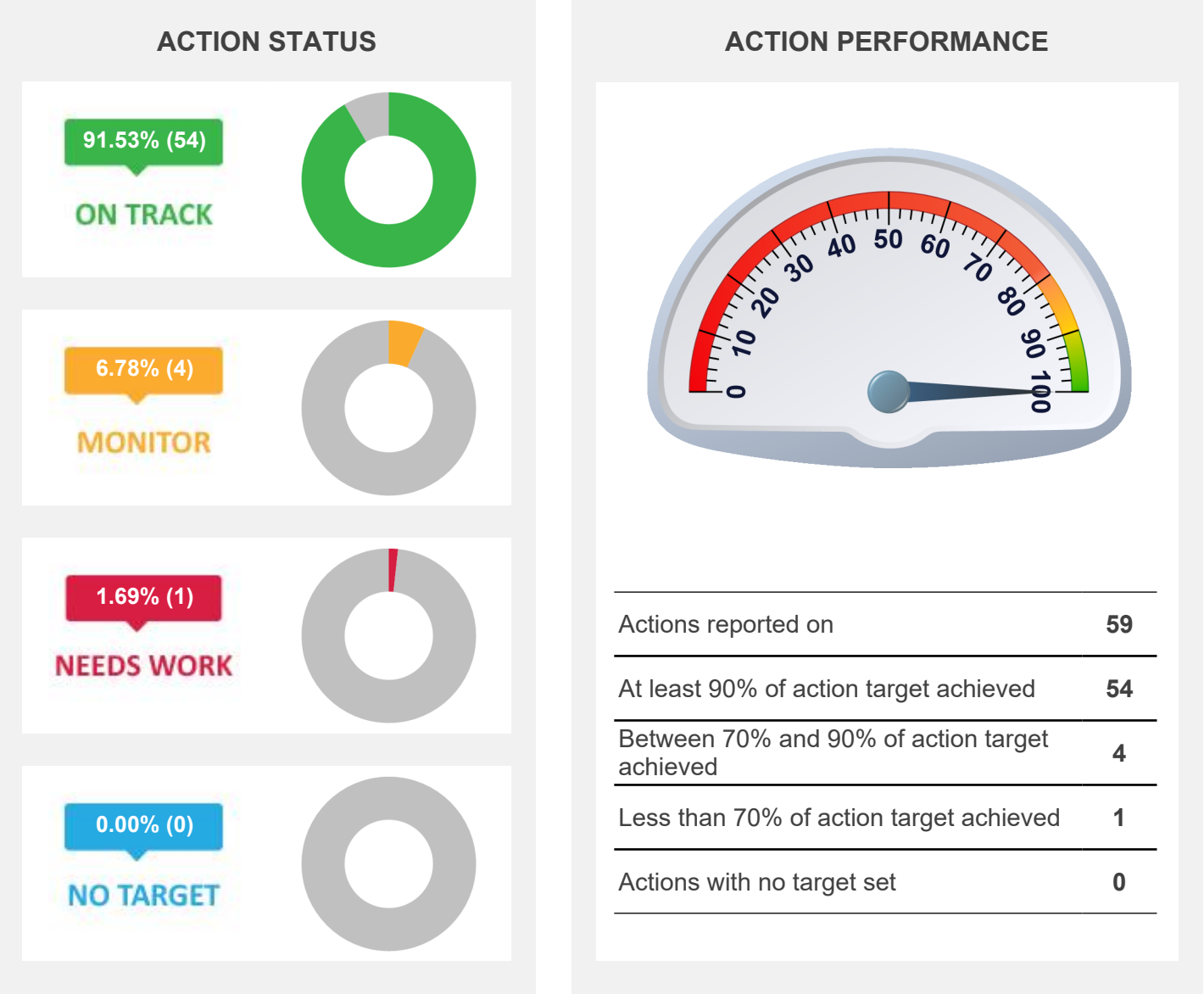
Quarterly Performance Report

Print Date: 18-Nov-2022

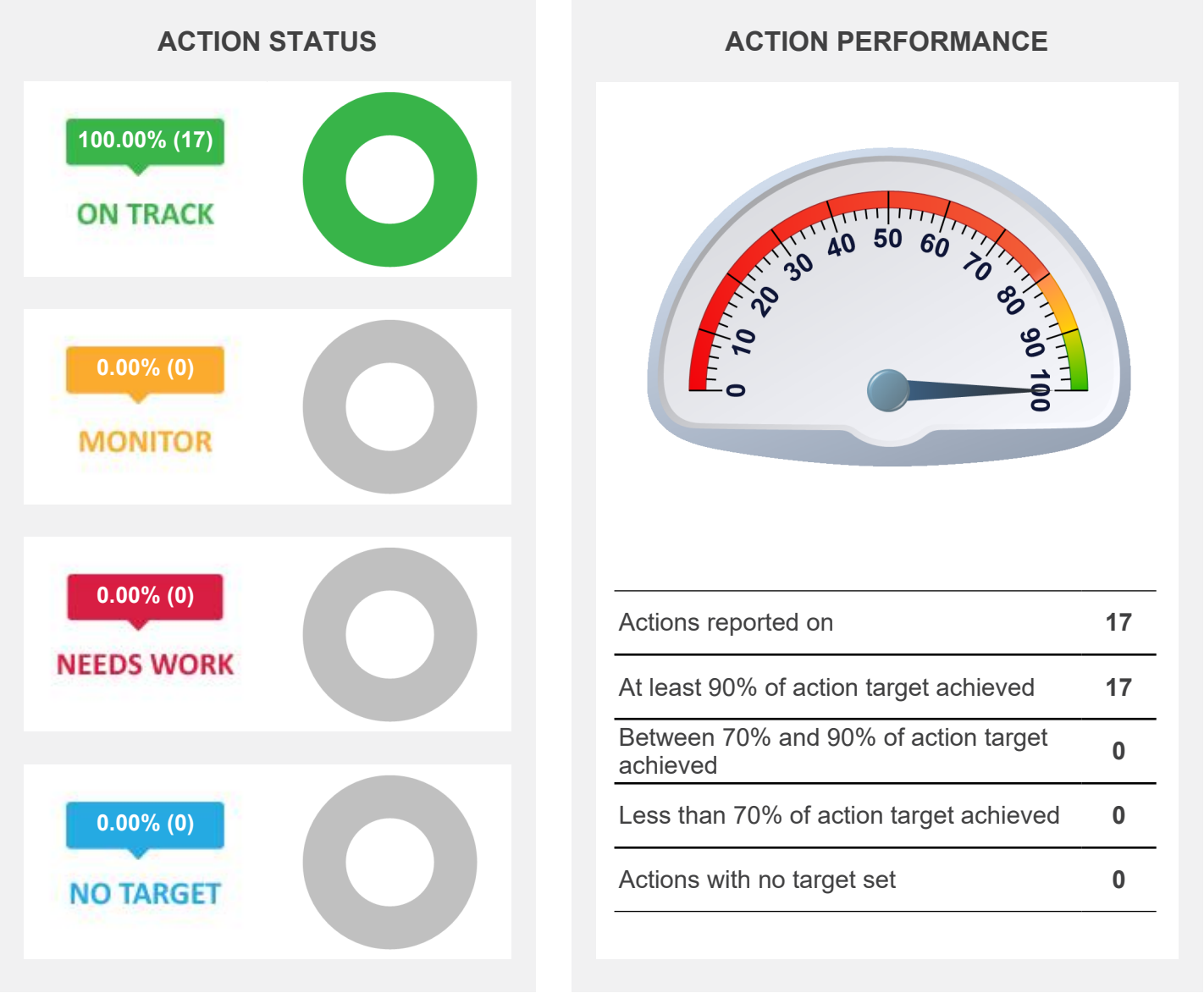
Date Range: 01/07/2022 - 30/09/2022










OVERVIEW SUMMARY





THEME: RESILIENT COMMUNITIES






PERFORMANCE OVERVIEW

STRATEGIC OBJECTIVE		Actions On Track	KPI -
1.1 To ensure we are welcoming, inclusive, caring and connected			
Strategy	Action Performance	KPI Performance	
1.1.1 Celebrate the community's vibrant, diverse and creative people		On Track	-
1.1.2 Deliver, support and promote opportunities for all people to connect with each other, collaborate and plan for our future		On Track	-
1.1.3 Advocate for improved access to health and community services		On Track	-
1.1.4 In collaboration with our community, support our children and young people to be happy, healthy and engaged		On Track	-
1.1.5 Engage with the community and partner organisations to enable older and vulnerable people to live safely, enjoy good health and stay involved		On Track	-
1.1.6 Provide and promote safe, passive and active recreational opportunities that will enhance the health, and wellbeing of residents and visitors		On Track	-


ACTION SUMMARY

Strategic Objective: To ensure we are welcoming, inclusive, caring and connected							
Strategy: Celebrate the community's vibrant, diverse and creative people							
Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
1.1.1.1 Implement an annual calendar of national days and weeks that Council will acknowledge, endorse and promote	Stuart Coller - Manager Community Wellbeing	In Progress	01/07/22	30/06/23	25.00	25.00	 ON TRACK
Progress Comment We supported: * the Plastic Free July initiative, including a page on The Loop and various communications activities in print and social media. * the Yea Wetlands Discovery Centre to run a series of NAIDOC Week events in July * This Girl Can campaign during the week 12-18 September. We promoted the following days via our social media accounts: * R U OK Day * Wear it Purple Day * International Youth Day.							
Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
1.1.1.2 Implement an annual calendar of national days and weeks that Council will acknowledge, endorse and promote	Stuart Coller - Manager Community Wellbeing	In Progress	01/07/22	30/06/23	25.00	25.00	 ON TRACK
Progress Comment We listed 11 events on the Community Events Calendar on Council's website during the period. Our Community Buses were used for 40 trips during the period. An internal working group was also formed to support the delivery of Council's Citizen of the Year Awards during National Volunteer Week in May 2023, and a more coordinated volunteer program approach including a 'Volunteer Hub' on The Loop.							
Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status

1.1.1.3 Deliver the Grants and Contributions Program to support Council and community priorities	Stuart Coller - Manager Community Wellbeing	In Progress	01/07/22	30/06/23	25.00	25.00	 ON TRACK
Progress Comment We supported the community via the Grants and Contributions program with eight Community Projects and Events, two Community Sponsorships and two Fee reductions valued in total at \$20,400.							


Strategy: Deliver, support and promote opportunities for all people to connect with each other, collaborate and plan for our future							
Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
1.1.2.1 Undertake Community Planning for Thornton and Glenburn, and support communities with existing plans to enable community led activities	Stuart Coller - Manager Community Wellbeing	In Progress	01/07/22	30/06/23	25.00	25.00	 ON TRACK
Progress Comment We began the Thornton and Glenburn Community Planning Programs. Core steering groups were formed in both locations, the groups are actively guiding the process including planning for launch events in the next quarter. We continued to provide support to the Eildon Community Planning Core Team. This included assisting with establishing a partnership with Eildon Action to support sustainability. We also provided support to Toolangi Community Planning Action Groups to progress projects and grant applications.							
Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
1.1.2.2 Finalise Library Strategy and Action Plan, and commence delivery of Year 1 actions	Anna Cullen - Manager Customer Experience	In Progress	01/07/22	30/06/23	25.00	25.00	 ON TRACK
Progress Comment							

Our Library Strategy and Action Plan was adopted by Council on 24 August 2022.
We commenced the delivery of Year one actions.

Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
1.1.2.3 Implement pilot project for library outreach into community markets and events	Anna Cullen - Manager Customer Experience	In Progress	01/07/22	30/06/23	25.00	25.00	 ON TRACK

Progress Comment

We began planning the opportunities for community market outreach, this will be finalised in the second quarter.
Our planning has focused on Summer/Autumn community market opportunities, as well as prioritising testing out markets based on potential attendance size.

Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
1.1.2.4 Collaborate with partners to deliver annual priorities from the Municipal Public Health and Wellbeing Plan, including: • Grow Well Dindi - active living and healthy eating focus • Goulburn Mental Health and Wellbeing Project • Free From Violence prevention project • Health promotion initiatives	Stuart Coller - Manager Community Wellbeing	In Progress	01/07/22	30/06/23	25.00	25.00	 ON TRACK




Progress Comment

We progressed the 3-year "Free From Violence" primary prevention program with the recruitment of a project officer to support delivery. We participated in regular professional development with the MAV Gender Equality, Prevention of Violence against Women and Gender Based Violence Network.


We supported healthy eating and active living outcomes via the 'Grow Well Dindi' program, this included youth events and a promotional campaign during This Girl Can week.

We coordinated two free Youth focused Mental Health First Aid training courses in Yea and Kinglake with 26 participants.


Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
--------	----------------	---------------	------------	----------	------------	--------	--------

1.1.2.5 Progress the Reconciliation Action Plan (RAP) for Council in consultation with Traditional Owners and local Aboriginal community groups, including: • Finalise development of stage 1 'Reflect' RAP • Commence implementation of key priorities identified in the 'Reflect' RAP	Stuart Collier - Manager Community Wellbeing	In Progress	01/07/22	30/06/23	25.00	25.00	 ON TRACK
Progress Comment <p>Our Reconciliation Action Plan internal working group completed the first draft of the Reflect Plan and submitted it to Reconciliation Australia for feedback.</p> <p>We undertook initial consultation with Wurundjeri Woi-Wurrung Cultural Heritage Aboriginal Corporation and the Taungurung Land and Water Council to enhance meaningful collaboration.</p>							
Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
1.1.2.6 Enhance public participation through objectives and principles contained within the Community Engagement Policy including: • Online portal 'Dindi in the loop' • Active engagement to support harder to reach groups	Stuart Collier - Manager Community Wellbeing	In Progress	01/07/22	30/06/23	25.00	25.00	 ON TRACK
Progress Comment <p>Our online platform "The Loop" continued to be a valuable engagement tool with 12 projects posted on the platform for the period with a total of 3527 visits. We held eight face-to-face consultations and two focus-group sessions. We also trialed the use of letter-box drops to support engagement with harder-to-reach groups. We had initial conversations with Nexus Primary Health and the Ethnic Council of Shepparton on how best to engage with our LGBTIAQ+ and Culturally and Linguistically Diverse (CALD) communities.</p>							
Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
1.1.2.7 Review future service and infrastructure requirements for childcare across Murrindindi Shire	Stuart Collier - Manager Community Wellbeing	In Progress	01/07/22	30/06/23	25.00	25.00	 ON TRACK
Progress Comment <p>We awarded the contract for service planning and infrastructure requirements for future childcare needs in Murrindindi to Community Child Care Association Inc. for delivery in November 2022.</p>							

Strategy: Advocate for improved access to health and community services

Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
1.1.3.1 Advocate for improved access to health and wellbeing services, including: <ul style="list-style-type: none"> • Local GPs • Mental Health • Family Violence Services • Hospitals • Public Transport • Social and Affordable Housing • Aged and Disability • Maternal and Child Health (MCH) 	Stuart Coller - Manager Community Wellbeing	In Progress	01/07/22	30/06/23	25.00	25.00	 ON TRACK
Progress Comment We advocated for community health outcomes including: <ul style="list-style-type: none"> * the Victorian Skills Authority Goulburn Regional Taskforce * the Municipal Association of Victoria Social and Affordable Housing, Maternal Child Health Coordinators Group, and Community Care Network including aged Care reforms *the Department of Education Early Years Compact *the Department of Transport community transport round table. At a regional level, advocacy included the Goulburn Mental Health and Wellbeing Project and Goulburn Family Violence Executive. Within Murrindindi the Aged and Disability Service Providers Network have continued to address workforce issues.							


Strategy: In collaboration with our community, support our children and young people to be happy, healthy and engaged

Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
1.1.4.1 Provide high quality Children and Maternal Child Health Service programs, including: <ul style="list-style-type: none"> • Family Day Care • Immunisation and Key Ages and Stages assessments • Supported Playgroups and Parent Early Education Partnership • Library Programs 	Stuart Coller - Manager Community Wellbeing	In Progress	01/07/22	30/06/23	25.00	25.00	 ON TRACK

Progress Comment

Our Family Day Care (FDC) team consisting of 13 educators delivered approximately 20,000 hours of childcare for 154 children. Our facilitated Playgroups and Parent Early Education Partnership (PEEP) at Kinglake and Eildon conducted 30 sessions supporting 21 families with early childhood development.

Our Maternal and Child Health team serviced 262 families this quarter including 25 new births and 285 Key Ages and Stages consultations. 43 vulnerable families were offered extra support through the Enhanced Program and 8 families utilised our Sleep and Settling Outreach program. 128 clients were immunised at our community sessions. New parent groups and Sleep and Settling parent information sessions were offered in Kinglake and Alexandra with a total of 19 families participating.



Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
1.1.4.2 Provide high quality Youth Service including: • Leadership activities • Career pathways • Arts programs	Stuart Coller - Manager Community Wellbeing	In Progress	01/07/22	30/06/23	25.00	25.00	 ON TRACK

Progress Comment


Our Youth Services team delivered two Gnarly Neighbours skate events in Yea and Kinglake with 70 young people and 30 community members attending. We collaborated with the Alexandra Secondary College to deliver a student production (39 performers) to 500 community members and supported the College 'Wear It Purple' event celebrating diversity and inclusion for 200 students.

We also supported UGFM's 'Young Artist of the Month' with 3 performers, and the Central Ranges Local Learning and Employment Network Eildon Houseboat Industry Immersion Tour for 16 young people.

Strategy: Engage with the community and partner organisations to enable older and vulnerable people to live safely, enjoy good health and stay involved

Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
1.1.5.1 Deliver a plan for rolling township access audits to inform the capital works program, incorporating 'Access-for-All' principles and the specific needs of older people	Stuart Coller - Manager Community Wellbeing	In Progress	01/07/22	30/06/23	25.00	25.00	 ON TRACK
Progress Comment We continued our work consolidating audit reports completed in Alexandra, Eildon, Kinglake, Marysville, and Yea to support prioritising projects for the 20-year capital works program.							
Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
1.1.5.2 Continue to act as an advocate for older and vulnerable people to access government services and assist them to navigate those services to support their health and wellbeing	Stuart Coller - Manager Community Wellbeing	In Progress	01/07/22	30/06/23	25.00	25.00	 ON TRACK
Progress Comment We supported 27 people to access health and wellbeing services through the DindiLink program which included 11 people supported to link to aged care services. Our Moving Murrindindi program supported 74 individual trips for senior citizens, people with a disability, or financially disadvantaged members of our community with low-cost transport to access medical appointments, social outings, or other transport hubs.							

Strategy: Provide and promote safe, passive and active recreational opportunities that will enhance the health, and wellbeing of residents and visitors


Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
1.1.6.1 Advocate for funding to deliver key infrastructure and open space initiatives, as supported by the Recreation and Open Space Strategy, including: <ul style="list-style-type: none"> • Yea swimming pool lighting • Eildon swimming pool solar and shade upgrade • Kinglake Memorial Reserve netball shelter • Alexandra Leisure Centre development plan 	Stuart Coller - Manager Community Wellbeing	In Progress	01/07/22	30/06/23	25.00	25.00	 ON TRACK

Progress Comment

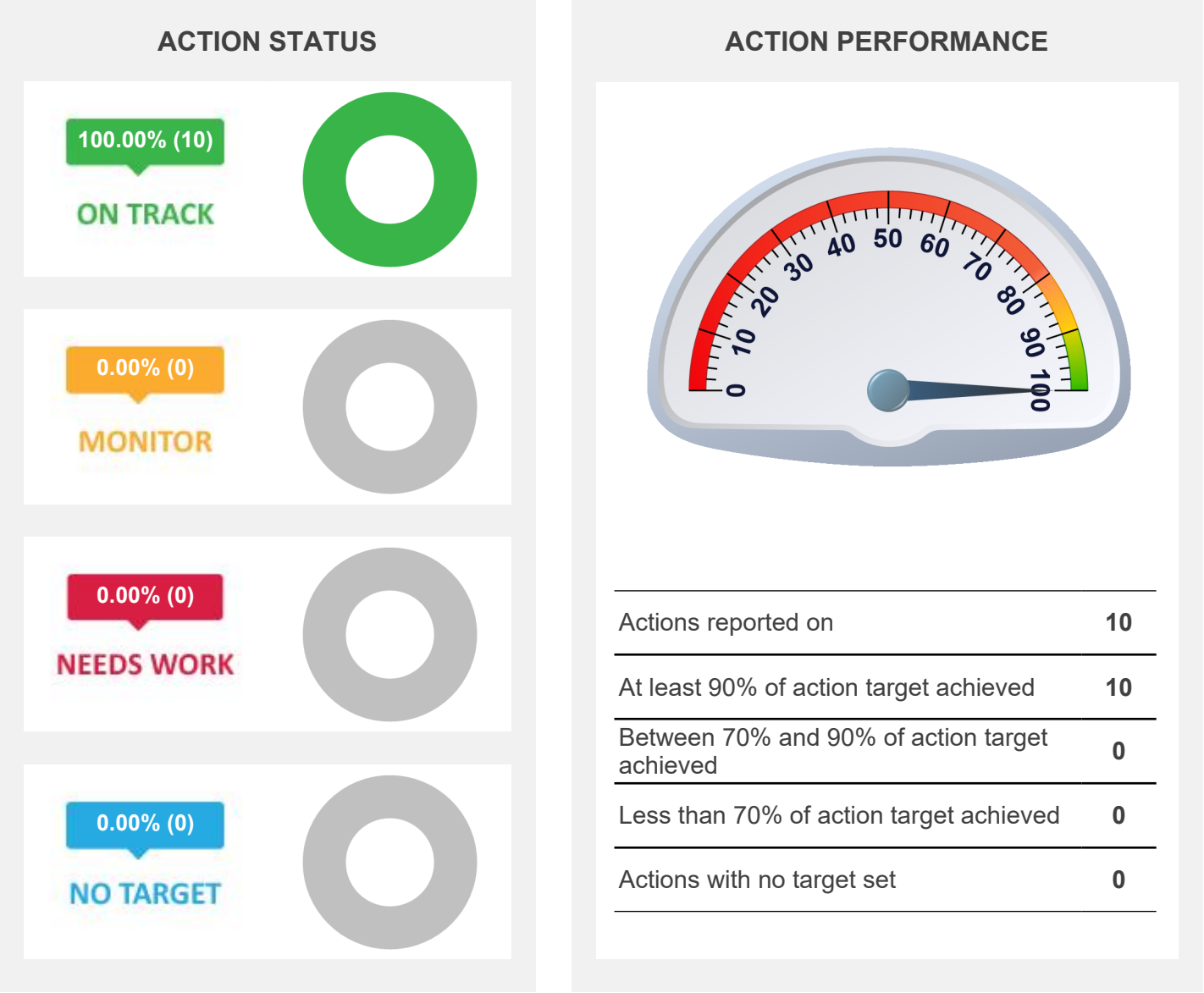
We submitted three grant applications to Sport and Recreation Victoria targeting support for projects including:

- * Yea Swimming Pool Lighting
- * Eildon Reserve Skate Park
- * Eildon Reserve Swings and Flying Fox.





We prepared separate funding applications to Goulburn Valley Water to install permanent hydration stations in Thornton and Alexandra, and to the Department of Families Fairness and Housing for the disability-friendly Changing Places component of the Eildon Reserves redevelopment project.

Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
1.1.6.2 Deliver the recommendations from the Aquatics Facilities Audit that will support community participation outcomes, including: <ul style="list-style-type: none"> • Yea main pool liner upgrade • Change room and kiosk refurbishment across all facilities • Shade sail replacement • Marysville toddler pool surface upgrade 	Stuart Coller - Manager Community Wellbeing	In Progress	01/07/22	30/06/23	25.00	25.00	 ON TRACK
Progress Comment <p>We investigated sustainable long-term outcomes for the main Yea Pool Liner renewal project. We planned minor remedial works the current surface to maintain high standards.</p>							




THEME: BEAUTIFUL TOWNSHIPS AND RURAL SETTINGS




PERFORMANCE OVERVIEW


STRATEGIC OBJECTIVE		
2.1 To create a better place for our community and visitors to live in harmony with our rural character, natural beauty and heritage		
Strategy	Action Performance	KPI Performance
2.1.1 Connect our communities through improved roads, footpaths and public transport	 On Track	-
2.1.2 Deliver efficient, sustainable land use planning outcomes to enhance liveability, protect our unique rural character and natural beauty, and to enable growth	 On Track	-
2.1.3 Provide fit-for- purpose infrastructure that meets current and future service demands and needs of our community	 On Track	-
2.1.4 Provide spaces within our towns that are vibrant, attractive, safe and accessible	 On Track	-

ACTION SUMMARY

Strategic Objective: To create a better place for our community and visitors to live in harmony with our rural character, natural beauty and heritage							
Strategy: Connect our communities through improved roads, footpaths and public transport							
Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
2.1.1.1 Prioritise and implement program of works from Disability Discrimination Act Audit 2021/22	Peter Bain - Manager Sustainability & Assets	In Progress	01/07/22	30/06/23	25.00	25.00	 ON TRACK
Progress Comment We commenced scoping works for the project to improve disability access to the Alexandra Shire Hall.							
Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
2.1.1.2 Deliver key new link pathway projects, including: • Falls Road, Marysville • Flowerdale Link Shared Pathway • Great Victorian Rail Trail Artwork and upgrades	Peter Bain - Manager Sustainability & Assets	In Progress	01/07/22	30/06/23	25.00	25.00	 ON TRACK
Progress Comment We completed the design for the Falls Road Marysville Project and the construction contract was let. Construction is scheduled to occur between January and April 2023. Art installation works commenced on the Great Victorian Rail Trail Artwork Project and we commenced scoping the Flowerdale Link Shared Pathway Project.							
Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
2.1.1.3 Complete the Functional Design stage of Skyline Road, Eildon	Peter Bain - Manager Sustainability & Assets	In Progress	01/07/22	30/06/23	25.00	25.00	 ON TRACK
Progress Comment We prepared the tender for the functional design of Skyline Road, with the project scheduled to be completed by the third quarter.							



Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
2.1.1.4 Improve connectivity and road safety through delivering the Yea Caravan Park Bridge Redevelopment Project and Snob Creek Road widening	Peter Bain - Manager Sustainability & Assets	In Progress	01/07/22	30/06/23	25.00	25.00	 ON TRACK
Progress Comment We commenced the design phase for the Snobs Creek Road widening project during the quarter. Works associated with the Yea Caravan Park bridge redevelopment are not scheduled to occur until May 2023.							

Strategy: Deliver efficient, sustainable land use planning outcomes to enhance liveability, protect our unique rural character and natural beauty, and to enable growth




Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
2.1.2.2 Advocate to, and work with, the Victorian Government for a strategic land use assessment to support: • A sustainable and appropriate rezoning strategy to meet the shire's population needs • Economic and environmental demands including residential, commercial and industrial use	Natalie Stewart - Manager Development Services	In Progress	01/01/21	16/12/22	67.00	25.00	 ON TRACK
Progress Comment Our progress on this action is tracking well. We are awaiting consultation submissions.							

Strategy: Provide fit-for- purpose infrastructure that meets current and future service demands and needs of our community

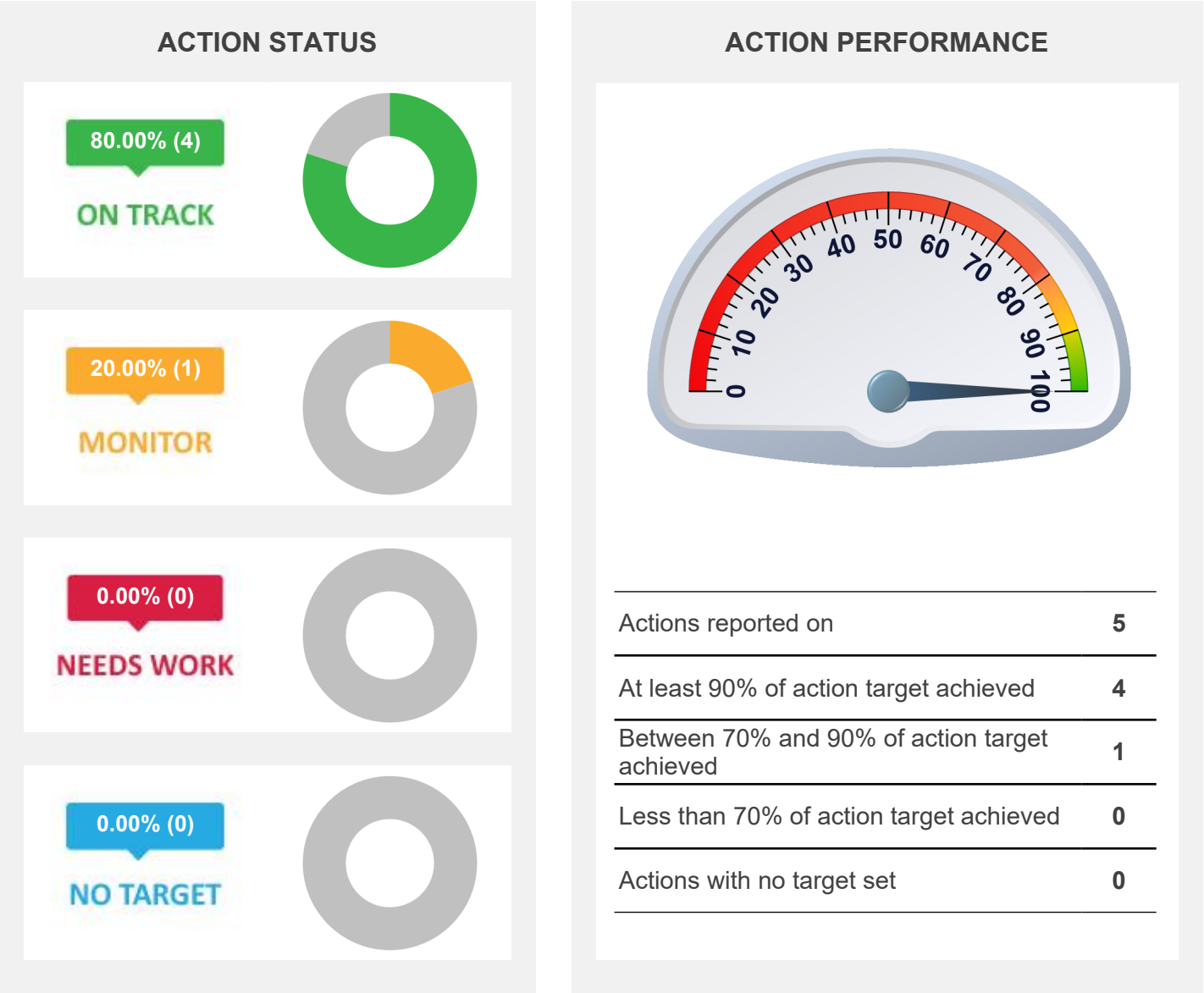
Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
--------	----------------	---------------	------------	----------	------------	--------	--------

2.1.3.1 Deliver the Capital Works Program for 2022/23, including: • Alexandra Youth Precinct • Complete extension of the Blue Gum Rail Trail • Eildon Improvement Plan Stage 1 construction	Peter Bain - Manager Sustainability & Assets	In Progress	01/07/22	30/06/23	25.00	25.00	 ON TRACK
Progress Comment We progressed the Capital Works Program to schedule during the quarter. This included: - the Alexandra Youth precinct which is 75% complete - the letting of the contract for Blue Gum Trail Eildon, with works to commence in November 2022 - Completion of the design and tender documents for the Eildon Improvement Plan Stage 1 with the construction contract scheduled to be let in December 2022.							
Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
2.1.3.2 Complete the 2022/23 Renewal Programs, including: • Footpaths • Gravel Roads • Sealed Roads • Drainage • Buildings	Peter Bain - Manager Sustainability & Assets	In Progress	01/07/22	30/06/23	25.00	25.00	 ON TRACK
Progress Comment We completed tender documentation for the delivery of renewal works, including footpaths, gravel roads, sealed roads, drainage and buildings.							





Strategy: Provide spaces within our towns that are vibrant, attractive, safe and accessible

Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
2.1.4.1 Activate outdoor spaces as part of the state Government □funded COVID-19 recovery initiative	Matt Thomas - Manager Tourism & Events	In Progress	01/07/22	30/06/23	50.00	25.00	 ON TRACK
Progress Comment We installed a number of outdoor games to activate public spaces across Murrindindi Shire. We installed 5 bike maintenance and repair stations in larger townships to encourage increased cycle use and township visitation.							
Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
2.1.4.2 Complete a concept design for the Alexandra and Thornton Streetscape	Peter Bain - Manager Sustainability & Assets	In Progress	01/07/22	30/06/23	25.00	25.00	 ON TRACK
Progress Comment We commenced the initial phase of the concept design project during the quarter.							
Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
2.1.4.4 Roll out a Street Tree replacement and in-fill program across townships	Stuart Russell - Manager Operations & Maintenance	In Progress	01/07/22	30/06/23	25.00	25.00	 ON TRACK
Progress Comment We commenced work in Eildon, and we identified sites in Alexandra and Yea for commencement.							

THEME: GROWTH AND OPPORTUNITY





PERFORMANCE OVERVIEW

STRATEGIC OBJECTIVE 3.1 To prioritise and promote a culture in which the economy, businesses and community can grow and thrive				Actions On Track	KPI -
Strategy			Action Performance		KPI Performance
3.1.1 Boost local investment and employment opportunities through activities that encourage businesses, social enterprise, and industry sectors to thrive and grow				On Track	-
3.1.2 Support and promote our tourism and events sector to boost the economy through increased visitation				On Track	-
3.1.3 Partner with community members, businesses, and other organisations affected by the state-government-led transition out of native forest harvesting				On Track	-

ACTION SUMMARY



Strategic Objective: To prioritise and promote a culture in which the economy, businesses and community can grow and thrive

Strategy: Boost local investment and employment opportunities through activities that encourage businesses, social enterprise, and industry sectors to thrive and grow


Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
3.1.1.2 Continue to deliver the activities identified in Council's COVID-19 Business Recovery Plan, including: <ul style="list-style-type: none"> • Develop investment prospectus material to attract private sector interest • Provide opportunities for businesses to network and collaborate 	Matt Thomas - Manager Tourism & Events	In Progress	01/07/22	30/06/23	23.00	25.00	 ON TRACK
Progress Comment We delivered one networking session in Alexandra in partnership with NBN. We assisted two businesses to develop continuity plans for key issues through Council's business continuity mentoring program. We completed the transfer of Council's Murrindindi Investment website to a new site host to enable the opportunity to refresh the site with relevant investment prospectus material.							
Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
3.1.1.3 Deliver and promote the Better Approvals Program and Business Concierge service as a means to assist businesses to start, grow and thrive	Matt Thomas - Manager Tourism & Events	In Progress	01/07/22	31/03/23	25.00	25.00	 ON TRACK
Progress Comment We provided Business Concierge assistance to four businesses to assist them through complex permit requirements. We registered to take part in the Better Planning Project through the Department of Land, Water and Planning to improve the quality of information provided to applicants.							

Strategy: Support and promote our tourism and events sector to boost the economy through increased visitation

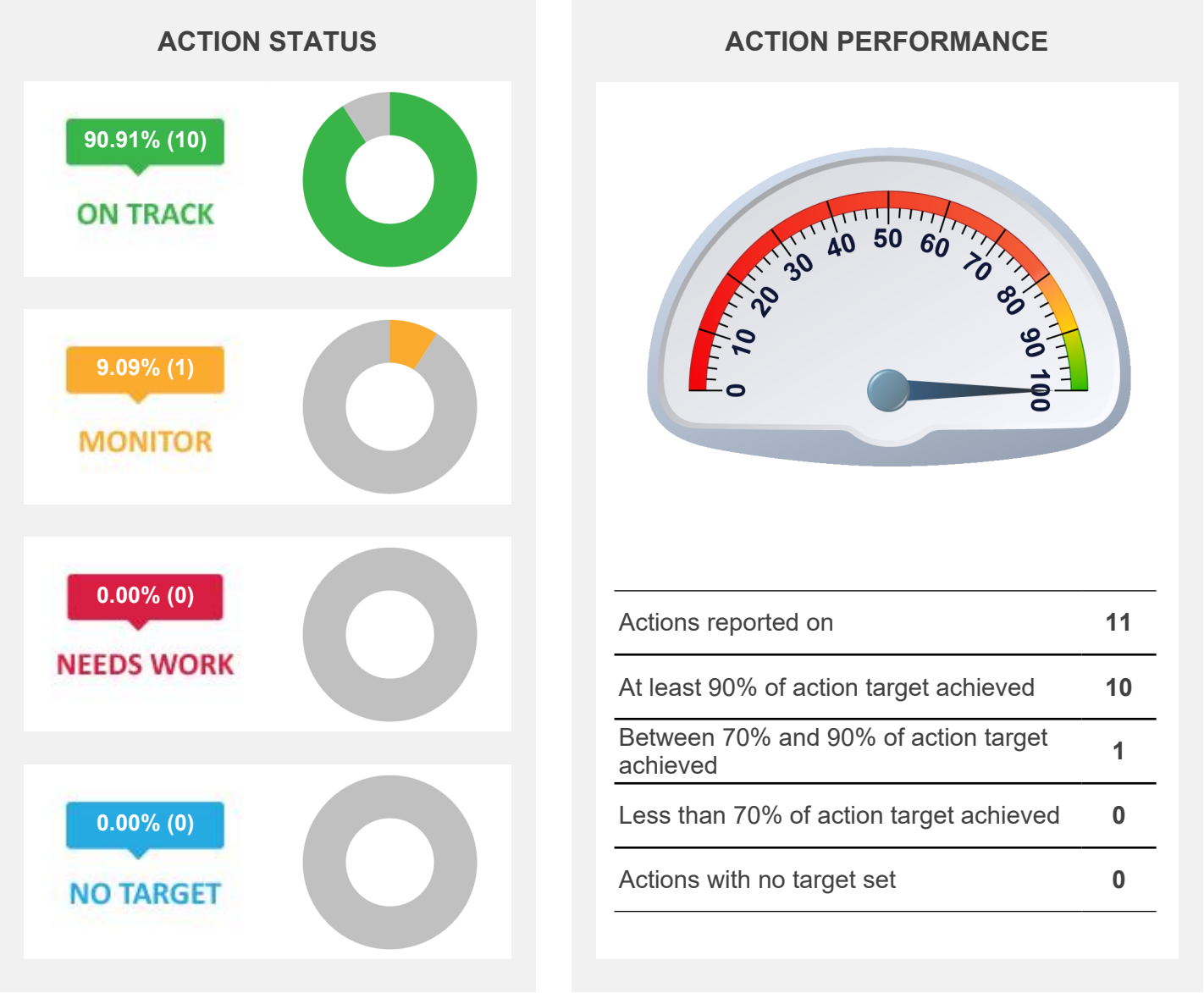
Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
--------	----------------	---------------	------------	----------	------------	--------	--------

3.1.2.1 Continue to deliver the activities identified in the Great Victorian Rail Trail Strategic Development Plan, including completion of the \$1.2M Art Installations and Signage Project	Matt Thomas - Manager Tourism & Events	In Progress	01/07/22	30/06/23	40.00	25.00	 ON TRACK
<p>Progress Comment</p> <p>We contracted eight artists to deliver sculptural works on the Great Victorian Rail Trail.</p> <p>We secured funding from the Department of Transport to create five interpretive signs in partnership with Taungurung Land and Waters Council focusing on First Peoples' history and culture.</p> <p>We engaged a video producer to document the artist's journey from design to installation to support the promotion of the project.</p>							
Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
3.1.2.2 Continue to implement the Tourism and Events Strategy 2019-2024, including: • The year 1 recommendations of the Visitor Services Review • Develop and promote an inventory of cycling opportunities across Murrindindi Shire	Matt Thomas - Manager Tourism & Events	In Progress	01/07/22	30/06/23	22.00	25.00	 MONITOR
<p>Progress Comment</p> <p>We worked with Tourism North East to increase the number of cycling routes represented on the Ride High Country website.</p>							






Strategy: Partner with community members, businesses, and other organisations affected by the state- government-led transition out of native forest harvesting

Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
3.1.3.2 Advocate to ensure all businesses, contractors and employees of the forestry sector are provided with information about funding and resources available through the State Government to support them through forestry industry transition	Matt Thomas - Manager Tourism & Events	In Progress	01/07/22	30/06/23	25.00	25.00	 ON TRACK
Progress Comment We worked with the Department of Jobs, Precincts and Regions to create connection with local businesses, business groups and other stakeholders to provide information about available funding and resources.							

THEME: OUR PROTECTED ENVIRONMENT





PERFORMANCE OVERVIEW


STRATEGIC OBJECTIVE		
4.1 To protect and enhance our natural environment, supporting environmental sustainability, community resilience, innovation and adaptation to climate change to achieve net-zero emissions by 2035		Actions On Track KPI -
Strategy	Action Performance	KPI Performance
4.1.1 Minimise waste and increase recycling to reduce our environmental footprint		On Track -
4.1.2 In partnership with the community, provide education and training to improve ecologically sustainable outcomes		On Track -
4.1.3 In partnership with the community, develop and deliver climate adaptation and mitigation programs and practices to reduce our environmental impact		On Track -
4.1.4 Protect our waterways and improve associated human health outcomes		On Track -

ACTION SUMMARY



Strategic Objective: To protect and enhance our natural environment, supporting environmental sustainability, community resilience, innovation and adaptation to climate change to achieve net-zero emissions by 2035


Strategy: Minimise waste and increase recycling to reduce our environmental footprint

Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
4.1.1.1 Implement resourced Year 2 actions from the Waste and Resource Recovery Strategy, including: <ul style="list-style-type: none"> • Review the operations of the Resource Recovery Centres, including investigate options for the expansion of Scrap Shack operations • Engage with the community on options for the waste collection service and continue to participate in the collaborative procurement process • Implement education programs to promote recycling and reduced waste to landfill, including school promotions • Review involve 	Peter Bain - Manager Sustainability & Assets	In Progress	01/07/22	30/06/23	25.00	25.00	 ON TRACK
Progress Comment We commenced the review of Resource Recovery Centre operations. We also commenced community engagement on the future of waste and recycling collection services, under the State Government's Circular Economy Reforms, with engagement due to be completed in October 2022. We also continued our waste and recycling education programs during the quarter.							
Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
4.1.1.2 Advocate for additional grant funding to support the delivery of the kerbside reform transition, including towards the cost of implementing the new services	Peter Bain - Manager Sustainability & Assets	In Progress	01/07/22	30/06/23	50.00	25.00	 ON TRACK
Progress Comment We received additional grant funding for initial tasks to support the kerbside services transition. Further advocacy is planned.							



Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
4.1.1.3 Determine the location and preferred management model for the Yea Resource Recovery Centre	Peter Bain - Manager Sustainability & Assets	In Progress	01/07/22	30/06/23	25.00	25.00	 ON TRACK
Progress Comment We commenced a review of the Operational Plan for the Yea Resource Recovery Centre during the quarter.							



Strategy: In partnership with the community, provide education and training to improve ecologically sustainable outcomes

Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
4.1.2.1 Work with community and Landcare groups to promote sustainable land use, including conservation for roadside and bushland sites in the municipality, measured through number of meetings held and hectares planted/managed	Peter Bain - Manager Sustainability & Assets	In Progress	01/07/22	30/06/23	50.00	25.00	 ON TRACK
Progress Comment During the quarter we completed the fire management works to remove significant fire risk on Council controlled bushland in Kinglake West. Further bushland and roadside programs are due to commence next quarter.							
Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
4.1.2.2 Implement bushland management actions on key Council sites to manage fire risk, pests and weeds and protect biodiversity	Stuart Russell - Manager Operations & Maintenance	In Progress	01/07/22	30/06/23	20.00	25.00	 MONITOR
Progress Comment Our progress on the roadside pest and weed management programs was slightly delayed due to wet weather.							
Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status

4.1.2.3 Review and update Rural Roadside Management Plan, Rural Roadside Code of Practice and associated documents	Peter Bain - Manager Sustainability & Assets	In Progress	01/07/22	30/06/23	25.00	25.00	 ON TRACK
Progress Comment We commenced the review of the Rural Roadside Management Plan during the quarter including a review of better practice examples.							


Strategy: In partnership with the community, develop and deliver climate adaptation and mitigation programs and practices to reduce our environmental impact

Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
4.1.3.1 Adopt a Climate Change Policy for the Shire to achieve the goal of carbon neutrality by 2035	Peter Bain - Manager Sustainability & Assets	In Progress	01/07/22	30/06/23	75.00	25.00	 ON TRACK
Progress Comment The Climate Change Policy was adopted by Council in September 2022. A Climate Action Plan, to give effect to the Policy, will be developed over the next two quarters.							
Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
4.1.3.2 Undertake round two of community consultation that includes advise on carbon credits prior to finalising and adopting the Climate Change Action Plan	Peter Bain - Manager Sustainability & Assets	In Progress	01/07/22	30/06/23	25.00	25.00	 ON TRACK
Progress Comment We completed the second round of community consultation to support the development of the Climate Action Plan which is scheduled to be completed for adoption in January 2023.							
Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status

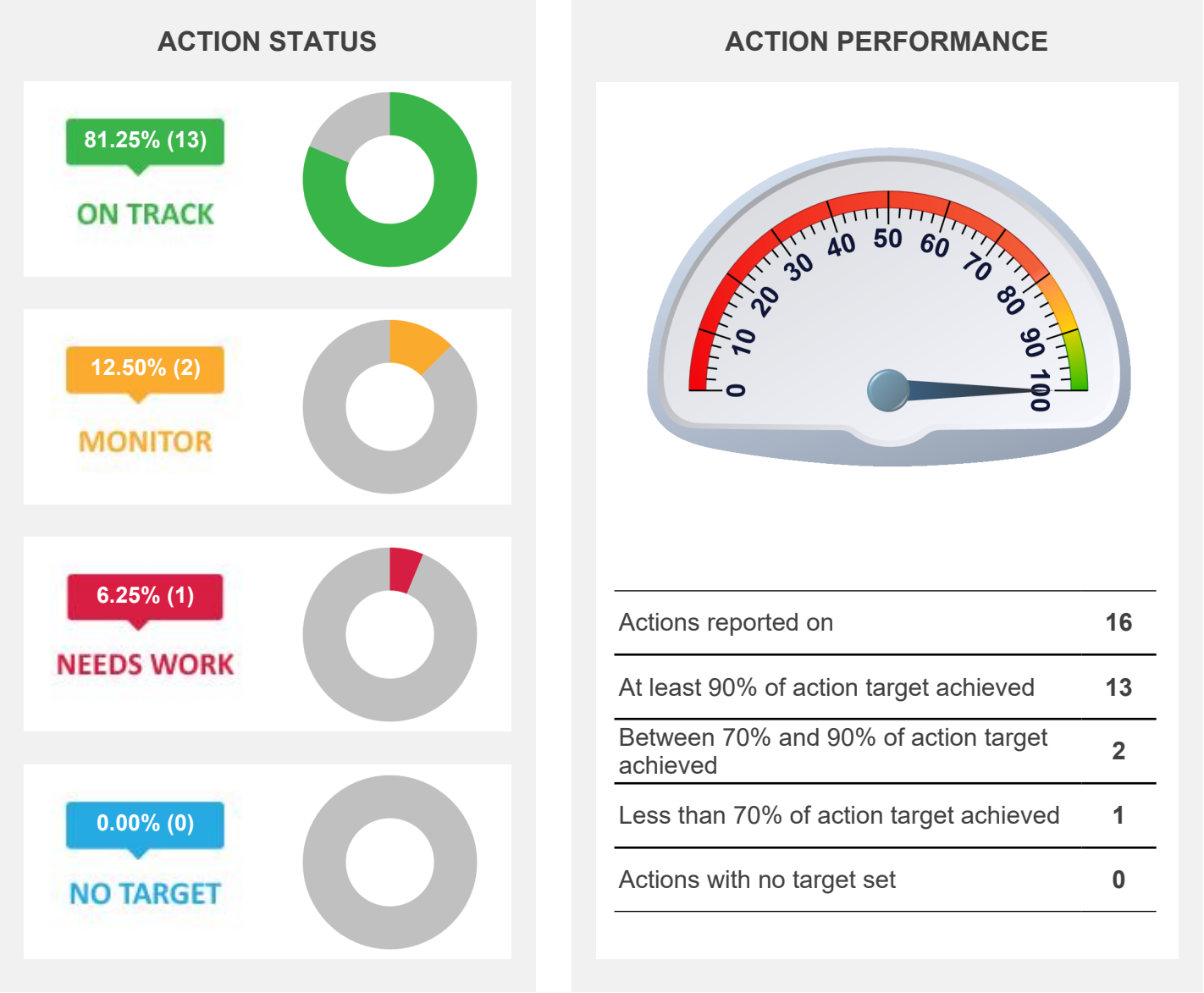
4.1.3.3 Implement resourced year one actions of the Climate Change Action Plan, including: <ul style="list-style-type: none"> • Support community feasibility studies for renewable energy projects and determine future Council involvement • Develop an electric vehicle public charging stations policy • Develop a fleet procurement policy that acts on the feasibility study into migrating Council's vehicle fleet to electric vehicles • Coordinate with Ausnet Services to plan the replacement of outdated mercury vapour streetlights with LED 	Peter Bain - Manager Sustainability & Assets	In Progress	01/07/22	30/06/23	25.00	25.00	 ON TRACK
Progress Comment <p>We continued to support community feasibility studies underway for renewable energy projects in Yea and Marysville.</p> <p>We commenced development of an Electric Vehicle Public Charging Policy and a Fleet Procurement Policy for Electric Vehicles.</p> <p>The Conversion to LED for public and street lights was placed on hold due to unexpected Ausnet services delays.</p>							
Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
4.1.3.4 Investigate business management model and finalise the direction of the Farm Forestry project	Peter Bain - Manager Sustainability & Assets	In Progress	01/07/22	30/06/23	50.00	25.00	 ON TRACK
Progress Comment <p>We progressed development of the Business Management Model which will provide direction for the future of Council's proposed Forestry Project. This is due for presentation to Council in the next quarter.</p>							

Strategy: Protect our waterways and improve associated human health outcomes










Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
--------	----------------	---------------	------------	----------	------------	--------	--------

4.1.4.1 Advocate to State and Federal Governments to fund the construction of Stage 1 Thornton Drainage improvement works that include the construction of a Water Urban Sensitive Design solution to improve drainage water quality before it enters the Goulburn River	Stuart Russell - Manager Operations & Maintenance	In Progress	01/07/22	30/06/23	30.00	25.00	 ON TRACK
Progress Comment We listed the item for two rounds of Integrated Water Management funding, this has been unsuccessful so far. The scope will need to be adjusted due to the recent flooding in Thornton.							

THEME: TRANSPARENCY, INCLUSION AND ACCOUNTABILITY




PERFORMANCE OVERVIEW

STRATEGIC OBJECTIVE		
5.1 To ensure our services, people and systems deliver the best possible outcomes for our communities now and in the future		Actions On Track KPI -
Strategy	Action Performance	KPI Performance
5.1.1 Put the customer first in everything we do	 On Track	-
5.1.2 Ensure Council remains financially sustainable through sound management, forward planning, innovative service delivery and asset consolidation as appropriate	 On Track	-
5.1.3 Evaluate and pursue new commercial opportunities	 Off Track	-
5.1.4 Provide a workplace that is flexible and inclusive to support the health and wellbeing of our employees	 On Track	-
5.1.5 Maintain transparent, inclusive and accountable governance practices	 On Track	-
5.1.6 Communicate effectively using multiple methods with our customers and communities about our work and services	 Monitor	-
5.1.7 Improve emergency readiness through active emergency management planning to enhance community preparedness and resilience	 On Track	-
5.1.8 Establish a team approach in partnership with our communities to represent our collective interest to the State and Federal Governments	 On Track	-


ACTION SUMMARY



Strategic Objective: To ensure our services, people and systems deliver the best possible outcomes for our communities now and in the future

Strategy: Put the customer first in everything we do




Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
5.1.1.1 Implement the recommendations of the 2021 internal review of our customer service systems and processes to improve our management of requests and feedback including: • Assetic reporting • Further training of Customer Service and Operations Teams • Improving our complaints processes through automation where appropriate	Anna Cullen - Manager Customer Experience	In Progress	01/07/22	30/06/23	25.00	25.00	 ON TRACK
<p>Progress Comment</p> <p>We established a working group to continually improve the customer complaints process and to address technical limitations with the integration of current IT systems.</p> <p>We also commenced preparation for an internal audit of our customer service and complaints processes which will be conducted in the second quarter and which will identify further improvement opportunities to processes and outcomes.</p>							

Strategy: Ensure Council remains financially sustainable through sound management, forward planning, innovative service delivery and asset consolidation as appropriate




Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
5.1.2.2 Conduct asset condition audits to support development of the Open Space Asset Management Plan	Larry Kelly - Coordinator Asset Management	In Progress	01/07/22	30/06/23	0.00	0.00	 ON TRACK
<p>Progress Comment</p> <p>The Asset condition audits are due to occur in the first half of 2023.</p>							

Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
5.1.2.3 Complete the review of Council's Road Asset Management Plan to enhance and maintain our road network and meet our community's needs	Peter Bain - Manager Sustainability & Assets	In Progress	01/07/22	30/06/23	25.00	25.00	 ON TRACK
Progress Comment We commenced the planning stage for the review of the Road Management Plan. Some tasks were delayed for this quarter due to resourcing issues.							
Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
5.1.2.4 Continue to increase innovation in Council's service delivery through the collaborative project with the Lower North-East Regional Councils Collaboration group	Michael Chesworth - Director Corporate & Shared Services	In Progress	01/07/22	30/06/23	25.00	25.00	 ON TRACK
Progress Comment We have continued to collaborate with the Lower North-East Regional Councils (Mansfield, Strathbogie and Benalla) to plan for the implementation of the digital transformation project funded by the State Government.							

Strategy: Evaluate and pursue new commercial opportunities


Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
5.1.3.1 Develop a framework to implement actions with a focus on commercial opportunities	Michael Chesworth - Director Corporate & Shared Services	Not Started	01/07/22	30/06/23	0.00	25.00	 NEEDS WORK
Progress Comment We were not able to commence this project during the quarter. Work will proceed during the next quarter.							
Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
5.1.3.2 Commence the delivery of the Yea Saleyards 10-year Business Plan Year 1 action items including: • The feasibility of a truck wash bay • Investigate options to address potential expansion	Stuart Russell - Manager Operations & Maintenance	In Progress	01/07/22	30/06/23	25.00	25.00	 ON TRACK
Progress Comment We scoped year-one actions and works on the front gates and fencing works are planned to commence in January 2023 and commencement of the feasibility study for a truck wash bay is due to commence in February 2023.							
Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
5.1.3.3 Investigate specific commercial opportunities (e.g. affordable housing and retirement living options)	Michael Chesworth - Director Corporate & Shared Services	In Progress	01/07/22	30/06/23	25.00	25.00	 ON TRACK
Progress Comment We recently completed an assessment of the viability of a commercial forestry project on Council land as a means to provide an alternative revenue stream for Council and as a demonstration site for farm forestry practices. This involved an assessment of a business case, which failed to demonstrate that the project had sufficient scale to provide a viable economic return to justify the investment required.							

Strategy: Provide a workplace that is flexible and inclusive to support the health and wellbeing of our employees

Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
5.1.4.1 Implement the Gender Equality Action Plan Year 1 actions including: * develop a Gender Equality Statement for Council * develop a Gender Impact Assessment Framework * review the Enterprise Agreement to incorporate neutral language and support action plan objectives * implement a Health and Wellbeing Committee * develop an organisational communications and advocacy strategy promoting Council's commitment to Gender Equality.	Tara Carter - Manager Governance and Risk	In Progress	01/07/22	30/06/23	25.00	25.00	 ON TRACK
Progress Comment <p>We completed the Enterprise Bargaining Agreement review and a draft was agreed to by the various Unions during the quarter. This review included ensuring that the language was gender neutral and enhancing leave provisions to support Council's Gender Equality Action Plan, for example parental leave.</p> <p>All of our policies reviews for the quarter included Gender Impact Assessments.</p>							
Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
5.1.4.2 Implement the Workforce Management Strategy actions due in the 2022/23 year including: * revising our approach to recruitment including our use of technology and media * increasing opportunities for apprenticeships and traineeships across Council * annual skill assessments and providing development opportunities.	Tara Carter - Manager Governance and Risk	In Progress	01/07/22	30/06/23	25.00	25.00	 ON TRACK
Progress Comment <p>We have been working with the local Secondary Colleges to assess options for supporting students with placements.</p> <p>We appointed a Human Resource Officer during the quarter in an effort to better support recruitment and onboarding processes, training, professional development and simplification of the HR process.</p>							
Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
5.1.4.3 Develop an organisational Health and Wellbeing Strategy	Tara Carter - Manager Governance and Risk	In Progress	01/07/22	30/06/23	20.00	25.00	 MONITOR
Progress Comment							


We began setting up a Health and Wellbeing Committee and a draft strategy was circulated. Due to some staffing changes this project lost some momentum.

Strategy: Maintain transparent, inclusive and accountable governance practices

Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
5.1.5.1 Develop a Sustainable Procurement Action Plan to provide a structure for how Council will enhance local economic, environmental and social outcomes within its procurement processes	Tara Carter - Manager Governance and Risk	In Progress	01/07/22	30/06/23	25.00	25.00	 ON TRACK

Progress Comment

We undertook work on developing a framework to support Environmental outcomes during the quarter.

Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
5.1.5.2 Investigate opportunities to increase community participation in Council decision-making including the review of the Governance Rules to enable virtual access to meetings	Tara Carter - Manager Governance and Risk	In Progress	01/07/22	30/06/23	25.00	25.00	 ON TRACK


Progress Comment

We adopted the reviewed Governance Rules at its August Scheduled Meeting. The revised rules include the ability for meetings to be conducted in a remote/virtual, hybrid or in-person environment. This also includes the ability for the community to participate in public participation through virtual means as well.


We continue to stream Council meetings to the public via social media and Council's website.

Strategy: Communicate effectively using multiple methods with our customers and communities about our work and services

Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
--------	----------------	---------------	------------	----------	------------	--------	--------

5.1.6.1 Continue to implement the 2019 Communication Strategy and 2020 Social Media Strategy actions, including • Adjusting the balance of traditional and digital media by increasing resources dedicated to digital communication, including through social media and video • Streamlining communication content creation to increase efficiencies for Council • Prepare for the roll out of Electronic Direct Mail (EDM) for newsletters	Anna Cullen - Manager Customer Experience	In Progress	01/07/22	30/06/23	20.00	25.00	 <small>MONITOR</small>
<p>Progress Comment</p> <p>We experienced some resourcing constraints that have delayed progress on this action during the quarter. It is anticipated progress will increase in the third and fourth quarters of the financial year.</p> <p>We implemented changes to provide a better balance in advertising between traditional and digital media, which was communicated to all media outlets.</p>							

Strategy: Improve emergency readiness through active emergency management planning to enhance community preparedness and resilience


Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
5.1.7.1 Working with Emergency Management Victoria, establish a group with the community to design an emergency management exercise	Chris Price - Coordinator Emergency Management & Business Continuity	In Progress	01/07/22	30/06/23	40.00	25.00	 ON TRACK

Progress Comment

The exercise was scheduled for December 2022 but was deferred until 2023 because of the October 2022 flooding emergency.

We were a part of three community meetings in conjunction with agency representatives to help design the exercise.

The exercise will focus on an isolation-type incident for the Kinglake community where there are impacts to power and telecommunications. Planning for the exercise scenario and setting up an Emergency Relief Centre is currently underway.

Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
5.1.7.2 As part of the Local Emergency Action Plan Project in collaboration with neighbouring Councils, deliver: • The project plan including communications and engagement plan • A risk management framework • Identification of at-risk communities to be part of the project	Chris Price - Coordinator Emergency Management & Business Continuity	In Progress	01/07/22	30/06/23	60.00	25.00	 ON TRACK

Progress Comment

We recruited for the 'LEAPing into resilience' project position with the successful candidate starting in October 2022.

There has been a communications plan and project plan developed. 9 of the 15 at-risk communities have been identified by the member Councils (Strathbogie, Mansfield and Murrindindi) and the project is progressing well.

The Violet Town community in Strathbogie Shire is the first community to begin the development of its Local Emergency Action Plan (LEAP). The program is on track and on budget.

Strategy: Establish a team approach in partnership with our communities to represent our collective interest to the State and Federal Governments

Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
--------	----------------	---------------	------------	----------	------------	--------	--------

5.1.8.1 Work in partnership with our community to deliver strategic advocacy activities in the lead-up to the State Government elections

Kate Siebert -
Interim Director
Community
Engagement

In Progress

01/07/22

30/06/23

25.00

25.00



Progress Comment

We prepared advocacy priorities for the lead up to the State election, including advocacy for:

- increased road funding the Shire
- increased recurrent funding through the Victorian Grants Commission
- support to shift to a circular economy
- implementation of key projects in the Lake Eildon Master Plan
- funding to support climate change action
- support to progress strategic planning to 'unlock' new opportunities for housing development in the Shire
- support for improved health, including mental health, services and outcomes in the Shire.

A program of targeted advocacy to relevant Ministers / Shadow Ministers covering these issues is planned in the election lead-up.