

# Council Plan 2021-2025

## Priority Action Plan 2022/23

### Quarterly Performance Report

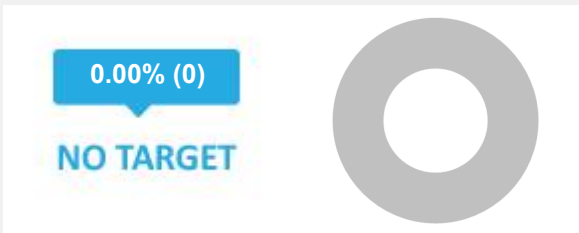
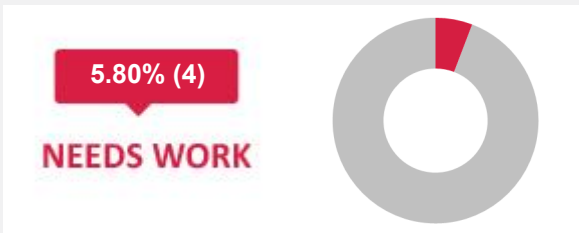
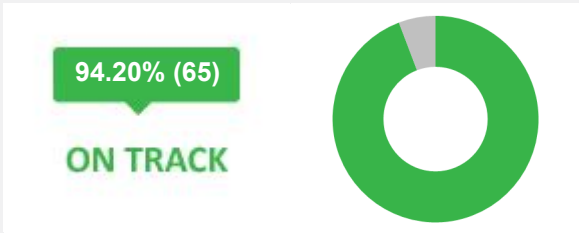
Print Date: 18-Apr-2023

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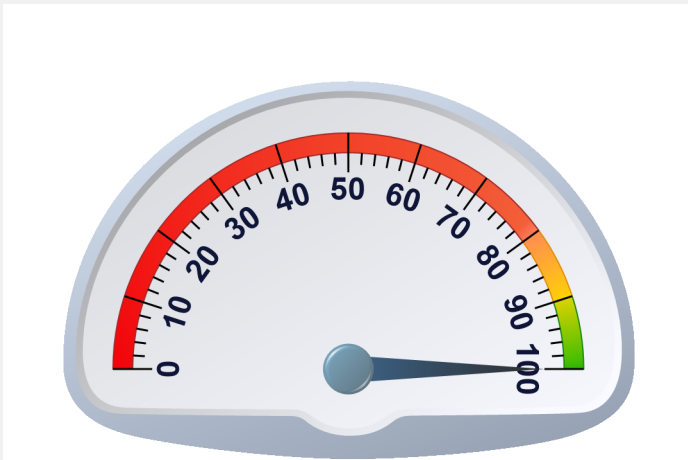


# OVERVIEW SUMMARY

## ACTION STATUS



## ACTION PERFORMANCE



Actions reported on	69
At least 90% of action target achieved	65
Between 70% and 90% of action target achieved	0
Less than 70% of action target achieved	4
Actions with no target set	0

# THEME: RESILIENT COMMUNITIES

## ACTION STATUS

100.00% (18)

ON TRACK



0.00% (0)

MONITOR



0.00% (0)

NEEDS WORK

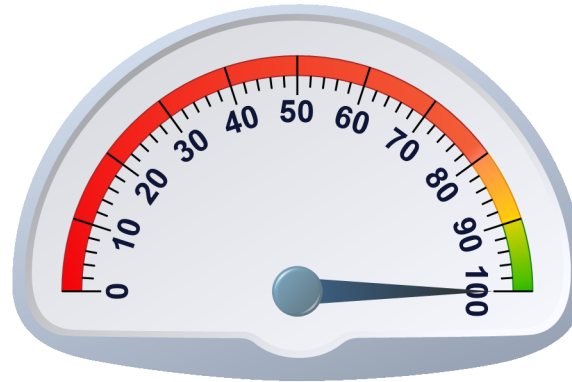


0.00% (0)

NO TARGET



## ACTION PERFORMANCE



Actions reported on	18
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At least 90% of action target achieved	18
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Between 70% and 90% of action target achieved	0
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Less than 70% of action target achieved	0
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Actions with no target set	0
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## PERFORMANCE OVERVIEW

<b>STRATEGIC OBJECTIVE</b> 1.1 To ensure we are welcoming, inclusive, caring and connected		<b>Actions</b> <b>On Track</b>	<b>KPI</b> -
<b>Strategy</b>		<b>Action Performance</b>	<b>KPI Performance</b>
1.1.1 Celebrate the community's vibrant, diverse and creative people		<b>On Track</b>	-
1.1.2 Deliver, support and promote opportunities for all people to connect with each other, collaborate and plan for our future		<b>On Track</b>	-
1.1.3 Advocate for improved access to health and community services		<b>On Track</b>	-
1.1.4 In collaboration with our community, support our children and young people to be happy, healthy and engaged		<b>On Track</b>	-
1.1.5 Engage with the community and partner organisations to enable older and vulnerable people to live safely, enjoy good health and stay involved		<b>On Track</b>	-
1.1.6 Provide and promote safe, passive and active recreational opportunities that will enhance the health, and wellbeing of residents and visitors		<b>On Track</b>	-

## ACTION SUMMARY


Strategic Objective: To ensure we are welcoming, inclusive, caring and connected							
Strategy: Celebrate the community's vibrant, diverse and creative people							
Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
1.1.1.1 Implement an annual calendar of national days and weeks that Council will acknowledge, endorse and promote	Stuart Coller - Manager Community Wellbeing	In Progress	01/07/22	30/06/23	75.00	75.00	 ON TRACK
<b>Progress Comment</b>							
We delivered four events celebrating International Women's Day aiming to raise awareness within community on Gender Equality, with the campaign extending to staff during the remainder of the month.							
Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
1.1.1.2 Deliver activities that recognise and enhance the contribution of Murrindindi Shire volunteer groups, including: • Community events calendar • National Volunteers' Week • Citizen of the Year awards to recognise volunteers and be celebrated during Volunteers' Week • Community bus hire • Capacity building	Stuart Coller - Manager Community Wellbeing	In Progress	01/07/22	30/06/23	75.00	75.00	 ON TRACK
<b>Progress Comment</b>							
We launched the "Who inspires you?" campaign encouraging residents to nominate individuals and community groups who inspire them for Citizen of the Year Awards. There were four categories and we received 31 nominations. Award winners will be announced during National Volunteer Week (NVW) in May. Council's Volunteer Hub was re-opened with 10 new community groups registering to recruit volunteers, the launch will coincide with NVW. We listed six events on the Community Events Calendar on Council's website. Our Community Buses were used for 23 trips during the period.							
Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status

1.1.1.3 Deliver the Grants and Contributions Program to support Council and community priorities	Stuart Coller - Manager Community Wellbeing	In Progress	01/07/22	30/06/23	75.00	75.00	 ON TRACK
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**Progress Comment**


We supported the community via the Grants and Contributions program with \$49,843 and a \$5,000 donation. There were 11 Community Project and Event Grants, 5 Sponsorships, 4 Fee Reductions, 4 Small or New Tourism Events Grants and 1 Governance, Skills and Capacity Building Grant.

**Strategy: Deliver, support and promote opportunities for all people to connect with each other, collaborate and plan for our future**

Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
1.1.2.1 Undertake Community Planning for Thornton and Glenburn, and support communities with existing plans to enable community led activities	Stuart Coller - Manager Community Wellbeing	In Progress	01/07/22	30/06/23	75.00	75.00	 ON TRACK

**Progress Comment**

Our community planning program in Glenburn and Thornton, guided by core community team members, advanced in both locations with seven events generating ideas and enhancing community connection. The final prioritisation events in both locations were well supported with 11 new action teams committed to progressing identified priorities across both communities. We continued to support the communities of Marysville and Eildon with events in both communities to enhance progressing key actions in their respective plans.

Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
1.1.2.2 Finalise Library Strategy and Action Plan, and commence delivery of Year 1 actions	Anna Cullen - Manager Customer Experience	In Progress	01/07/22	30/06/23	70.00	75.00	 ON TRACK



**Progress Comment**

Our Library Strategy and Action Plan was adopted by Council on 24 August 2022. We have commenced Year One delivery of the Action Plan, by:

- Optimising operating hours to suit our community needs, including improved communications
- Improving our systems to improve communications and sharing of resources
- Year-long programs that improve the skills of our Library Staff
- Diversifying our collections, reflective of the unique needs of each community our library sites service

Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
1.1.2.3 Implement pilot project for library outreach into community markets and events	Anna Cullen - Manager Customer Experience	In Progress	01/07/22	30/06/23	75.00	75.00	 ON TRACK
<b>Progress Comment</b>							
This action has unplanned delays as a result of the October 2022 Floods, summer bushfires, and significant rain events. We have been doing is learning and adapting our current mobile operations, to enable greater coverage of throughout the Shire. We continue to map and assess the current and future needs of a smaller vehicle library services.							
Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
1.1.2.4 Collaborate with partners to deliver annual priorities from the Municipal Public Health and Wellbeing Plan, including: • Grow Well Dindi - active living and healthy eating focus • Goulburn Mental Health and Wellbeing Project • Free From Violence prevention project • Health promotion initiatives	Stuart Coller - Manager Community Wellbeing	In Progress	01/07/22	30/06/23	75.00	75.00	 ON TRACK
<b>Progress Comment</b>							
We supported the Goulburn Mental Health and Wellbeing Project to plan for the 2023 annual forum focused on the Shared Care Protocol targeting service providers and lived experience participants. We collaborated with Grow Well Dindi partners to design health promotion initiatives including an All Abilities come and try sports day and Active Footpath program. Our Free From Violence prevention project established an internal working group to enhance gender equality outcomes across the organisation.							
Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
1.1.2.5 Progress the Reconciliation Action Plan (RAP) for Council in consultation with Traditional Owners and local Aboriginal community groups, including: • Finalise development of stage 1 'Reflect' RAP • Commence implementation of key priorities identified in the 'Reflect' RAP	Stuart Coller - Manager Community Wellbeing	In Progress	01/07/22	30/06/23	75.00	75.00	 ON TRACK
<b>Progress Comment</b>							


The final design of our Reconciliation Action Plan (RAP), supported by a Taungurung graphic designer, was provided to Reconciliation Australia. Our RAP working group continues to progress our reconciliation commitment meeting monthly.

Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
1.1.2.6 Enhance public participation through objectives and principles contained within the Community Engagement Policy including: <ul style="list-style-type: none"> <li>• Online portal 'Dindi in the loop'</li> <li>• Active engagement to support harder to reach groups</li> </ul>	Stuart Coller - Manager Community Wellbeing	In Progress	01/07/22	30/06/23	75.00	75.00	 ON TRACK
<b>Progress Comment</b>							
We ran a deliberative engagement process with the Eildon community in relation to the Eildon Reserves Redevelopment and proposed land sales. A community panel consisting of 25 representatives was supported over three workshops to finalise a recommendation to Council. Our online engagement tool 'The Loop' hosted eight projects with a total of 7334 visits and over 300 contributions.							
Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
1.1.2.7 Review future service and infrastructure requirements for childcare across Murrindindi Shire	Stuart Coller - Manager Community Wellbeing	In Progress	25/08/22	30/06/23	75.00	75.00	 ON TRACK
<b>Progress Comment</b>							
The review of future childcare service and infrastructure requirements completed by Community Child Care Associated Inc. was further developed following State Government announcements on the roll out of increased hours for four year old pre prep kindergarten.							



#### Strategy: Advocate for improved access to health and community services

Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
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<p>1.1.3.1 Advocate for improved access to health and wellbeing services, including:</p> <ul style="list-style-type: none"> <li>• Local GPs</li> <li>• Mental Health</li> <li>• Family Violence Services</li> <li>• Hospitals</li> <li>• Public Transport</li> <li>• Social and Affordable Housing</li> <li>• Aged and Disability</li> <li>• Maternal and Child Health (MCH)</li> </ul>	<p>Stuart Coller - Manager Community Wellbeing</p>	<p>In Progress</p>	<p>01/07/22</p>	<p>30/06/23</p>	<p>75.00</p>	<p>75.00</p>	 <p>ON TRACK</p>
<p><b>Progress Comment</b></p> <p>We contributed to planning at a State level to support the State Government Best Start Best Life reform targeting four year old kindergarten, including workforce and infrastructure planning.</p> <p>We continue to support State and Regional advocacy for community health outcomes via sector networks including: Maternal Child Health; Community Care; Early Years; Family Violence; and Mental Health.</p> <p>We advocated for funding support and social outcomes via Regional and State flood recovery committees to further community outcomes post the October 2022 flood event.</p>							

**Strategy: In collaboration with our community, support our children and young people to be happy, healthy and engaged**


Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
1.1.4.1 Provide high quality Children and Maternal Child Health Service programs, including: <ul style="list-style-type: none"> <li>• Family Day Care</li> <li>• Immunisation and Key Ages and Stages assessments</li> <li>• Supported Playgroups and Parent Early Education Partnership</li> <li>• Library Programs</li> </ul>	Stuart Coller - Manager Community Wellbeing	In Progress	01/07/22	30/06/23	75.00	75.00	 ON TRACK
<b>Progress Comment</b>							
Our Maternal and Child Health team serviced 263 families this quarter including 34 new births and 322 Key Ages and Stages consultations. 39 vulnerable families were offered extra support through the Enhanced Program and 11 families utilised our Sleep and Settling Outreach program. 97 clients were immunised at our community sessions. New parent group sessions were offered in Kinglake and Alexandra with a total of 12 families participating. Our Supported Playgroups and Parent Early Education Program (PEEP) serviced 48 families in Kinglake and Alexandra. Our Family Day Care service provided 20,500 hours of care for 153 children.							
Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
1.1.4.2 Provide high quality Youth Service including: <ul style="list-style-type: none"> <li>• Leadership activities</li> <li>• Career pathways</li> <li>• Arts programs</li> </ul>	Stuart Coller - Manager Community Wellbeing	In Progress	01/07/22	30/06/23	75.00	75.00	 ON TRACK
<b>Progress Comment</b>							
Our youth leadership programs supported 56 young people via the Youth Climate Action Groups “Murrindindi Youth Leading The World Congress” and Everyday Leadership program. Our music and cultural programs delivered and collaborated with community on 11 different events engaging 1,458 young people and over 3,179 older community members. Young people were supported to show case their musical talents at these events.							



**Strategy: Engage with the community and partner organisations to enable older and vulnerable people to live safely, enjoy good health and stay involved**

Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
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1.1.5.1 Deliver a plan for rolling township access audits to inform the capital works program, incorporating 'Access-for-All' principles and the specific needs of older people	Stuart Coller - Manager Community Wellbeing	Completed	01/07/22	30/06/23	100.00	75.00	 ON TRACK
<b>Progress Comment</b>							
Action completed. No further update							
<b>Action</b>	<b>Responsibility</b>	<b>Action Status</b>	<b>Start Date</b>	<b>End Date</b>	<b>% Complete</b>	<b>Target</b>	<b>Status</b>
1.1.5.2 Continue to act as an advocate for older and vulnerable people to access government services and assist them to navigate those services to support their health and wellbeing	Stuart Coller - Manager Community Wellbeing	In Progress	01/07/22	30/06/23	75.00	75.00	 ON TRACK
<b>Progress Comment</b>							
We supported 21 people to access health and wellbeing services through the DindiLink Program with access to Aged Care Services making up almost half of those supports. We continued to support flood affected residents as required as well as residents impacted by the Flowerdale fire. The Moving Murrindindi program supported 51 individual trips for senior citizens, people with a disability or financially disadvantaged members of our community with low-cost transport to access medical appointments, social outings or accessing other transport hubs.							

**Strategy: Provide and promote safe, passive and active recreational opportunities that will enhance the health, and wellbeing of residents and visitors**

Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
1.1.6.1 Advocate for funding to deliver key infrastructure and open space initiatives, as supported by the Recreation and Open Space Strategy, including: <ul style="list-style-type: none"> <li>• Yea swimming pool lighting</li> <li>• Eildon swimming pool solar and shade upgrade</li> <li>• Kinglake Memorial Reserve netball shelter</li> <li>• Alexandra Leisure Centre development plan</li> </ul>	Stuart Coller - Manager Community Wellbeing	In Progress	01/07/22	30/06/23	75.00	75.00	 ON TRACK
<b>Progress Comment</b>							
A permanent hydration station has been installed at Thornton Recreation Reserve in partnership with GV Water. Planning for the installation of the Yea Swimming Pool lighting and pool liner is underway with scheduled works to be completed before the next pool season. Key recreation reserve oval maintenance and upgrade planning took place.							

Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
1.1.6.2 Deliver the recommendations from the Aquatics Facilities Audit that will support community participation outcomes, including: <ul style="list-style-type: none"> <li>• Yea main pool liner upgrade</li> <li>• Change room and kiosk refurbishment across all facilities</li> <li>• Shade sail replacement</li> <li>• Marysville toddler pool surface upgrade</li> </ul>	Stuart Coller - Manager Community Wellbeing	In Progress	01/07/22	30/06/23	75.00	75.00	 ON TRACK
<b>Progress Comment</b>							
We completed resurfacing of the Marysville Toddler Pool and prioritised scheduled maintenance including shade sails at Alexandra and pool liner at Eildon.							
Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
1.1.6.3 Continue developing a program for Tracks and Trails, including seeking funding to deliver a strategic direction	Julie Blyth - Acting Manager Tourism & Events	In Progress	09/01/23	30/06/23	75.00	50.00	 ON TRACK
<b>Progress Comment</b>							
During this quarter, we continued to explore opportunities for available funding, and advocate for funding to promote the use of tracks and trail use. We will continue to work with Tourism North East.							

## THEME: BEAUTIFUL TOWNSHIPS AND RURAL SETTINGS

### ACTION STATUS

100.00% (11)

ON TRACK



0.00% (0)

MONITOR



0.00% (0)

NEEDS WORK

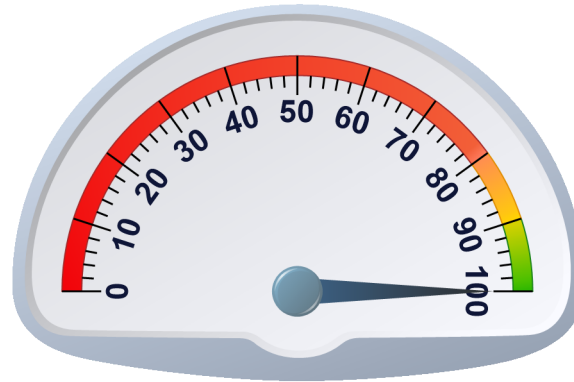


0.00% (0)

NO TARGET



### ACTION PERFORMANCE



Actions reported on	11
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At least 90% of action target achieved	11
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Between 70% and 90% of action target achieved	0
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Less than 70% of action target achieved	0
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Actions with no target set	0
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## PERFORMANCE OVERVIEW


<b>STRATEGIC OBJECTIVE</b> 2.1 To create a better place for our community and visitors to live in harmony with our rural character, natural beauty and heritage		<b>Actions</b> <b>On Track</b>	<b>KPI</b> -
<b>Strategy</b>	<b>Action Performance</b>		<b>KPI Performance</b>
2.1.1 Connect our communities through improved roads, footpaths and public transport		<b>On Track</b>	-
2.1.2 Deliver efficient, sustainable land use planning outcomes to enhance liveability, protect our unique rural character and natural beauty, and to enable growth		<b>On Track</b>	-
2.1.3 Provide fit-for- purpose infrastructure that meets current and future service demands and needs of our community		<b>On Track</b>	-
2.1.4 Provide spaces within our towns that are vibrant, attractive, safe and accessible		<b>On Track</b>	-

## ACTION SUMMARY

Strategic Objective: To create a better place for our community and visitors to live in harmony with our rural character, natural beauty and heritage							
Strategy: Connect our communities through improved roads, footpaths and public transport							
Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
2.1.1.1 Prioritise and implement program of works from Disability Discrimination Act Audit 2021/22	Peter Bain - Manager Sustainability & Assets	In Progress	01/07/22	30/06/23	75.00	75.00	 ON TRACK
<b>Progress Comment</b> Improved access to Kinglake Community Centre in design. Most programmed tasks completed.							
Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
2.1.1.2 Deliver key new link pathway projects, including: • Falls Road, Marysville • Flowerdale Link Shared Pathway • Great Victorian Rail Trail Artwork and upgrades	Peter Bain - Manager Sustainability & Assets	In Progress	01/07/22	30/06/23	75.00	75.00	 ON TRACK
<b>Progress Comment</b> Falls Road Marysville Pathway Project in construction with completion in May 2023. Art installation works on the Great Victorian Rail Trail Artwork Project near complete. Flowerdale linked Pathway Project progressing.							
Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
2.1.1.3 Complete the Functional Design stage of Skyline Road, Eildon	Peter Bain - Manager Sustainability & Assets	Completed	01/07/22	30/06/23	100.00	75.00	 ON TRACK
<b>Progress Comment</b> Functional Design for Skyline Road Eildon completed 31 March 2023. Continuing with detail design with approval as an extra deliverable to be completed by 30 June 2023.							

Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
2.1.1.4 Improve connectivity and road safety through delivering the Yea Caravan Park Bridge Redevelopment Project and Snob Creek Road widening	Peter Bain - Manager Sustainability & Assets	In Progress	01/07/22	30/06/23	75.00	75.00	 ON TRACK
<b>Progress Comment</b>							
The design phase for the Snobs Creek Road project will be completed in April 2023. Due to significant flood damage and delays due to disaster funding arrangements, construction works will not be completed this Financial Year. Works associated with the Yea Caravan Park bridge redevelopment are scheduled to start May 2023 and be open for traffic early June 2023 in accordance with the agreement with the park operator. The works will be completed by June 2023. Note that the Yea Caravan Park was also badly impacted by the floods.							



**Strategy: Deliver efficient, sustainable land use planning outcomes to enhance liveability, protect our unique rural character and natural beauty, and to enable growth**

Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
2.1.2.1 Embed environmentally sustainable design principles into all planning and development activities.	Natalie Stewart - Manager Development Services	In Progress	01/10/22	30/06/23	50.00	50.00	 ON TRACK
<b>Progress Comment</b>							
Following appointment of a dedicated officer in the previous quarter through CASBE, Officers are continuing to work with the Sustainable Subdivisions Officer to undertake assessments for previous subdivisions. This resource is now being used as part of preapplication discussions to enable the Sustainable Subdivision Framework to be considered earlier in the development process. Additionally, Council's website has also been updated to provide information and tools to assist the community in understanding the purpose and desired outcomes of the framework.							


**Strategy: Provide fit-for- purpose infrastructure that meets current and future service demands and needs of our community**




Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
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2.1.3.1 Deliver the Capital Works Program for 2022/23, including: • Alexandra Youth Precinct • Complete extension of the Blue Gum Rail Trail • Eildon Improvement Plan Stage 1 construction	Peter Bain - Manager Sustainability & Assets	In Progress	01/07/22	30/06/23	75.00	75.00	 ON TRACK
<b>Progress Comment</b>							
We progressed the Capital Works Program to schedule during the quarter. This included: - the Alexandra Youth precinct is near completion with all features open to the public. Scheduled finish is April 2023. - the Blue Gum Trail Eildon is 75% complete with works to be complete by April 2023. - Design complete and tender for the Eildon Improvement Plan Stage 1 construction to be evaluated April 2023. Construction will continue in 2023/24.							
<b>Action</b>	<b>Responsibility</b>	<b>Action Status</b>	<b>Start Date</b>	<b>End Date</b>	<b>% Complete</b>	<b>Target</b>	<b>Status</b>
2.1.3.2 Complete the 2022/23 Renewal Programs, including: • Footpaths • Gravel Roads • Sealed Roads • Drainage • Buildings	Peter Bain - Manager Sustainability & Assets	In Progress	01/07/22	30/06/23	75.00	75.00	 ON TRACK
<b>Progress Comment</b>							
All contracts let and works are in progress or about to commence for the delivery of renewal works, including gravel roads, sealed roads, drainage and buildings.							

### Strategy: Provide spaces within our towns that are vibrant, attractive, safe and accessible

<b>Action</b>	<b>Responsibility</b>	<b>Action Status</b>	<b>Start Date</b>	<b>End Date</b>	<b>% Complete</b>	<b>Target</b>	<b>Status</b>
2.1.4.1 Activate outdoor spaces as part of the state Government-funded COVID-19 recovery initiative	Julie Blyth - Acting Manager Tourism & Events	In Progress	01/07/22	30/06/23	85.00	75.00	 ON TRACK
<b>Progress Comment</b>							
We finalised the design for new signage to support the artwork in Bakers Lane, Alexandra. We are continuing to work on allocating the balance of funds to a number of projects including power upgrades to support events at Eildon.							

Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
2.1.4.2 Complete a concept design for the Alexandra and Thornton Streetscape	Peter Bain - Manager Sustainability & Assets	In Progress	01/07/22	30/06/23	75.00	75.00	 ON TRACK
<b>Progress Comment</b>							
The Thornton concept design is currently in progress. The Alexandra concept design is scheduled to commence in April 2023.							
Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
2.1.4.3 Undertake the Eildon Pondage Master Planning project in partnership with community and Goulburn Murray Water, including consideration of any grant-funded projects	Natalie Stewart - Manager Development Services	In Progress	14/12/22	30/06/23	75.00	75.00	 ON TRACK
<b>Progress Comment</b>							
To inform the project brief and plan, we initiated a review of strategic documents. We are currently engaging in preliminary discussions with Goulburn Murray Water and other partner agencies regarding the next stage of the project. The procurement process has commenced to develop concept design plans.							
Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
2.1.4.4 Roll out a Street Tree replacement and in-fill program across townships	Stuart Russell - Manager Operations & Maintenance	In Progress	01/07/22	30/06/23	85.00	75.00	 ON TRACK
<b>Progress Comment</b>							
We commenced work in Eildon, Alexandra and Yea. Over 443 street trees have been planted to date. Further locations are being identified.							

# THEME: GROWTH AND OPPORTUNITY

## ACTION STATUS

100.00% (7)

ON TRACK



0.00% (0)

MONITOR



0.00% (0)

NEEDS WORK

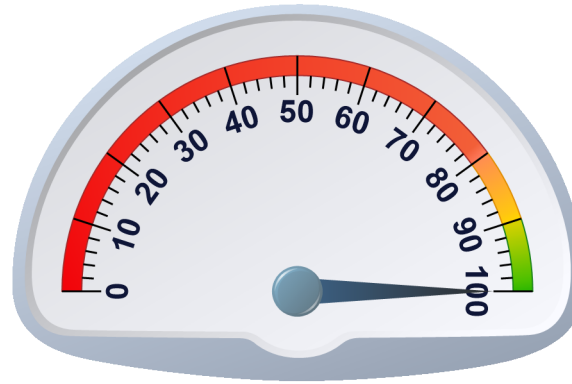


0.00% (0)

NO TARGET



## ACTION PERFORMANCE



Actions reported on 7






At least 90% of action target achieved 7

Between 70% and 90% of action target achieved 0

Less than 70% of action target achieved 0


Actions with no target set 0

## PERFORMANCE OVERVIEW

STRATEGIC OBJECTIVE		Actions On Track	KPI -
Strategy	Action Performance		KPI Performance
3.1 To prioritise and promote a culture in which the economy, businesses and community can grow and thrive		Actions On Track	KPI -
3.1.1 Boost local investment and employment opportunities through activities that encourage businesses, social enterprise, and industry sectors to thrive and grow		On Track	-
3.1.2 Support and promote our tourism and events sector to boost the economy through increased visitation		On Track	-
3.1.3 Partner with community members, businesses, and other organisations affected by the state-government-led transition out of native forest harvesting		On Track	-

## ACTION SUMMARY


Strategic Objective: To prioritise and promote a culture in which the economy, businesses and community can grow and thrive							
Strategy: Boost local investment and employment opportunities through activities that encourage businesses, social enterprise, and industry sectors to thrive and grow							
Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
3.1.1.1 Advocate for the delivery of projects identified in the Lake Eildon Masterplan, including financial support for planning scheme amendments to commence	Natalie Stewart - Manager Development Services	In Progress	01/10/22	30/06/23	75.00	75.00	 ON TRACK
<b>Progress Comment</b>							
<p>We continued to advocate for the implementation of projects in the Lake Eildon Master Plan. This included the ongoing role of Council's CEO on the Lake Eildon Drivers Group to pursue avenues of support for the Plan's implementation. The future sealing of Skyline Road to complete a sealed touring route around the lake plus funding to support strategic planning and rezoning of land to enable tourism-related investment has been the focus of recent advocacy. Our Strategic Planner has been in consultation with the DEECA (DELWP)/ Department of Transport and Planning Regional Office. Progress is being made by the regional office in consultation with Mansfield and Murrindindi Planning teams to establish planning considerations for the referenced projects. This will assist in progressing priority projects.</p> <p>Council have been successful in obtaining approval for assistance from The Regional Planning Hub to undertake the Planning Scheme Review. The planning scheme review process incorporates four key stages followed by two additional stages dependent on the findings of the review. We are about to commence stage 3 of the review process.</p>							
Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
3.1.1.2 Continue to deliver the activities identified in Council's COVID-19 Business Recovery Plan, including: • Develop investment prospectus material to attract private sector interest • Provide opportunities for businesses to network and collaborate	Julie Blyth - Acting Manager Tourism & Events	In Progress	01/07/22	30/06/23	75.00	75.00	 ON TRACK
<b>Progress Comment</b>							
<p>We supported the Murrindindi Jobs Expo including delivery of a Business Challenges Workshop. We continued to provide flood recovery support to impacted businesses.</p>							
Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status

3.1.1.3 Deliver and promote the Better Approvals Program and Business Concierge service as a means to assist businesses to start, grow and thrive	Julie Blyth - Acting Manager Tourism & Events	In Progress	01/07/22	30/06/23	75.00	75.00	 ON TRACK
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**Progress Comment**


We provided support to seven new business enquiries through the Better Approvals process. This program has been well-received so we extended the delivery period through to 30 June 2023 to continue to provide this service.

**Strategy: Support and promote our tourism and events sector to boost the economy through increased visitation**

Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
3.1.2.1 Continue to deliver the activities identified in the Great Victorian Rail Trail Strategic Development Plan, including completion of the \$1.2M Art Installations and Signage Project	Julie Blyth - Acting Manager Tourism & Events	In Progress	01/07/22	30/06/23	75.00	75.00	 ON TRACK

**Progress Comment**



We supported the artists involved with the Great Victorian Rail Trail Art Installations and Signage Project with the installation phase of the project. We commenced planning for the launch event and promotional activities, including upgrades to the website,. We commenced designs for the signage for each of the art installations.

Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
3.1.2.2 Continue to implement the Tourism and Events Strategy 2019-2024, including: • The year 1 recommendations of the Visitor Services Review • Develop and promote an inventory of cycling opportunities across Murrindindi Shire	Julie Blyth - Acting Manager Tourism & Events	In Progress	01/07/22	30/06/23	75.00	75.00	 ON TRACK

**Progress Comment**

We finalised designs for a suite of new visitor maps.

**Strategy: Partner with community members, businesses, and other organisations affected by the state- government-led transition out of native forest harvesting**

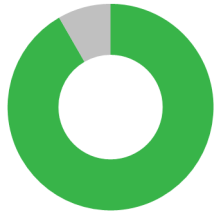
Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
3.1.3.1 Work with the community to deliver a Local Development Strategy that proactively transitions the community and economy through a period of change	Allisha Milestone - Local Development Strategy Project Manager	In Progress	17/10/22	30/06/23	75.00	75.00	 ON TRACK
<b>Progress Comment</b>							
We recruited the Project Manager for the project. We have revised the supporting tools and resources and have commenced a project launch and promotion campaign. 19 of 100 interviews have been completed with community members and key stakeholders, which will continue into the next quarter. Data captured through the interview process will inform the targeted events and the completion of a Context Analysis.							
Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
3.1.3.2 Advocate to ensure all businesses, contractors and employees of the forestry sector are provided with information about funding and resources available through the State Government to support them through forestry industry transition	Allisha Milestone - Local Development Strategy Project Manager	In Progress	01/07/22	30/06/23	75.00	75.00	 ON TRACK
<b>Progress Comment</b>							
We have focused on the recruitment and relaunch of the Program. Planning has commenced to host a number of business and community events which introduce innovation, new economies and idea mapping. These events will showcase available investment and funding opportunities and provide pathways for businesses to attract funding into the Shire.							

# THEME: OUR PROTECTED ENVIRONMENT

## ACTION STATUS

91.67% (11)

ON TRACK



0.00% (0)

MONITOR



8.33% (1)

NEEDS WORK

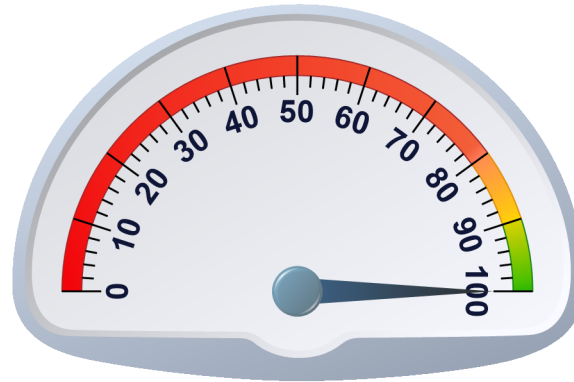


0.00% (0)

NO TARGET








## ACTION PERFORMANCE





Actions reported on	12
At least 90% of action target achieved	11
Between 70% and 90% of action target achieved	0
Less than 70% of action target achieved	1
Actions with no target set	0






## PERFORMANCE OVERVIEW


<b>STRATEGIC OBJECTIVE</b> 4.1 To protect and enhance our natural environment, supporting environmental sustainability, community resilience, innovation and adaptation to climate change to achieve net-zero emissions by 2035		<b>Actions</b> <b>On Track</b>	<b>KPI</b> -
<b>Strategy</b>		<b>Action Performance</b>	<b>KPI Performance</b>
4.1.1 Minimise waste and increase recycling to reduce our environmental footprint		<b>Monitor</b>	-
4.1.2 In partnership with the community, provide education and training to improve ecologically sustainable outcomes		<b>On Track</b>	-
4.1.3 In partnership with the community, develop and deliver climate adaptation and mitigation programs and practices to reduce our environmental impact		<b>On Track</b>	-
4.1.4 Protect our waterways and improve associated human health outcomes		<b>On Track</b>	-

## ACTION SUMMARY


Strategic Objective: To protect and enhance our natural environment, supporting environmental sustainability, community resilience, innovation and adaptation to climate change to achieve net-zero emissions by 2035							
Strategy: Minimise waste and increase recycling to reduce our environmental footprint							
Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
4.1.1.1 Implement resourced Year 2 actions from the Waste and Resource Recovery Strategy, including: <ul style="list-style-type: none"> <li>• Review the operations of the Resource Recovery Centres</li> <li>• Engage with the community on options for the waste collection service and continue to participate in the collaborative procurement process</li> <li>• Implement education programs to promote recycling and reduced waste to landfill, including school promotions</li> <li>• Review involvement with the Container Deposit Scheme program</li> </ul>	Peter Bain - Manager Sustainability & Assets	In Progress	01/07/22	30/06/23	75.00	75.00	 ON TRACK
<b>Progress Comment</b> We have commenced the review of Resource Recovery Centre operations. Community engagement on the future of waste and recycling collection services, under the State Government's Circular Economy Reforms was completed in October 2022. We also continued our waste and recycling education programs during the quarter. Tender for new 4 stream kerbside services completed.							
Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
4.1.1.2 Advocate for additional grant funding to support the delivery of the kerbside reform transition, including towards the cost of implementing the new services	Peter Bain - Manager Sustainability & Assets	In Progress	01/07/22	30/06/23	75.00	75.00	 ON TRACK
<b>Progress Comment</b> We received additional grant funding for initial tasks to support the kerbside services transition. Further advocacy is planned.							
Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status

4.1.1.3 Determine the location and preferred management model for the Yea Resource Recovery Centre	Peter Bain - Manager Sustainability & Assets	In Progress	01/07/22	30/06/23	50.00	75.00	 NEEDS WORK
<b>Progress Comment</b>							
We commenced a review of the Operational Plan for the Yea Resource Recovery Centre however progress has been delayed due to the Waste & Recovery Services Tender. On track to be completed by June 2023.							

<b>Strategy: In partnership with the community, provide education and training to improve ecologically sustainable outcomes</b>							
<b>Action</b>	<b>Responsibility</b>	<b>Action Status</b>	<b>Start Date</b>	<b>End Date</b>	<b>% Complete</b>	<b>Target</b>	<b>Status</b>
4.1.2.1 Work with community and Landcare groups to promote sustainable land use, including conservation for roadside and bushland sites in the municipality, measured through number of meetings held and hectares planted/managed	Peter Bain - Manager Sustainability & Assets	In Progress	01/07/22	30/06/23	75.00	75.00	 ON TRACK
<b>Progress Comment</b>							
Fire management works to remove significant fire risk and replanting on Council controlled bushland in Kinglake West has been completed with the assistance of the LandCare groups.							
<b>Action</b>	<b>Responsibility</b>	<b>Action Status</b>	<b>Start Date</b>	<b>End Date</b>	<b>% Complete</b>	<b>Target</b>	<b>Status</b>
4.1.2.2 Implement bushland management actions on key Council sites to manage fire risk, pests and weeds and protect biodiversity	Peter Bain - Manager Sustainability & Assets	In Progress	01/07/22	30/06/23	75.00	75.00	 ON TRACK
<b>Progress Comment</b>							
Our progress on the roadside pest and weed management programs was slightly delayed due to wet weather. Most tasks completed by February 2023.							
<b>Action</b>	<b>Responsibility</b>	<b>Action Status</b>	<b>Start Date</b>	<b>End Date</b>	<b>% Complete</b>	<b>Target</b>	<b>Status</b>


4.1.2.3 Review and update Rural Roadside Management Plan, Rural Roadside Code of Practice and associated documents	Peter Bain - Manager Sustainability & Assets	In Progress	01/07/22	30/06/23	75.00	75.00	 ON TRACK
<b>Progress Comment</b>							
Review of the Rural Roadside Management Plan is in progress including a review of better practice examples.							

**Strategy: In partnership with the community, develop and deliver climate adaptation and mitigation programs and practices to reduce our environmental impact**

Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
4.1.3.1 Adopt a Climate Change Policy for the Shire to achieve the goal of carbon neutrality by 2035	Peter Bain - Manager Sustainability & Assets	Completed	01/07/22	30/06/23	100.00	75.00	 ON TRACK

**Progress Comment**


The Climate Change Policy was adopted by Council in September 2022. A Draft Climate Action Plan has been completed and is currently out for public comment.

Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
4.1.3.2 Undertake round two of community consultation that includes advise on carbon credits prior to finalising and adopting the Climate Change Action Plan	Peter Bain - Manager Sustainability & Assets	In Progress	01/07/22	30/06/23	75.00	75.00	 ON TRACK

**Progress Comment**


We completed the second round of community consultation. Draft Climate Change Action Plan adopted by Council in March 2023.

Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
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4.1.3.3 Implement resourced year one actions of the Climate Change Action Plan, including: <ul style="list-style-type: none"> <li>• Support community feasibility studies for renewable energy projects and determine future Council involvement</li> <li>• Develop an electric vehicle public charging stations policy</li> <li>• Develop a fleet procurement policy that acts on the feasibility study into migrating Council's vehicle fleet to electric vehicles</li> <li>• Coordinate with Ausnet Services to plan the replacement of outdated mercury vapour streetlights with LED</li> </ul>	Peter Bain - Manager Sustainability & Assets	In Progress	01/07/22	30/06/23	75.00	75.00	 ON TRACK
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**Progress Comment**


We continued to support community feasibility studies underway for renewable energy projects in Yea and Marysville. We commenced development of an Electric Vehicle Public Charging Policy and a Fleet Procurement Policy for Electric Vehicles. Two pairs of EV charging stations are scheduled for installation in Alexandra before June 2023. The Conversion to LED for public and street lights was placed on hold due to unexpected Ausnet services delays.

Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
4.1.3.4 Investigate business management model and finalise the direction of the Farm Forestry project	Peter Bain - Manager Sustainability & Assets	Completed	01/07/22	30/06/23	100.00	75.00	 ON TRACK

**Progress Comment**


We progressed development of the Business Management Model which will provide direction for the future of Council's proposed Forestry Project which was presented to Council in December 2022.

**Strategy: Protect our waterways and improve associated human health outcomes**

Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
4.1.4.1 Advocate to State and Federal Governments to fund the construction of Stage 1 Thornton Drainage improvement works that include the construction of a Water Urban Sensitive Design solution to improve drainage water quality before it enters the Goulburn River	Stuart Russell - Manager Operations & Maintenance	In Progress	01/07/22	30/06/23	80.00	75.00	 ON TRACK

**Progress Comment**

We listed the item for two rounds of Integrated Water Management funding, this has been unsuccessful so far. The scope will need to be adjusted due to the recent flooding in Thornton.

Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
4.1.4.2 Continue to be involved with the Goulburn Broken Integrated Water Management Forum to seek support to Integrated Water Management principles in Council's drainage upgrade and new works	Stuart Russell - Manager Operations & Maintenance	In Progress	01/07/22	30/06/23	80.00	75.00	 <small>ON TRACK</small>

**Progress Comment**

We are an active member of the Goulburn Broken Integrated Water Management advisory group. Meetings continue and the scope for projects is currently being identified. Thornton Drainage upgrade works are listed as a possible project. IWM (Integrated water management officer) has been appointed as a shared resource for the group.

# THEME: TRANSPARENCY, INCLUSION AND ACCOUNTABILITY

## ACTION STATUS

85.71% (18)

ON TRACK



0.00% (0)

MONITOR



14.29% (3)

NEEDS WORK

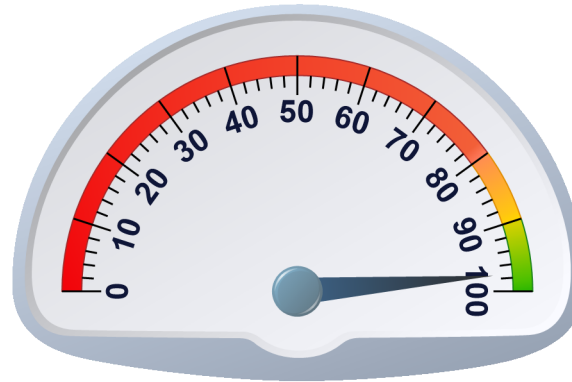


0.00% (0)

NO TARGET












## ACTION PERFORMANCE



Actions reported on	21
At least 90% of action target achieved	18
Between 70% and 90% of action target achieved	0
Less than 70% of action target achieved	3
Actions with no target set	0

## PERFORMANCE OVERVIEW


<b>STRATEGIC OBJECTIVE</b> 5.1 To ensure our services, people and systems deliver the best possible outcomes for our communities now and in the future		<b>Actions On Track</b>	<b>KPI</b> -
<b>Strategy</b>		<b>Action Performance</b>	<b>KPI Performance</b>
5.1.1 Put the customer first in everything we do		<b>On Track</b>	-
5.1.2 Ensure Council remains financially sustainable through sound management, forward planning, innovative service delivery and asset consolidation as appropriate		<b>Monitor</b>	-
5.1.3 Evaluate and pursue new commercial opportunities		<b>On Track</b>	-
5.1.4 Provide a workplace that is flexible and inclusive to support the health and wellbeing of our employees		<b>On Track</b>	-
5.1.5 Maintain transparent, inclusive and accountable governance practices		<b>Monitor</b>	-
5.1.6 Communicate effectively using multiple methods with our customers and communities about our work and services		<b>On Track</b>	-
5.1.7 Improve emergency readiness through active emergency management planning to enhance community preparedness and resilience		<b>On Track</b>	-
5.1.8 Establish a team approach in partnership with our communities to represent our collective interest to the State and Federal Governments		<b>On Track</b>	-




## ACTION SUMMARY

**Strategic Objective: To ensure our services, people and systems deliver the best possible outcomes for our communities now and in the future**

**Strategy: Put the customer first in everything we do**


Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
5.1.1.1 Implement the recommendations of the 2021 internal review of our customer service systems and processes to improve our management of requests and feedback including: <ul style="list-style-type: none"> <li>• Assetic reporting</li> <li>• Further training of Customer Service and Operations Teams</li> <li>• Improving our complaints processes through automation where appropriate</li> </ul>	Anna Cullen - Manager Customer Experience	In Progress	01/07/22	30/06/23	70.00	75.00	 ON TRACK
<b>Progress Comment</b>							
<p>The first phase of the CODI project is underway, with Customer Service at the table to help inform the requirements of our next CRM system. These system improvements will improve our management of requests and feedbacks, and the scoping process is assisting in identifying any process changes the team can implement ahead of new systems.</p> <p>The Assetic/CRM project has officially concluded, and in its place, we have enacted a monthly check in with the Customer Service Team Leaders and operations admin to communicate any pain points, issues and identified areas for improvements.</p> <p>The complaints process redesign working group has been formed and has met twice already to review and design the process. The high-level expected outcomes of these sessions are to close the loop on communication both internally and externally, with the aim of an improved customer experience. We also aim to improve our collection and reporting of metrics, allowing for clear identification of trends to allow continual improvement in internal process.</p> <p>The customer service whole team annual training day is being shaped, with content to reflect areas identified within the external audit as well as data collected internally.</p>							

**Strategy: Ensure Council remains financially sustainable through sound management, forward planning, innovative service delivery and asset consolidation as appropriate**

Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
5.1.2.1 Establish a decision-making framework to prioritise future expenditure on projects, including grant funding and community buy-in	Michael Chesworth - Director Corporate & Shared Services	In Progress	01/11/22	30/06/23	75.00	75.00	 ON TRACK


**Progress Comment**

We have engaged a consultant to assist with development of this framework, this item is progressing towards completion at the end of June 2023.

Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
5.1.2.2 Conduct asset condition audits to support development of the Open Space Asset Management Plan	Vito Albicini - Director Assets and Development	In Progress	01/07/22	30/06/23	50.00	50.00	 ON TRACK


**Progress Comment**

The Asset condition audits are anticipated to be completed by June 2023. Bridge audit has been completed and final report being completed. Building / Open space audit tender documentation is out for tender.

Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
5.1.2.3 Complete the review of Council's Road Asset Management Plan to enhance and maintain our road network and meet our community's needs	Peter Bain - Manager Sustainability & Assets	In Progress	01/07/22	30/06/23	50.00	75.00	 NEEDS WORK

**Progress Comment**


We commenced the planning stage for the review of the Road Asset Management Plan. Although this project has been put on hold due to resource constraints, the project will continue into 2023/24.

Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
5.1.2.4 Continue to increase innovation in Council's service delivery through the collaborative project with the Lower North-East Regional Councils Collaboration group	Michael Chesworth - Director Corporate & Shared Services	In Progress	01/07/22	30/06/23	75.00	75.00	 ON TRACK


**Progress Comment**

We have continued to collaborate with the Lower North-East Regional Councils (Mansfield, Strathbogie and Benalla) to plan for the implementation of the digital transformation project funded by the State Government. A consultant was appointed during this quarter to assist with developing the procurement package that went to open market. Working groups have been formed for each priority area and the project remains on track.



Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
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5.1.2.5 Review Rating Strategy with a focus on equitable and sustainable outcomes	Cheryl Nickels-Beattie - Manager Business Services	In Progress	01/10/22	30/06/23	50.00	75.00	 NEEDS WORK
<b>Progress Comment</b>							
Planning for the rating strategy review commenced this quarter, with the aim to have the review completed by the end of the calendar year.							


Strategy: Evaluate and pursue new commercial opportunities							
Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
5.1.3.1 Develop a framework to implement actions with a focus on commercial opportunities	Michael Chesworth - Director Corporate & Shared Services	In Progress	01/07/22	30/06/23	75.00	75.00	 ON TRACK
<b>Progress Comment</b>							
The project is on track to be completed by the end of financial year. We engaged a consultant to assist with this project due to staffing shortages.							
Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
5.1.3.2 Commence the delivery of the Yea Saleyards 10-year Business Plan Year 1 action items including: <ul style="list-style-type: none"> <li>• The feasibility of a truck wash bay</li> <li>• Investigate options to address potential expansion</li> </ul>	Stuart Russell - Manager Operations & Maintenance	In Progress	01/07/22	30/06/23	75.00	75.00	 ON TRACK
<b>Progress Comment</b>							
We scoped year-one actions and works on the front gates and fencing works are planned to commence 2023 (currently out for tender). The feasibility study for a truck wash bay is due to commence in late February 2023. Front fencing replacement works currently procured and be completed by June 2023.							
Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status

5.1.3.3 Investigate specific commercial opportunities (e.g. affordable housing and retirement living options)	Michael Chesworth - Director Corporate & Shared Services	In Progress	01/07/22	30/06/23	75.00	75.00	 ON TRACK
<b>Progress Comment</b>							
Council at its March 2023 Scheduled Meeting resolved to initiate the preparatory steps for the sale of 3 parcels of land in Eildon with the intention of selling for commercial purposes with a focus on key worker housing.							

### Strategy: Provide a workplace that is flexible and inclusive to support the health and wellbeing of our employees


Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
5.1.4.1 Implement the Gender Equality Action Plan Year 1 actions including: * develop a Gender Equality Statement for Council * develop a Gender Impact Assessment Framework * review the Enterprise Agreement to incorporate neutral language and support action plan objectives * implement a Health and Wellbeing Committee * develop an organisational communications and advocacy strategy promoting Council's commitment to Gender Equality.	Tara Carter - Manager Governance and Risk	In Progress	01/07/22	30/06/23	75.00	75.00	 ON TRACK
<b>Progress Comment</b>							
We focused this quarter on the delivery of lunch-box sessions with staff to increase awareness of domestic violence. We also developed a staff survey to gather feedback on views and perspectives towards women discrimination and violence. Progress is on track for this item.							
Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
5.1.4.2 Implement the Workforce Management Strategy actions due in the 2022/23 year including: * revising our approach to recruitment including our use of technology and media * increasing opportunities for apprenticeships and traineeships across Council * annual skill assessments and providing development opportunities.	Tara Carter - Manager Governance and Risk	In Progress	01/07/22	30/06/23	75.00	75.00	 ON TRACK
<b>Progress Comment</b>							

We actively participated in the Murrindindi Jobs Expo to connect, network, and learn about the latest industry trends, innovations and opportunities. Our aim is to attract, retain and develop staff to ensure Council has a continuous stream of skills across all levels now and into the future.

Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
5.1.4.3 Develop an organisational Health and Wellbeing Strategy	Tara Carter - Manager Governance and Risk	In Progress	01/07/22	30/06/23	75.00	75.00	 ON TRACK

#### Progress Comment


We continued to develop the draft plan this quarter including finalising the strategic directions (pillars) that define the focus areas and defining the actions to be completed in the first two years.

Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
5.1.4.4 Undertake a review of Council's Occupational Health and Safety Management Plan and implement regular reporting	Tara Carter - Manager Governance and Risk	In Progress	01/01/23	30/06/23	75.00	50.00	 ON TRACK

#### Progress Comment

The OHS Management Plan was drafted for consultation and feedback from the OHS Committee. Legislated actions have been recorded in Council's project management system for monitoring and reporting. This action is on track to be completed by June 30.


#### Strategy: Maintain transparent, inclusive and accountable governance practices

Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
5.1.5.1 Develop a Sustainable Procurement Action Plan to provide a structure for how Council will enhance local economic, environmental and social outcomes within its procurement processes	Tara Carter - Manager Governance and Risk	In Progress	01/07/22	30/06/23	75.00	75.00	 ON TRACK

#### Progress Comment

Progress continues through the specific social procurement actions that have been included in Council's adopted Reconciliation Action Plan and Environmental Procurement actions developed in Council's adopted Climate Action Plan, such as:

- Transitioning to a zero-emissions Council fleet.
- continuing to operate on 100% renewable electricity, and installing solar and batteries where appropriate.


Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
5.1.5.2 Investigate opportunities to increase community participation in Council decision-making including the review of the Governance Rules to enable virtual access to meetings	Tara Carter - Manager Governance and Risk	Completed	01/07/22	30/06/23	100.00	75.00	 ON TRACK

#### Progress Comment

We adopted the reviewed Governance Rules at Council's August Scheduled Meeting. The revised rules include the ability for meetings to be conducted in a remote/virtual, hybrid or in-person environment. This also includes the ability for the community to participate in public participation through virtual means as well.

We continue to stream Council meetings to the public via social media and Council's website.


Our Council held an open meeting in Flowerdale on 30 November 2022 and in Murrindindi on 29 March 2023, encouraging the local residents to come and speak to Council on any topics they wish. These sessions will continue to rotate across the municipality.

Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
5.1.5.3 Review Council's Community Engagement Policy in line with the Local Government Act 2020 legislative requirements	Tara Carter - Manager Governance and Risk	Deferred	01/01/23	30/06/23	1.00	50.00	 NEEDS WORK


#### Progress Comment



This project has been deferred to the 23/24 financial year.

**Strategy: Communicate effectively using multiple methods with our customers and communities about our work and services**

Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
5.1.6.1 Continue to implement the 2019 Communication Strategy and 2020 Social Media Strategy actions, including • Adjusting the balance of traditional and digital media by increasing resources dedicated to digital communication, including through social media and video • Streamlining communication content creation to increase efficiencies for Council • Prepare for the roll out of Electronic Direct Mail (EDM) for newsletters	Anna Cullen - Manager Customer Experience	In Progress	01/07/22	30/06/23	70.00	75.00	 ON TRACK
<b>Progress Comment</b>							
<p>During the Jan-March 2023 quarterly we developed a digital Flood Recovery newsletter to distribute important information to flood-affected community members, who subscribed to receive email updates. In balancing our need to cater for those who aren't online, we also made printed copies available at our Library and Customer Service Centres.</p> <p>Planning continues for the production of video content to showcase Council services available to our community, and for the distribution of digital general news and updates to subscribed community members.</p> <p>Council's Facebook page performed well, with a total reach of 85,390 (56.8% increase on the previous quarter). This was largely as a result from our increased investment in digital media via paid Facebook advertising. We gained 215 new page followers, bring our total followers to 5.6K.</p>							

**Strategy: Improve emergency readiness through active emergency management planning to enhance community preparedness and resilience**


Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
5.1.7.1 Working with Emergency Management Victoria, establish a group with the community to design an emergency management exercise	Chris Price - Coordinator Emergency Management & Business Continuity	Completed	01/07/22	30/06/23	100.00	75.00	 ON TRACK
<b>Progress Comment</b>							
Planning for the exercise was completed however due to an unfortunate situation the event was cancelled.							
Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status

5.1.7.2 As part of the Local Emergency Action Plan Project in collaboration with neighbouring Councils, deliver:• The project plan including communications and engagement plan • A risk management framework • Identification of at-risk communities to be part of the project	Chris Price - Coordinator Emergency Management & Business Continuity	In Progress	01/07/22	30/06/23	75.00	75.00	 ON TRACK
<b>Progress Comment</b>							
A resource was secured to assist with the delivery of this project. Consultation with various communities to develop their Local Emergency Action Plan has commenced.							
<b>Action</b>	<b>Responsibility</b>	<b>Action Status</b>	<b>Start Date</b>	<b>End Date</b>	<b>% Complete</b>	<b>Target</b>	<b>Status</b>
5.1.7.3 Coordinate flood response, relief and recovery efforts following October 2022 severe weather and flood event, including - coordinate response and relief efforts together with government, agencies, community organisations and community - coordinate flood recovery efforts together with government, agencies, community organisations and community	Kate Siebert - Interim Director Community Engagement	In Progress	01/12/22	30/06/23	65.00	60.00	 ON TRACK
<b>Progress Comment</b>							
In this period, we have: - continued to provide support to people impacted by the floods - supported local business and agriculture to access support, grants and information - continued to host the Municipal Flood Recovery Committee as the overarching body, comprised of over 30 agencies to guide the flood recovery priorities and activities for two years - drafted the Municipal Flood Recovery Action Pan, which outlines the priorities outcomes, actions, and responsible agencies - recruited a Flood Recovery Manager, and Community Recovery Officer roles - finalised products developed as part of a pro-bono arrangement with Deloitte - continued to advocate to state government for funding to clean-up and rebuild community assets that are not insured or claimable under Commonwealth-funding arrangements							

**Strategy: Establish a team approach in partnership with our communities to represent our collective interest to the State and Federal Governments**

Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
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5.1.8.1 Work in partnership with our community to deliver strategic advocacy activities in the lead-up to the State Government elections	Kate Siebert - Interim Director Community Engagement	Completed	01/07/22	30/06/23	100.00	100.00	 ON TRACK
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**Progress Comment**

In this quarter, we undertook advocacy in relation to:

- stop the proposed bank branch closure in Alexandra
- flood mitigation and policy review specifically relating to the controlled release of water from Lake Eildon
- people who are flood-impacted not being supported by the State Government's flood recovery initiatives