



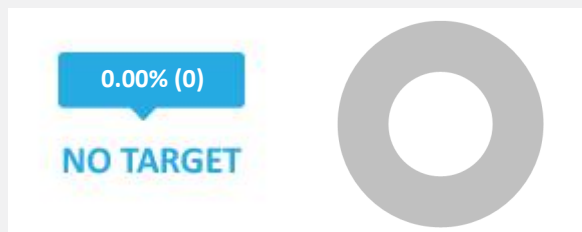
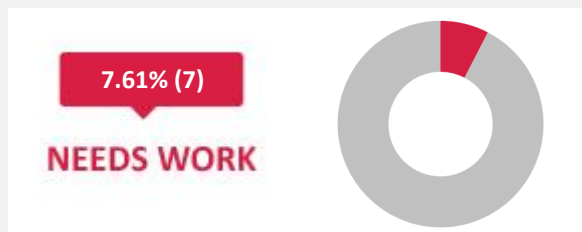
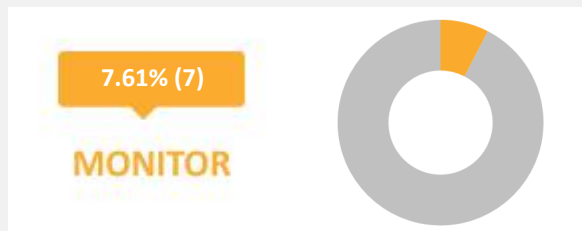
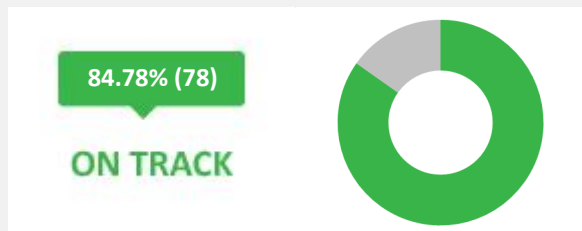
**Murrindindi**  
Shire Council

# Council Plan 2021-2025 Quarterly Performance Report

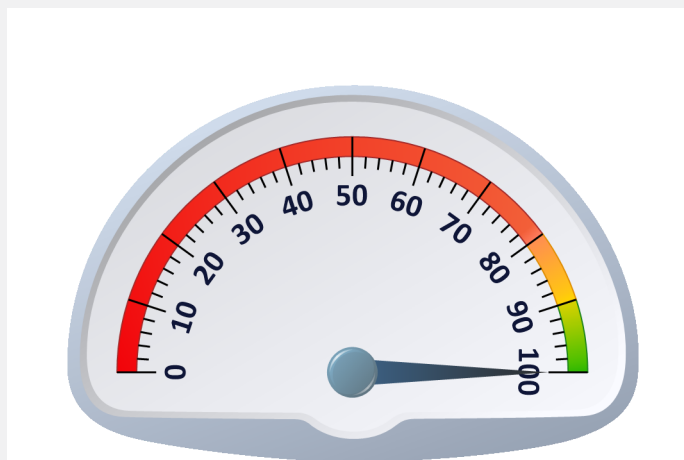
1 January to 31 March 2022

## OVERVIEW SUMMARY

### ACTION STATUS



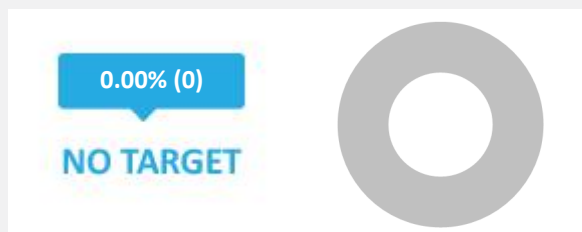
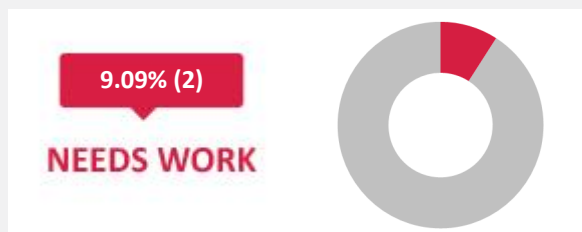
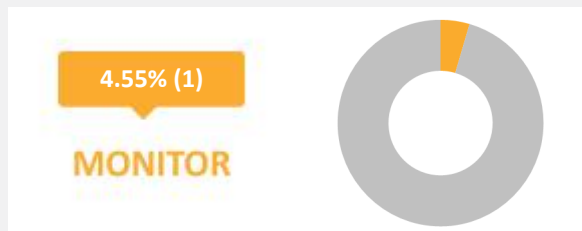
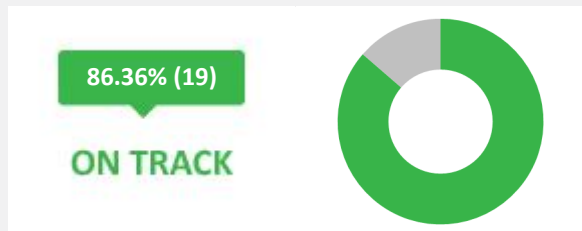
### ACTION PERFORMANCE



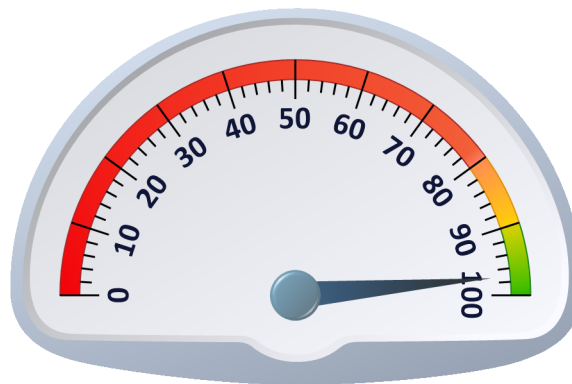
Actions reported on	92
At least 95% of action target achieved	78
Between 75% and 95% of action target achieved	7
Less than 75% of action target achieved	7
Actions with no target set	0

## RESILIENT COMMUNITIES

### ACTION STATUS










### ACTION PERFORMANCE






Actions reported on	<b>22</b>
At least 95% of action target achieved	<b>19</b>
Between 75% and 95% of action target achieved	<b>1</b>
Less than 75% of action target achieved	<b>2</b>
Actions with no target set	<b>0</b>

## PERFORMANCE OVERVIEW




STRATEGIC OBJECTIVE 1.1 To ensure we are welcoming, inclusive, caring and connected		Actions On Track	KPI -
Strategy		Action Performance	KPI Performance
1.1.1 Celebrate the community's vibrant, diverse and creative people		On Track	-
1.1.2 Deliver, support and promote opportunities for all people to connect with each other, collaborate and plan for our future		Monitor	-
1.1.3 Advocate for improved access to health and community services		On Track	-
1.1.4 In collaboration with our community, support our children and young people to be happy, healthy and engaged		On Track	-
1.1.5 Engage with the community and partner organisations to enable older and vulnerable people to live safely, enjoy good health and stay involved		On Track	-
1.1.6 Provide and promote safe, passive and active recreational opportunities that will enhance the health, and wellbeing of residents and visitors		Monitor	-

## ACTION SUMMARY



Strategic Objective: To ensure we are welcoming, inclusive, caring and connected								
Strategy: Celebrate the community's vibrant, diverse and creative people								
Action	Responsibility	Progress Comment	Action Status	Start Date	End Date	% Complete	Target	Status
1.1.1.1 Implement an annual calendar that recognises national days and weeks that Council will acknowledge, endorse and promote	Stuart Coller - Manager Community Wellbeing	<p>We supported International Women’s Day on 8 March via the Loop engagement platform with valuable information, including conversation starters encouraging community to talk about gender equity and equality.</p> <p>We promoted Clean Up Australia Day with a group of staff actively cleaning up a lookout in Alexandra. The aim of the day is to inspire and empower communities to clean up, fix up and conserve environment.</p>	In Progress	01/07/21	30/06/22	75.00	75.00	 ON TRACK
1.1.1.2 Continue to celebrate the contribution of Murrindindi Shire volunteers at an annual event	Stuart Coller - Manager Community Wellbeing	We developed the Loop "Calling All Volunteers" and engaged community with 50 submissions received, to be profiled during National Volunteers Week in May. Opportunity for community to celebrate and recruit volunteers.	In Progress	01/02/22	30/06/22	65.00	35.00	 ON TRACK
1.1.1.3 Deliver the Grants and Contributions Program to support Council and community priorities	Shivaun Brown - Director Community Engagement	A slower application rate to the Grants and Contributions Program has been experienced due to COVID-19 restrictions and Chief Health Officer Directions. While we have since an increase to the application rate in the 3rd quarter, it could be anticipated that grant and contributions funds may not be fully expended. A targeted campaign will be deliver to alert the community to the Program in the coming quarter.	In Progress	01/07/21	30/06/22	75.00	75.00	 ON TRACK

## Council Plan 2021-2025 Quarterly Performance Report - 31 March 2022


**Strategy: Deliver, support and promote opportunities for all people to connect with each other, collaborate and plan for our future**

Action	Responsibility	Progress Comment	Action Status	Start Date	End Date	% Complete	Target	Status
<p>1.1.2.1 Continue to deliver the MSC COVID-19 Community Recovery Plan, including:</p> <ul style="list-style-type: none"> <li>• Implement a calendar of events to support community and not for profit groups</li> <li>• Deliver initiative to improve mental health outcomes</li> <li>• Continue to communicate COVID-19 information as appropriate</li> </ul>	Stuart Coller - Manager Community Wellbeing	<p>We started promoting the Youth Mental Health first aid sessions planned for May 2022 in Yea with capacity for 20 participants.</p> <p>We finalised the event calendar IT set-up and administration for tourism and community events to enable a launch in May.</p> <p>We supported 29 people to link to health and wellbeing services through the DindiLink program including aged care, disability, housing, financial, and mental health services.</p>	In Progress	01/07/21	30/06/22	75.00	75.00	 ON TRACK
<p>1.1.2.2 With input from our community, develop a 5-year Library Strategy and Policy which will assist our people to connect and be included in community life</p>	Jacqui Rabel - Manager Customer Experience	<p>The Project is underway: we completed the procurement process and appointed a consultant on 25 March 2022. We have conducted initial consultation with staff and key stakeholders and formulated a project plan, a community engagement plan and a communication plan. Due to consultant availability, completion of the project has slipped from 30 June to 31 July 2023</p>	In Progress	01/01/22	30/06/22	40.00	50.00	 MONITOR
<p>1.1.2.3 Commence the development of a reconciliation action plan for Council in consultation with Traditional Owners and local Aboriginal community groups</p>	Stuart Coller - Manager Community Wellbeing	<p>Our Reconciliation Action Plan Working Group held two meetings and developed working groups to progress organisational learning and change in relation to reconciliation.</p>	In Progress	01/12/21	30/06/22	60.00	60.00	 ON TRACK


## Council Plan 2021-2025 Quarterly Performance Report - 31 March 2022

Action	Responsibility	Progress Comment	Action Status	Start Date	End Date	% Complete	Target	Status
1.1.2.4 Deliver the Community Planning Program for the Eildon township to facilitate community led change and action	Stuart Coller - Manager Community Wellbeing	We progressed Eildon Community Planning in partnership with a core team of community members. The team held a launch BBQ on 26 February with 70 people attending and many ideas generated to build an even better future for Eildon. Two Community Conversations were coordinated with 30 attendees in March to progress ideas for Eildon focusing on: art, heritage and culture for community rejuvenation, and a second around 'tracks, trails and the great outdoors'. We have continued to provide support to the Yea, Marysville and Toolangi/Castella communities with project delivery and event support including the opening of the Toolangi-Castella Tennis Courts and Local History Group open weekend. Good engagement on the Loop was also a feature of January and February, with many ideas being shared online and generally a positive discussion about potential for Eildon.	In Progress	01/07/21	30/06/22	75.00	75.00	 ON TRACK
1.1.2.5 Deliver the Yea Children Centre phase two redesign to support our community to meet its childcare needs	Stuart Coller - Manager Community Wellbeing	We progressed tendering documentation to secure a consultant to support service planning and infrastructure requirements for future childcare requirements for Yea and district. The scope of this project is under review to ensure any work undertaken meets the needs of the community.	In Progress	01/07/21	30/06/22	55.00	75.00	 NEEDS WORK

## Council Plan 2021-2025 Quarterly Performance Report - 31 March 2022

Action	Responsibility	Progress Comment	Action Status	Start Date	End Date	% Complete	Target	Status
1.1.2.6 Promote increased community support and management of community buildings	Stuart Coller - Manager Community Wellbeing	Our online platform "The Loop" welcomed over 3000 visits from participants across the 9 projects published. Over 400 contributions were made to support project development and delivery in line with community expectations. We successfully delivered 4 face to face consultations across the shire with the Climate Action Plan. The Great ARTdoors launched the Expression of Interest for artists, we had almost 350 visits to the page.	In Progress	01/07/21	30/06/22	75.00	75.00	 ON TRACK



### Strategy: Advocate for improved access to health and community services

Action	Responsibility	Progress Comment	Action Status	Start Date	End Date	% Complete	Target	Status
1.1.3.1 Advocate for improved access to health and wellbeing services, including: <ul style="list-style-type: none"> <li>Local GPs</li> <li>Mental Health</li> <li>Family Violence Services</li> <li>Hospitals</li> </ul>	Stuart Coller - Manager Community Wellbeing	<p>We submitted a grant application to the State Governments "Free from Violence" program to support family violence primary prevention initiatives across Murrindindi.</p> <p>We collaborated with health and wellbeing service providers via the Goulburn Mental Health and Wellbeing collaboration, to deliver the Mental Health and Education forum on 25 March with 70 attendees identifying priorities to improve mental health support services</p> <p>We continued to participate on the 'Access for all' project led by Nexus Primary Health. The project is in it's final stages with the developed training modules being tested on Health Practitioners who work throughout Murrindindi and Mitchell Shires.</p>	In Progress	01/07/21	30/06/22	75.00	75.00	 ON TRACK





## Council Plan 2021-2025 Quarterly Performance Report - 31 March 2022



**Strategy: In collaboration with our community, support our children and young people to be happy, healthy and engaged**

Action	Responsibility	Progress Comment	Action Status	Start Date	End Date	% Complete	Target	Status
1.1.4.1 Continue providing high quality Children and Maternal Child Health Service programs, including Family Day Care, Immunisation, Universal and Enhanced and Supported Playgroups	Stuart Coller - Manager Community Wellbeing	<p>Our Family Day Care (FDC) team consisting of 12 educators delivered 21,000 hours of childcare for 150 children. A recruitment drive commenced to engage new FDC educators across Murrindindi. Our facilitated playgroups at Kinglake and Eildon conducted 18 sessions supporting 30 families with early childhood development.</p> <p>Our Maternal and Child Health team serviced 270 families this quarter with 31 new births. 40 vulnerable families were offered extra support through the Enhanced Program and 13 families utilised our Sleep and Settling Outreach program. 87 Clients were immunised at our community sessions. New parent groups and Sleep and Settling parent information sessions were offered in Kinglake and Yea with a total of 12 families participating.</p>	In Progress	01/07/21	30/06/22	75.00	75.00	 ON TRACK
1.1.4.2 Continue providing a high quality Youth Service including: Leadership, Pathways, and Creative programs to support better opportunities for young people	Stuart Coller - Manager Community Wellbeing	<p>Our FReeZA program hosted four pool parties, with 500 attendees and 7 young artists performing. A further 10 young musicians were supported to play at four community events, with exposure to over 3000 community attendees. We supported four young people in the 'Artist of the Month' initiative on UGFM.</p> <p>We partnered with the Central Ranges Local Learning and Employment Network to deliver the 'How Work Works program'. Six young people were employed and interviewed 19 business managers and surveyed over 30 young people about future employment opportunities and pathways.</p>	In Progress	01/07/21	30/06/22	75.00	75.00	 ON TRACK


## Council Plan 2021-2025 Quarterly Performance Report - 31 March 2022

Action	Responsibility	Progress Comment	Action Status	Start Date	End Date	% Complete	Target	Status
1.1.4.3 Develop a policy for youth training/experience to be included in all medium to high value tenders	Tara Carter - Manager Governance and Risk	We adopted a reviewed Procurement Policy which became effective on 1 November 2021. This Procurement Policy includes reference to social procurement priorities. All tenders over \$300,000 in value now include social procurement considerations and the evaluation panel considers responses in assessment. We are working with suppliers to enhance understanding of the social procurement priorities.	In Progress	01/07/21	30/06/22	75.00	75.00	 ON TRACK
1.1.4.4 Increase youth work experience opportunities available within Council	Tara Carter - Manager Governance and Risk	We work closely with the local highschools to engage young people in work experience opportunities. A student from Alexandra Secondary College is undertaking Structured Workplace Learning (1 day a week work experience) as part of a VCAL program during the 2022 calendar year. The student will be working with our Infrastructure Operations Department, primarily focusing on Parks and Gardens work.	In Progress	01/07/21	30/06/22	75.00	75.00	 ON TRACK

### Strategy: Engage with the community and partner organisations to enable older and vulnerable people to live safely, enjoy good health and stay involved

Action	Responsibility	Progress Comment	Action Status	Start Date	End Date	% Complete	Target	Status
1.1.5.1 Advocate for improved access to health and wellbeing services for older people, including appropriate aged and disability services	Stuart Coller - Manager Community Wellbeing	We continued to support the Aged and Disability Network. The workforce training Initiative Fund commenced training with seven people participating in Certificate 3 in Health Service Assistance and eight people in Certificate 3 in Individual Support / Disability.	In Progress	01/07/21	30/06/22	75.00	75.00	 ON TRACK
1.1.5.2 Develop a rolling plan of township access audits to inform the capital works program, incorporating Access for All principles and the specific needs of older people	Stuart Coller - Manager Community Wellbeing	We awarded the contract to undertake township Access Audits in: Eildon, Marysville, Alexandra, Yea, and Kinglake. Work will commence in April.	In Progress	01/07/21	30/06/22	75.00	75.00	 ON TRACK




## Council Plan 2021-2025 Quarterly Performance Report - 31 March 2022

Action	Responsibility	Progress Comment	Action Status	Start Date	End Date	% Complete	Target	Status
1.1.5.3 Continue to act as an advocate for older and vulnerable people to access government services to support their health and wellbeing	Stuart Coller - Manager Community Wellbeing	<p>We supported 29 people to access health and wellbeing services through the DindiLink program which included six people supported to link to aged care services. There were nine people contacting the Shire for assistance with food and material aid relief.</p> <p>The Moving Murrindindi program supported 79 individual trips for senior citizens, people with a disability or financially-disadvantaged members of our community with low-cost transport to access medical appointments, social outings or other transport hubs. Volunteer driver numbers for the program are stable.</p>	In Progress	01/07/21	30/06/22	75.00	75.00	 ON TRACK

### Strategy: Provide and promote safe, passive and active recreational opportunities that will enhance the health, and wellbeing of residents and visitors

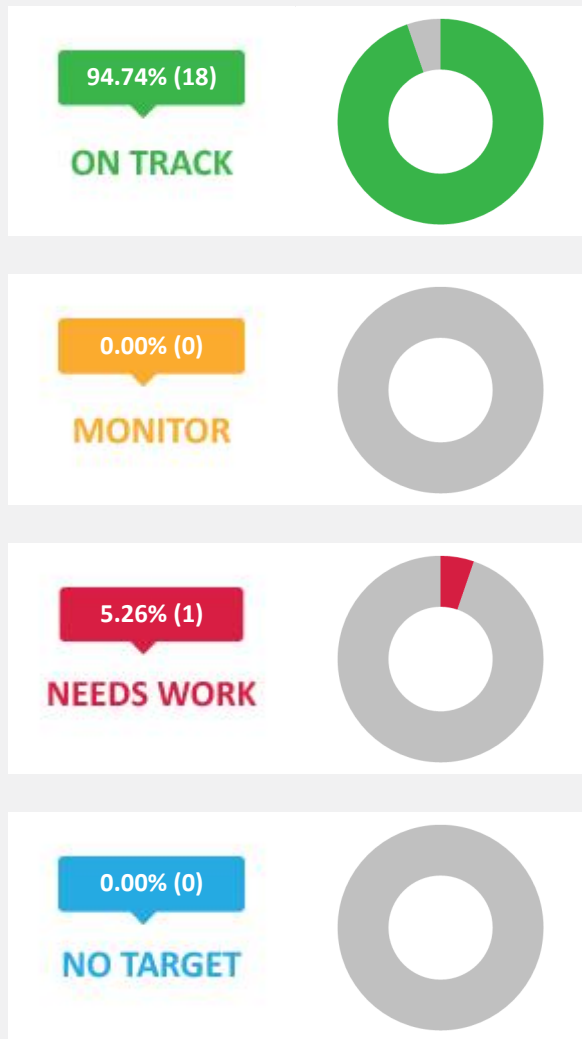
Action	Responsibility	Progress Comment	Action Status	Start Date	End Date	% Complete	Target	Status
1.1.6.1 Advocate for funding to deliver key infrastructure actions from the Recreation and Open Space Strategy	Stuart Coller - Manager Community Wellbeing	<p>We official opened the Yea Recreation Reserve Oval Lighting upgrade project with State Government and community representation.</p> <p>We awarded the Leckie Park cricket nets renewal and Blue Gums trail construction projects. The Alexandra Rotary Park and Visitor Activity Precinct construction tender was evaluated for awarding in April.</p>	In Progress	01/07/21	30/06/22	75.00	75.00	 ON TRACK
1.1.6.2 Deliver the recommendations from the Aquatics Facilities Audit that will support community participation outcomes	Stuart Coller - Manager Community Wellbeing	Our outdoor pool season experienced record breaking numbers with 27,810 visits, a 25% increase on the previous season, and the highest numbers since 2007-2008.	In Progress	01/07/21	30/06/22	75.00	75.00	 ON TRACK

## Council Plan 2021-2025 Quarterly Performance Report - 31 March 2022

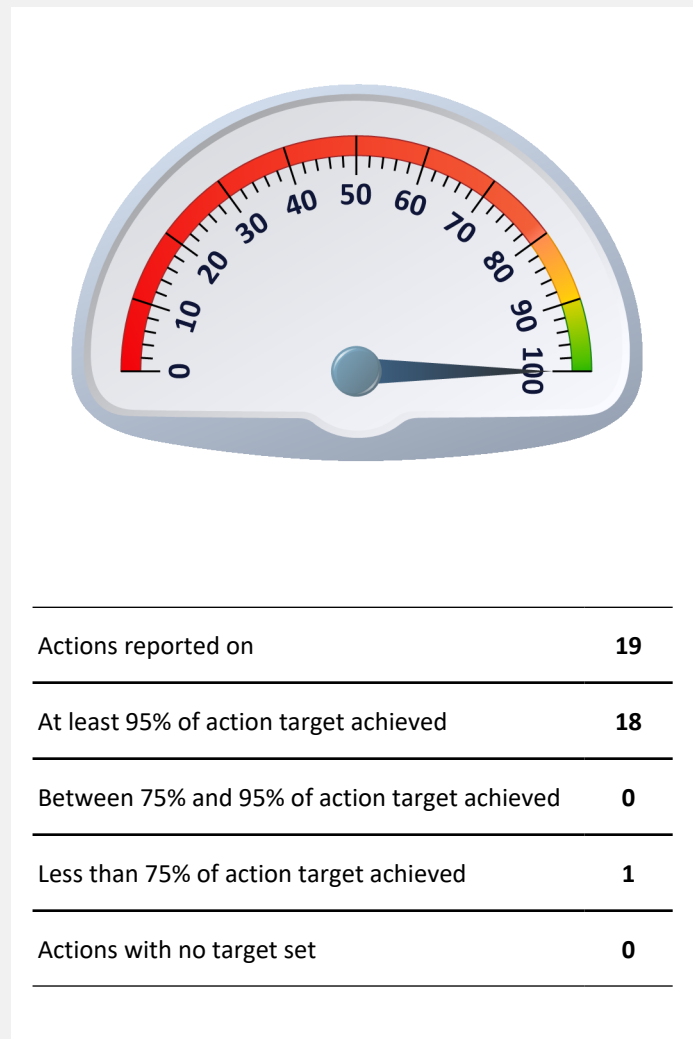
Action	Responsibility	Progress Comment	Action Status	Start Date	End Date	% Complete	Target	Status
1.1.6.3 Develop a program for Tracks and Trails to support greater passive and active recreational opportunities and improve connectivity	Matt Thomas - Manager Tourism & Events	We supported the Eildon Community Planning conversation on tracks and trails development to better understand potential opportunities. We engaged with Parks Victoria to understand opportunities for new trail development.	In Progress	01/07/21	30/06/22	75.00	75.00	 ON TRACK
1.1.6.4 Develop the Thornton Recreation Reserve Master Plan to enhance participation outcomes	Stuart Coller - Manager Community Wellbeing	This action is now proposed to be deferred to the 2022/23 year.	Not Started	01/03/22	30/06/22	0.00	75.00	 NEEDS WORK
1.1.6.5 Adopt and commence delivery of a new domestic animal management plan to promote responsible pet ownership and safety, including establishing the feasibility of potential sites for off-leash dog parks across the Shire.	Natalie Stewart - Manager Development Services	We have commenced year one actions of the Domestic Animal Management Plan. These actions include beginning a dog park feasibility study and promoting responsible pet ownership.	In Progress	01/07/21	30/06/22	75.00	75.00	 ON TRACK

## BEAUTIFUL TOWNSHIPS AND RURAL SETTINGS






### ACTION STATUS







### ACTION PERFORMANCE




## PERFORMANCE OVERVIEW

<b>STRATEGIC OBJECTIVE</b> 2.1 To create a better place for our community and visitors to live in harmony with our rural character, natural beauty and heritage		<b>Actions</b> <b>On Track</b>	<b>KPI</b> -
<b>Strategy</b>	<b>Action Performance</b>	<b>KPI Performance</b>	
2.1.1 Connect our communities through improved roads, footpaths and public transport		<b>On Track</b>	-
2.1.2 Deliver efficient, sustainable land use planning outcomes to enhance liveability, protect our unique rural character and natural beauty, and to enable growth		<b>On Track</b>	-
2.1.3 Provide fit-for- purpose infrastructure that meets current and future service demands and needs of our community		<b>Monitor</b>	-
2.1.4 Provide spaces within our towns that are vibrant, attractive, safe and accessible		<b>On Track</b>	-



## ACTION SUMMARY

Strategic Objective: To create a better place for our community and visitors to live in harmony with our rural character, natural beauty and heritage								
Strategy: Connect our communities through improved roads, footpaths and public transport								
Action	Responsibility	Progress Comment	Action Status	Start Date	End Date	% Complete	Target	Status
2.1.1.1 Improve connectivity and road safety through delivering the Bridge Redevelopment Project, including: <ul style="list-style-type: none"> <li>• Yea Caravan Park</li> <li>• Break O'Day Road, Glenburn</li> <li>• Yarck Road, Yarck</li> </ul>	Stuart Russell - Acting Manager Community Assets	We awarded contracts for the Yarck Bridge and Break O'Day Road Bridge projects. Pre construction works and communication plans are currently approved for both Bridges. Construction of components of the Yarck Bridge are currently underway off-site with onsite works due to commence in April. The tender process for construction of the Yea Caravan Park Bridge commenced and is ongoing at the time of reporting.	In Progress	01/07/21	30/06/22	76.00	75.00	 ON TRACK
2.1.1.2 Deliver key renewal link pathway projects, including: <ul style="list-style-type: none"> <li>• Falls Road, Marysville</li> <li>• Halls Flat Road, Alexandra</li> </ul>	Stuart Russell - Acting Manager Community Assets	The Tender process has been competed with works currently programmed for commencement in April.	In Progress	01/07/21	30/06/22	78.00	75.00	 ON TRACK
2.1.1.3 Complete the Road Trauma Study and implement the associated actions	Stuart Russell - Acting Manager Community Assets	The Road Trauma study is currently underway with the addition of traffic counts to assist the implementation of key recommendations. The Traffic counts results are due for release Mid may.	In Progress	01/07/21	30/06/22	81.00	75.00	 ON TRACK
2.1.1.4 Advocate to State and Federal Governments for improved traffic safety and public transport access	Stuart Russell - Acting Manager Community Assets	We are currently working with Regional Roads Victoria on speed reduction for improved safety on <ul style="list-style-type: none"> <li>- Whittlesea-Yea Road Kinglake West,</li> <li>- High Street Yea, and</li> <li>- Heidelberg Kinglake Road Kinglake.</li> </ul>	In Progress	01/07/21	30/06/22	80.00	75.00	 ON TRACK

## Council Plan 2021-2025 Quarterly Performance Report - 31 March 2022





Action	Responsibility	Progress Comment	Action Status	Start Date	End Date	% Complete	Target	Status
2.1.1.5 Advocate for the sealing of Skyline Road, Eildon	Michael Chesworth - Director Corporate & Shared Services	<p>We continued to advocate to State and Federal Government representatives for the sealing of Skyline Road, which when completed would become a continuous sealed touring route around Lake Eildon, connect Eildon to Bonnie Doon in the Mansfield Shire and open up additional tourism development opportunities.</p> <p>We continued to wait for an announcement on the grant application we placed with Regional Development Victoria, in partnership with Mansfield Shire, to develop detailed designs for the intended road works.</p>	In Progress	01/07/21	30/06/22	75.00	75.00	 ON TRACK

### Strategy: Deliver efficient, sustainable land use planning outcomes to enhance liveability, protect our unique rural character and natural beauty, and to enable growth

Action	Responsibility	Progress Comment	Action Status	Start Date	End Date	% Complete	Target	Status
2.1.2.1 Review the Municipal Strategic Statement to set the strategic intention of the Shire for the future including understanding demand for different land uses	Natalie Stewart - Manager Development Services	<p>We commenced the first draft of the Murrindindi Housing and Settlement Strategy. This strategy builds on the Background &amp; Issues Report to develop a clear and logical framework that will guide planning and decision-making and assist in meeting future housing needs in Murrindindi to 2041 and beyond.</p> <p>We continued to undertake a review of the Murrindindi Planning Scheme.</p>	In Progress	01/10/21	30/06/22	72.00	75.00	 ON TRACK
2.1.2.2 Develop a Public Open Space Contributions Policy to support development of enhanced and new public open spaces that meets the needs of the community	Natalie Stewart - Manager Development Services	This action has been delayed and is due to commence in April 2022.	Deferred	01/01/22	30/06/22	50.00	50.00	 ON TRACK





## Council Plan 2021-2025 Quarterly Performance Report - 31 March 2022



Action	Responsibility	Progress Comment	Action Status	Start Date	End Date	% Complete	Target	Status
2.1.2.3 Review current planning practices to promote sustainable land use planning outcomes, including participation in the Sustainable Subdivisions Pilot Project to promote sustainable practices in subdivisions	Natalie Stewart - Manager Development Services	We continue to participate in the Sustainable Subdivisions Framework Pilot Project. In addition, we have partnered with the Goulburn Murray Climate Alliance to support a shared ESD Planning Advisor across member Councils. This position will play a pivotal role primarily in the Sustainable Subdivisions pilot and educate staff on ESD, communicate with stakeholders, and advise on ESD in other planning contexts.	In Progress	01/07/21	30/06/22	75.00	75.00	 ON TRACK
2.1.2.4 Deliver the Year 1 actions of Domestic Waste Water Management Plan, including: <ul style="list-style-type: none"> <li>Developing Funding Models for On-site Wastewater Oversight / Compliance Program</li> <li>Establishing Minimum Standards for Septic Tank and Planning Permit Applications</li> <li>Developing an education and engagement program</li> </ul>	Natalie Stewart - Manager Development Services	<p>We developed internal wastewater management guidance material to assist planning staff in assessing new planning applications in unsewered areas.</p> <p>We completed the Draft 'Know Your Backyard' residents' information pack.</p>	In Progress	01/07/21	30/06/22	76.00	75.00	 ON TRACK
2.1.2.5 Enhance the strategic planning capacity of the organisation	Natalie Stewart - Manager Development Services	<p>We are utilising the Regional Planning Hub to enhance our ability to implement key Strategic Planning projects and boost our planning capacity.</p> <p>We are participating in the Victorian Government's Better Planning Approvals Program, which aims to optimise the operations of council planning departments to deliver greater consistency.</p>	In Progress	01/07/21	30/06/22	75.00	75.00	 ON TRACK
2.1.2.6 Advocate for the State Government to undertake or fund an agricultural land quality assessment	Natalie Stewart - Manager Development Services	We commenced engagement with the DELWP Planning team and commenced preparations for an advocacy action plan.	In Progress	01/07/21	30/06/22	33.00	33.00	 ON TRACK

## Council Plan 2021-2025 Quarterly Performance Report - 31 March 2022



### Strategy: Provide fit-for- purpose infrastructure that meets current and future service demands and needs of our community

Action	Responsibility	Progress Comment	Action Status	Start Date	End Date	% Complete	Target	Status
2.1.3.1 Deliver the Capital Works Program for 2021/22, including: <ul style="list-style-type: none"> <li>Alexandra Rotary Park and Visitor Activity Precinct</li> <li>Blue Gum Rail Trail extension</li> <li>Eildon Improvement Plan design stage</li> </ul>	Stuart Russell - Acting Manager Community Assets	The program is currently underway. Some projects have lagged. We are also experiencing limited Contractor availability. Currently tracking 75% of revised budget committed (111%) of adopted budget with actual expenditure of 46% of adopted budget. A number of large projects are due for completion in the month of April. Anticipated end of year expenditure for the program is \$12M and action is being taken to accelerate the expenditure.	In Progress	01/07/21	30/06/22	43.00	75.00	 NEEDS WORK
2.1.3.2 Complete the 2021/22 Renewal Programs, including: <ul style="list-style-type: none"> <li>Footpaths</li> <li>Sealed Roads</li> <li>Gravel Roads</li> <li>Drainage and</li> <li>Buildings</li> </ul>	Stuart Russell - Acting Manager Community Assets	Locations for the 21/22 program are identified and RFT's (Request for Tender) RFQ's (Request for Quotes) underway. Works programmed for commencement during April	In Progress	01/07/21	30/06/22	79.00	75.00	 ON TRACK

### Strategy: Provide spaces within our towns that are vibrant, attractive, safe and accessible

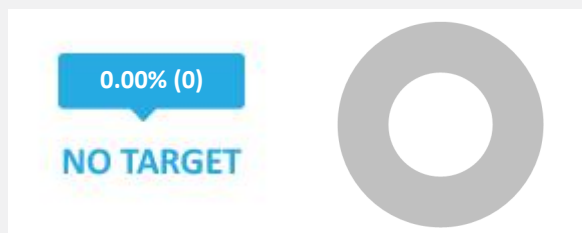
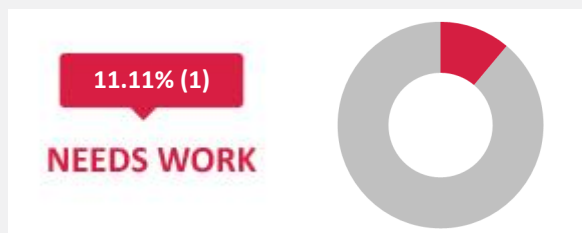
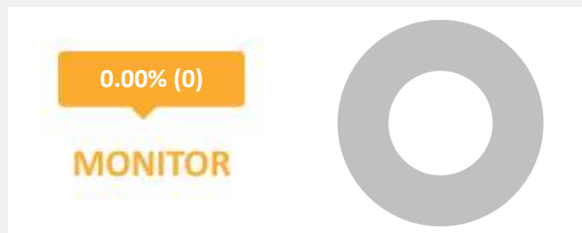
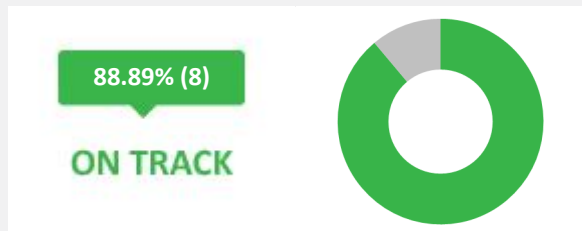
Action	Responsibility	Progress Comment	Action Status	Start Date	End Date	% Complete	Target	Status
2.1.4.1 Complete the Kinglake Streetscape Renewal Project	Stuart Russell - Acting Manager Community Assets	We completed the Kinglake Streetscape Renewal Project. This has enhanced the amenity of the main street in Kinglake as well as providing additional parking.	Completed	01/07/21	30/06/22	100.00	75.00	 ON TRACK
2.1.4.2 Complete schematic designs for the Kinglake West Streetscape Project	Stuart Russell - Acting Manager Community Assets	We completed the schematic designs for the Kinglake West Streetscape Project and added the project in the 20-year Capital works program.	Completed	01/07/21	30/06/22	100.00	75.00	 ON TRACK

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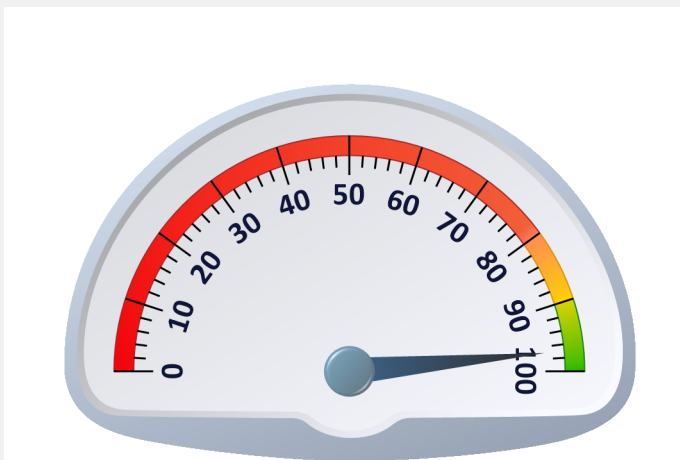
Action	Responsibility	Progress Comment	Action Status	Start Date	End Date	% Complete	Target	Status
2.1.4.3 Collaborate with local traders and associations to develop a program for township streetscape improvements for the municipality	Stuart Russell - Acting Manager Community Assets	We held initial discussions with local traders and associations to identify key locations for streetscape improvements and to target collaboration efforts.  Under the Activated Dining Program (Covid Relief funding) we delivered a number of activities and infrastructure to assist in businesses transitioning towards outdoor dining. Further projects have been identified for delivery during April 2022.	In Progress	01/07/21	30/06/22	80.00	75.00	 ON TRACK
2.1.4.4 Deliver the outcomes of the Parking Signage Audit to provide fair and equitable parking opportunities within the townships	Natalie Stewart - Manager Development Services	We have identified the high priority action items and undertaken stage 1 of the replacement program. The remaining works have been programmed into the works schedule.	In Progress	03/01/22	30/06/22	50.00	50.00	 ON TRACK
2.1.4.5 Increase tree canopy through infill planting in our townships to absorb trapped heat and provide shade	Stuart Russell - Acting Manager Community Assets	We completed street tree planting along Bailey Street, Alexandra  We have programmed works in Molesworth and other locations to continue increasing tree canopy across our townships. We worked with local Garden groups within Alexandra for an avenue of trees.	In Progress	01/07/21	30/06/22	80.00	75.00	 ON TRACK
2.1.4.6 Investigate the development of a masterplan for Eildon Pondage in partnership with other land managers and key stakeholders	Michael Chesworth - Director Corporate & Shared Services	During the quarter, as part of Council's budget preparation process for the 2022/23 year, we included a funding allocation for the development of a master plan for the Eildon Pondage. The draft budget will be considered by Council in April for the purpose of public consultation and feedback.	In Progress	01/02/22	30/06/22	70.00	50.00	 ON TRACK

## GROWTH AND OPPORTUNITY

### ACTION STATUS



### ACTION PERFORMANCE







Actions reported on	<b>9</b>
At least 95% of action target achieved	<b>8</b>
Between 75% and 95% of action target achieved	<b>0</b>
Less than 75% of action target achieved	<b>1</b>
Actions with no target set	<b>0</b>


## PERFORMANCE OVERVIEW

STRATEGIC OBJECTIVE 3.1 To prioritise and promote a culture in which the economy, businesses and community can grow and thrive		Actions On Track	KPI -
Strategy		Action Performance	KPI Performance
3.1.1 Boost local investment and employment opportunities through activities that encourage businesses, social enterprise, and industry sectors to thrive and grow		Monitor	-
3.1.2 Support and promote our tourism and events sector to boost the economy through increased visitation		On Track	-
3.1.3 Partner with community members, businesses, and other organisations affected by the state- government-led transition out of native forest harvesting		On Track	-



## ACTION SUMMARY

Strategic Objective: To prioritise and promote a culture in which the economy, businesses and community can grow and thrive								
Strategy: Boost local investment and employment opportunities through activities that encourage businesses, social enterprise, and industry sectors to thrive and grow								
Action	Responsibility	Progress Comment	Action Status	Start Date	End Date	% Complete	Target	Status
3.1.1.1 Advocate for the delivery of projects identified in the Lake Eildon Master Plan	Michael Chesworth - Director Corporate & Shared Services	We continued to advocate to State and Federal Government representatives for support to implement priority actions in the Lake Eildon Master Plan. This has included senior officer representation on an Implementation Committee facilitated by Regional Development Victoria to coordinate activities necessary to commence implementation of priority projects.	In Progress	01/07/21	30/06/22	75.00	75.00	 ON TRACK
3.1.1.2 Deliver the activities identified in Council's COVID-19 Business Recovery Plan, including: <ul style="list-style-type: none"> <li>• Deliver a program of workshops and activities to support businesses</li> <li>• Work with Tourism North East to develop visitor experience packages</li> </ul>	Matt Thomas - Manager Tourism & Events	We continued to advocate for key infrastructure projects to State and Federal Government. We used the COVID support officer role funded by State Government to provide face-to-face advice and information on maintaining COVIDSafe practices to businesses across the shire. We participated in Tourism North East's project steering group for the North East Workforce Management and Affordable Housing project. We advocated for improved internet connectivity in Murrindindi Shire through the Regional Connectivity Program.	In Progress	01/07/21	30/06/22	80.00	75.00	 ON TRACK
3.1.1.3 Undertake a review of Council's investment attraction resources to promote our Shire to potential investors	Matt Thomas - Manager Tourism & Events	No further progress was achieved with this action due to officer time being allocated to the State Government funded Outdoor Activation Program activities being delivered by Council.	In Progress	01/07/21	30/06/22	50.00	75.00	 NEEDS WORK
3.1.1.4 Continue to implement the Better Approval Program through the Business Concierge to improve business engagement and support growth	Matt Thomas - Manager Tourism & Events	We provided support to 9 business enquiries through the Business Concierge service in this quarter and improved the flow and turnaround time for responses to customers.	In Progress	01/07/21	30/06/22	75.00	75.00	 ON TRACK

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Action	Responsibility	Progress Comment	Action Status	Start Date	End Date	% Complete	Target	Status
3.1.1.5 Advocate to State and Federal Governments to provide training and education opportunities and pathways for youth	Shivaun Brown - Director Community Engagement	In partnership with Council's Business Advisory Committee, Council have launched an online Dindi Business Hub where businesses can hear from each other and Council, access resources and register for business events.	In Progress	01/07/21	30/06/22	75.00	75.00	


### Strategy: Support and promote our tourism and events sector to boost the economy through increased visitation

Action	Responsibility	Progress Comment	Action Status	Start Date	End Date	% Complete	Target	Status
3.1.2.1 Deliver the activities identified in the Tourism and Events Strategy for 2021/22, including: <ul style="list-style-type: none"> <li>Finalise an action plan from the Visitor Services Review</li> <li>Develop collaborative marketing opportunities for tourism businesses</li> </ul>	Matt Thomas - Manager Tourism & Events	<p>We continued to redevelop the Discover Dindi website to maximise it's visibility online.</p> <p>We supported delivery of the major events Alexandra Pro Rodeo and APRA Finals Rodeo and provided support to a proposed 3-day Marysville cycling event.</p> <p>We commenced development of new township promotional collateral promoting key local attractions and things to do to support visitors in region.</p> <p>We further grew our social media audience on Discover Dindi Instagram and Facebook by 1,200 followers to a total of 41,000 people.</p>	In Progress	01/07/21	30/06/22	75.00	75.00	
3.1.2.2 Deliver the activities identified in the Great Victorian Rail Trail Strategic Development Plan for 2021/22, including commencement of the \$1.2M Art Installations and Signage Project	Matt Thomas - Manager Tourism & Events	<p>We progressed to finalise designs for new wayfinding and interpretive signage, with installation to take place prior to July 2022.</p> <p>We progressed the Great Victorian Rail Trail Art Installations Project, receiving 80 expressions of interest during the artist engagement phase.</p>	In Progress	01/07/21	30/06/22	75.00	75.00	

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Action	Responsibility	Progress Comment	Action Status	Start Date	End Date	% Complete	Target	Status
3.1.2.3 Coordinate and encourage artistic works on public assets by local artists when upgrading or enhancing assets	Matt Thomas - Manager Tourism & Events	We continued to support the Dindi Arts Trail Community Group as part of the Kinglake Streetscape Project in assessing and undertaking works on public assets across the Kinglake Ranges.	In Progress	01/07/21	30/06/22	75.00	75.00	 ON TRACK

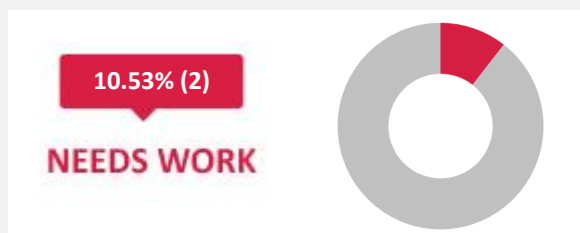
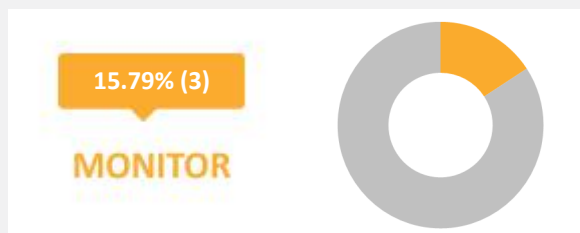
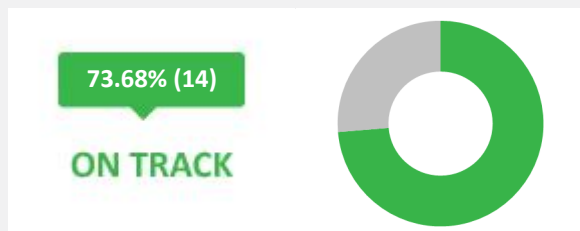
### Strategy: Partner with community members, businesses, and other organisations affected by the state- government-led transition out of native forest harvesting

Action	Responsibility	Progress Comment	Action Status	Start Date	End Date	% Complete	Target	Status
3.1.3.1 Work with the State Government Victorian Forestry Planning team to create a Local Development Strategy in consultation with the community	Shivaun Brown - Director Community Engagement	No further update this quarter as we await assessment of the funding application made to the State Government.	In Progress	01/07/21	30/06/22	75.00	75.00	 ON TRACK

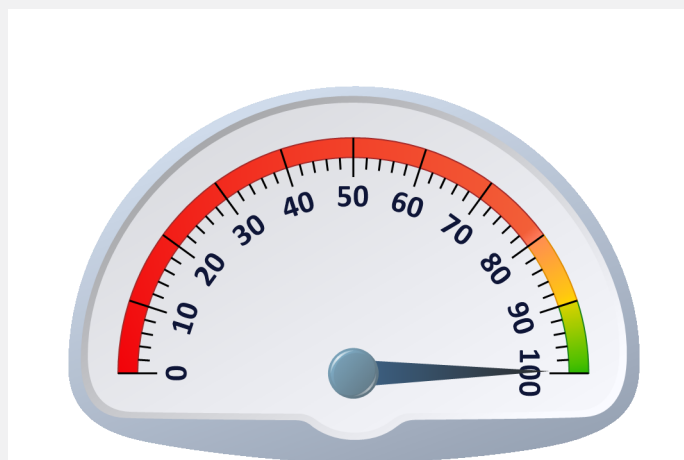


## OUR PROTECTED ENVIRONMENT

### ACTION STATUS








### ACTION PERFORMANCE



Actions reported on	19
At least 95% of action target achieved	14
Between 75% and 95% of action target achieved	3
Less than 75% of action target achieved	2
Actions with no target set	0


## PERFORMANCE OVERVIEW

<b>STRATEGIC OBJECTIVE</b> 4.1 To protect and enhance our natural environment, supporting environmental sustainability, community resilience, innovation and adaptation to climate change to achieve net-zero emissions by 2035		<b>Actions</b> <b>On Track</b>	<b>KPI</b> -
<b>Strategy</b>	<b>Action Performance</b>	<b>KPI Performance</b>	
4.1.1 Minimise waste and increase recycling to reduce our environmental footprint		<b>On Track</b>	-
4.1.2 In partnership with the community, provide education and training to improve ecologically sustainable outcomes		<b>On Track</b>	-
4.1.3 In partnership with the community, develop and deliver climate adaptation and mitigation programs and practices to reduce our environmental impact		<b>On Track</b>	-
4.1.4 Protect our waterways and improve associated human health outcomes		<b>On Track</b>	-



## ACTION SUMMARY

Strategic Objective: To protect and enhance our natural environment, supporting environmental sustainability, community resilience, innovation and adaptation to climate change to achieve net-zero emissions by 2035



Strategy: Minimise waste and increase recycling to reduce our environmental footprint

Action	Responsibility	Progress Comment	Action Status	Start Date	End Date	% Complete	Target	Status
4.1.1.1 Implement resourced Year 1 actions from the Waste and Resource Recovery Strategy, including: <ul style="list-style-type: none"> <li>Investigate the viability of options to assist ratepayers with hard waste disposal</li> <li>Establish a regular kerbside waste and recycling bin audit program for regular analysis of our waste streams, and report on the outcomes</li> <li>Implement a program to accurately record illegal dumping incidences to enable a more targeted approach to address this issue</li> </ul>	Josh Russell - Coordinator Waste Management	We completed the following key actions from the Waster and Resource Recovery Strategy <ul style="list-style-type: none"> <li>An audit of kerbside bins was completed in September. This provides us with data on which to plan new and upgraded services.</li> <li>Ongoing participation in the regional joint procurement of kerbside services.</li> <li>Development of a dumped rubbish customer request process to ensure timely response and collection of information</li> <li>Developed a specification for an investigation into hard waste management options, and currently out for quotation.</li> <li>Waste-related capital works are all on track, including the Alexandra landfill cap design, Alexandra landfill cell design, Kinglake closed landfill rehabilitation design, and Yea closed landfill rehabilitation works.</li> <li>Implemented electronic data capture at all Resource Recovery Centres.</li> </ul>	In Progress	01/01/22	30/06/22	50.00	50.00	 ON TRACK



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Action	Responsibility	Progress Comment	Action Status	Start Date	End Date	% Complete	Target	Status
4.1.1.2 Advocate for grant funding to support the delivery of the Waste and Resource Recovery Strategy and to plan for the kerbside reform transition	Josh Russell - Coordinator Waste Management	<p>We held several meetings directly with DELWP to discuss redistribution of the currently allocated funding across the streams, and as part of this have discussed altering the scope of the Transfer Stations Upgrade Fund so that overall the cost is less than the \$373K allocated, with the remainder to be put into the Kerbside Reform Support Fund which had only \$45K allocated.</p> <p>Opportunities for direct advocacy have included providing a brief to the local member to highlight the cost of services and the funding shortfall, as well as contributing to collective discussions with Councils in the Goulburn Valley and North East regions so that feedback is provided via the Waste and Resource Recovery Groups.</p>	In Progress	01/07/21	30/06/22	75.00	75.00	 ON TRACK
4.1.1.3 Complete a feasibility study for development of a new Yea Recycling Centre	Josh Russell - Coordinator Waste Management	<p>We made a successful application to Sustainability Victoria under the Recycling Victoria Councils Fund - Implementation Stream. A consultant was engaged and has undertaken site visits, provided draft potential site layouts and a draft report. The project is currently paused awaiting input from the farm forestry project also being planned for the alternative site, and then the report can be finalised.</p>	In Progress	01/07/21	30/06/22	85.00	75.00	 ON TRACK





**Strategy: In partnership with the community, provide education and training to improve ecologically sustainable outcomes**

Action	Responsibility	Progress Comment	Action Status	Start Date	End Date	% Complete	Target	Status
4.1.2.1 Promote, advocate and educate to embed sustainable practices across the municipality to reduce impact on climate	Zoe Blakeney - Coordinator Environmental Programs	We continued to provide ongoing media responses or releases, and promotion of topics of interest to the community, via Facebook, including promotion of relevant information and funding opportunities to community groups.	In Progress	01/07/21	30/06/22	75.00	75.00	 ON TRACK
4.1.2.2 Implement bushland management actions on key Council sites to manage fire risk, pests and weeds and protect biodiversity	Bronwyn Chapman - Acting Coordinator Environmental Programs	We continued works on bushland parcels and roadsides across the shire, mostly woody weed removal or spraying of noxious and environmental weeds. we progressed conservation, fuel loads and fire risk assessments of 18 bushland parcels and three waste site parcels managed by Council.	In Progress	01/07/21	30/06/22	75.00	75.00	 ON TRACK

**Strategy: In partnership with the community, develop and deliver climate adaptation and mitigation programs and practices to reduce our environmental impact**

Action	Responsibility	Progress Comment	Action Status	Start Date	End Date	% Complete	Target	Status
4.1.3.1 Establish the current carbon footprint for our Shire	Zoe Blakeney - Coordinator Environmental Programs	The carbon footprint snapshot for our Shire (prepared by Ironbark Sustainability) is completed for 2019/20, and demonstrates the breakdown of Shire emissions that include 43% from agriculture, 30% from transport and 23% from electricity. This is an important milestone to help us understand the key priorities for supporting our community to most effectively reduce their carbon emissions.	Completed	01/07/21	30/06/22	100.00	75.00	 ON TRACK
4.1.3.2 Finalise the draft Greenhouse Gas Reduction (Climate Change Mitigation) Plan	Zoe Blakeney - Coordinator Environmental Programs	We commenced the development of the plan's outline and content and completed our second round of community consultation activities which has included a community survey and pop up kiosks in selected townships.	In Progress	01/07/21	30/06/22	65.00	75.00	 MONITOR

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Action	Responsibility	Progress Comment	Action Status	Start Date	End Date	% Complete	Target	Status
4.1.3.3 Identify organisational climate change risks requiring priority action	Zoe Blakeney - Coordinator Environmental Programs	We commenced an organisational climate change risk assessment for the Assets and Community Wellbeing teams. The findings report is complete, which will also inform the developing climate change adaptation and mitigation plan.	Completed	01/07/21	30/06/22	100.00	75.00	 ON TRACK
4.1.3.4 Develop a Shire-wide Climate Change Adaptation Plan	Zoe Blakeney - Coordinator Environmental Programs	We have commenced the development of the plan's outlined and content. Outcomes of organisational climate risk assessments have contributed to the adaptation plan. Community consultation activities have completed for the draft plan development which has included a community survey and pop up kiosks in selected townships.	In Progress	01/07/21	30/06/22	65.00	75.00	 MONITOR
4.1.3.5 Work with the State Government to build drought resilience in our communities	Natalie Stewart - Manager Development Services	We continue to participate as a member of the Goulburn Drought Resilience Plan Reference Group. The reference group aims to develop Drought Resilience Plans for the Goulburn Region. The plans will identify actions to prepare for future droughts, focusing on the agricultural sector and allied industries and be led by communities and developed through partnerships with local governments, regional organisations, community organisations and industry.	In Progress	01/07/21	30/06/22	75.00	75.00	 ON TRACK
4.1.3.6 Produce a feasibility study and business case for a farm forestry plantation on Council land	Bronwyn Chapman - Acting Coordinator Environmental Programs	The consultant continues to assess site suitability at Flat Lead Road, Yea. Laboratory delays have stalled the soil analysis step.	In Progress	01/07/21	30/06/22	60.00	75.00	 MONITOR

## Council Plan 2021-2025 Quarterly Performance Report - 31 March 2022

Action	Responsibility	Progress Comment	Action Status	Start Date	End Date	% Complete	Target	Status
4.1.3.7 Assist feasibility studies of community renewable energy projects and determine future Council involvement	Bronwyn Chapman - Acting Coordinator Environmental Programs	There is an opportunity to apply for Royal Melbourne Institute of Technology (RMIT) to conduct feasibility assessments of proposed microgrids, if they meet the criteria of the funding body (Australian Renewable Energy Authority). The environment unit is working with RMIT, 2030 Yea and Murrindindi Climate Network to identify possible microgrids for this project.	In Progress	01/01/22	30/06/22	75.00	75.00	 ON TRACK
4.1.3.8 Develop a Climate Change Policy	Zoe Blakeney - Coordinator Environmental Programs	Following the adoption of the Climate Change Pledge, work is underway on the development of a Climate Change Policy. Research and benchmarking has commenced, and a first draft has been circulated internally for officer feedback, with a view to have the policy completed by June.	In Progress	10/02/22	30/06/22	40.00	75.00	 NEEDS WORK
4.1.3.9 Submit a voluntary Climate Pledge in accordance with section 47 of the Climate Change Act 2017 and lead business and community by example to target net-zero carbon emissions by 2035 or sooner	Zoe Blakeney - Coordinator Environmental Programs	We submitted a pledge to Victorian Minister for Environment. A media release was issued in late January.	Completed	01/07/21	30/06/22	100.00	75.00	 ON TRACK
4.1.3.10 Conduct feasibility study into migrating Council vehicle fleet to electric vehicles	Zoe Blakeney - Coordinator Environmental Programs	Initial research has been completed. The study has been delayed to date for reasons beyond Council's control but the project team has commenced the development of a project plan with a view to have a study completed by June.	In Progress	01/01/22	30/06/22	30.00	75.00	 NEEDS WORK
4.1.3.11 Seek government and private sector funding to develop a network of electric vehicle (EV) charging stations in key locations	Zoe Blakeney - Coordinator Environmental Programs	We had a successful bid for State funding, leading to the awarding of a DC fast charger for Alexandra. Council officers have met with the the charging provider and confirmed the location (Bakers Lane Car park, Webster Street, Alexandra). It is envisaged a new public EV Charging Station will be installed over the next 12 months.	Completed	01/07/21	30/06/22	100.00	75.00	 ON TRACK

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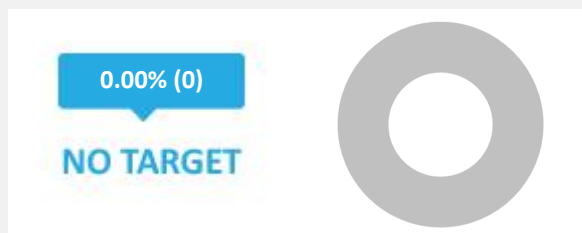
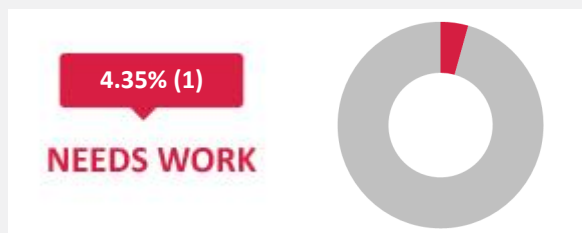
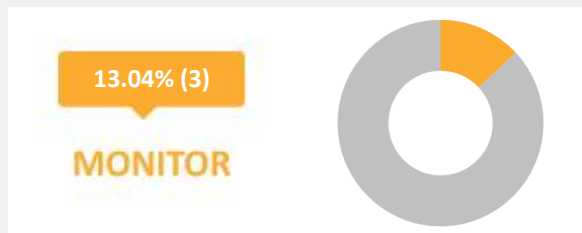
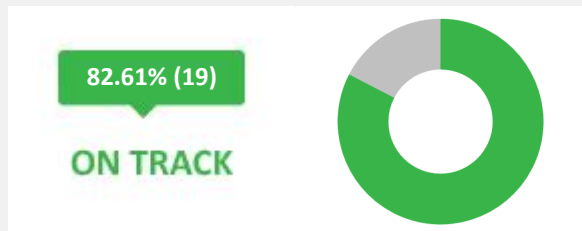
Strategy: Protect our waterways and improve associated human health outcomes

Action	Responsibility	Progress Comment	Action Status	Start Date	End Date	% Complete	Target	Status
4.1.4.1 Advocate for Integrated Water Management Planning through involvement with the Goulburn Broken Integrated Water Management Committee	Natalie Stewart - Manager Development Services	We are supporting the engagement of an Integrated Water Management (IWM) Project Officer to be jointly shared by the Goulburn-Broken and North East Integrated Water Management (IWM) Forums. The position will also assist in building and strengthening relationships between and within the regions and provide an opportunity to increase the capacity of the members to identify and develop IWM projects.	In Progress	01/07/21	30/06/22	75.00	75.00	 ON TRACK
4.1.4.2 Seek funding to develop an integrated water management plan for the Shire	Natalie Stewart - Manager Development Services	We are supporting the engagement of an Integrated Water Management (IWM) Project Officer to be jointly shared by the Goulburn-Broken and North East Integrated Water Management (IWM) Forums. The position will also assist in building and strengthening relationships between and within the regions and provide an opportunity to increase the capacity of the members to identify and develop IWM projects.	In Progress	01/07/21	30/06/22	75.00	75.00	 ON TRACK
4.1.4.3 Collaborate with Goulburn Valley Water to achieve improved water management and drought preparedness outcomes for our community via the Urban Waste Strategy	Natalie Stewart - Manager Development Services	We continue to partner with Goulburn Valley Water to improve water management and drought preparedness through participation in the Goulburn Broken Integrated Water Management Forum and the Goulburn Drought Resilience Plan Reference Group.  We have committed to partnering with the Goulburn Broken Integrated Water Management Group to engage a Regional Integrated Water Management Officer.	In Progress	01/07/21	30/06/22	75.00	75.00	 ON TRACK

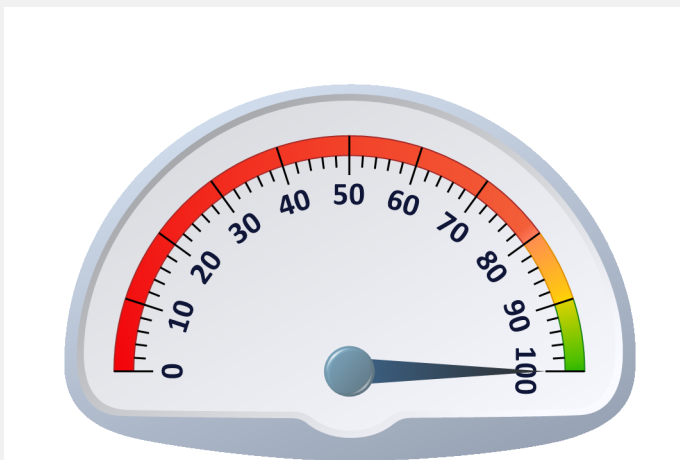


## TRANSPARENCY, INCLUSION AND ACCOUNTABILITY

### ACTION STATUS












### ACTION PERFORMANCE




Actions reported on	<b>23</b>
At least 95% of action target achieved	<b>19</b>
Between 75% and 95% of action target achieved	<b>3</b>
Less than 75% of action target achieved	<b>1</b>
Actions with no target set	<b>0</b>

## PERFORMANCE OVERVIEW

STRATEGIC OBJECTIVE		Actions On Track	KPI
5.1 To ensure our services, people and systems deliver the best possible outcomes for our communities now and in the future			-
Strategy	Action Performance	KPI Performance	
5.1.1 Put the customer first in everything we do		On Track	-
5.1.2 Ensure Council remains financially sustainable through sound management, forward planning, innovative service delivery and asset consolidation as appropriate		On Track	-
5.1.3 Evaluate and pursue new commercial opportunities		Off Track	-
5.1.4 Provide a workplace that is flexible and inclusive to support the health and wellbeing of our employees		On Track	-
5.1.5 Maintain transparent, inclusive and accountable governance practices		On Track	-
5.1.6 Communicate effectively using multiple methods with our customers and communities about our work and services		On Track	-
5.1.7 Improve emergency readiness through active emergency management planning to enhance community preparedness and resilience		On Track	-
5.1.8 Establish a team approach in partnership with our communities to represent our collective interest to the State and Federal Governments		On Track	-


## ACTION SUMMARY

Strategic Objective: To ensure our services, people and systems deliver the best possible outcomes for our communities now and in the future								
Strategy: Put the customer first in everything we do								
Action	Responsibility	Progress Comment	Action Status	Start Date	End Date	% Complete	Target	Status
5.1.1.1 Review and adjust customer service processes to ensure we meet our service commitment to customers including: <ul style="list-style-type: none"> <li>• Review of complaints processes</li> <li>• Review systems and processes to ensure customer is kept informed of progress and completion of requests and feedback</li> <li>• Review of KPIs to identify steps for enhanced performance</li> </ul>	Jacqui Rabel - Manager Customer Experience	<p>We have appointed officers to commence the SmartForms Project to improve the usability of our online forms and to streamline processes for our customers. Stage 1 of this Project will be concluded by 30 June 2022.</p> <p>We concluded a comprehensive review of integration issues between the Customer Request Management and Asset Management Systems and process mapping to assist with integration. We progressed discussion of these solutions with relevant areas and expect to implement changes in the next reporting period.</p> <p>We have established a series of working group meetings to clarify and improve complaints handling at the operational level, including improvements to the customer acknowledgement processes, by providing templated responses.</p>	In Progress	01/07/21	30/06/22	70.00	75.00	 MONITOR

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Action	Responsibility	Progress Comment	Action Status	Start Date	End Date	% Complete	Target	Status
5.1.1.2 Ensure our people are confident in use of our systems and processes through training and development	Cheryl Nickels-Beattie - Manager Business Services	<p>We have commenced several staff training initiatives relating to our systems, including:</p> <ul style="list-style-type: none"> <li>* Camms - corporate reporting, project management, and contract management systems</li> <li>* Authority - Customer Request Management system and processes</li> <li>* Intramaps - process improvement and training sessions with customer service team</li> <li>* Teams Calling - trained 90% of desk-based staff in the new communications platform</li> </ul> <p>We have also commenced planning for training in the Microsoft Office 365 software suite, which will improve our communications and customer experience.</p> <p>The Blueprint LMS has been implemented to optimise future training and development and manage staff training needs.</p>	In Progress	01/07/21	30/06/22	70.00	75.00	 MONITOR
5.1.1.3 Complete the Information, Communications and Technology Strategy and Roadmap to prioritise investment in new and enabling technologies	Cheryl Nickels-Beattie - Manager Business Services	<p>We completed the Strategy and Roadmap in November 2021. Key projects are being prioritised for implementation and will be considered in line with annual budget preparations.</p> <p>We are also awaiting the outcomes of a joint funding application with Mansfield, Strathbogie and Benalla rural councils to the State Government concerning digital transformation which will have a bearing on the implementation priority of projects in Council's Information, Communications and Technology Strategy.</p>	In Progress	01/07/21	30/06/22	90.00	75.00	 ON TRACK

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Action	Responsibility	Progress Comment	Action Status	Start Date	End Date	% Complete	Target	Status
5.1.1.4 Implement first year actions from the Information, Communications and Technology Strategy and Roadmap	Cheryl Nickels-Beattie - Manager Business Services	<p>Several elements of the ICT Strategy have been completed:</p> <ul style="list-style-type: none"> <li>* Internet connectivity NBN fibre upgrades</li> <li>* Fit-for-purpose IT support and monitoring system</li> <li>* Rollout of Multi-factor Authentication</li> <li>* Migration to Exchange Online</li> </ul> <p>Implementation of several other projects is also well underway:</p> <ul style="list-style-type: none"> <li>* PABX replacement (Teams Calling) is 95% complete, went live in March 2022</li> <li>* Server retirement/upgrades - 85% complete</li> <li>* Desktop replacement with 2-in-1 laptop devices - 75% complete</li> <li>* CX Cloud (Customer Service cloud-based phone system) upgrade to new version with integration to Teams Calling - 90% complete</li> </ul> <p>Note: a shared service initiative with neighbouring rural councils to progress ICT improvements is likely to trigger a review of first and second year actions.</p>	In Progress	01/07/21	30/06/22	75.00	75.00	 <small>ON TRACK</small>

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**Strategy: Ensure Council remains financially sustainable through sound management, forward planning, innovative service delivery and asset consolidation as appropriate**

Action	Responsibility	Progress Comment	Action Status	Start Date	End Date	% Complete	Target	Status
5.1.2.1 Develop a 10-year Financial Plan that strengthens Council's financial position	Cheryl Nickels-Beattie - Manager Business Services	<p>Council adopted the Murrindindi Shire Council 10 year Financial Plan at the 27 October 2021 Scheduled Council Meeting. The Plan will assist Council when considering the longer-term financial impacts of its decisions.</p> <p>We commenced the 2022/23 Annual Budget process including a review of Council's 20 year Capital Works Program, recognising changing priorities and available funding sources. Development of Council's Asset Plan is also underway.</p>	Completed	01/07/21	30/06/22	100.00	75.00	 ON TRACK
5.1.2.2 Develop a 10-year Asset Management Plan that best supports the ongoing delivery of Council's services	Stuart Russell - Acting Manager Community Assets	We undertook work on the Draft Plan during the quarter. This is a rolling program with Assets being identified for audits that will support the effective delivery of Council's services. We will present the Draft plan to Council during April, on target for adoption in June	In Progress	01/07/21	30/06/22	80.00	75.00	 ON TRACK
5.1.2.3 Review Council's Asset Management Strategy to ensure best practice asset management is implemented across the organisation	Stuart Russell - Acting Manager Community Assets	We are currently working across multiple areas to embed best practice asset management across the organisation.	In Progress	01/07/21	30/06/22	76.00	75.00	 ON TRACK
5.1.2.4 Commence the review of Council's Road Asset Management Plan and road register to enhance and maintain our road network and meet our community's needs	Stuart Russell - Acting Manager Community Assets	We progressed the review of the Road Asset Management plan by identifying key assets to implement best management practices.	In Progress	01/07/21	30/06/22	78.00	75.00	 ON TRACK



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Action	Responsibility	Progress Comment	Action Status	Start Date	End Date	% Complete	Target	Status
5.1.2.5 Identify opportunities for shared service arrangements with other councils and alternative revenue streams	Cheryl Nickels-Beattie - Manager Business Services	<p>We have formed a collaborative arrangement with the Mansfield, Strathbogie and Benalla rural councils called Lower North East Rural Council Collaborative (LNERCC) to investigate opportunities to collaborate and share resources and services where there are mutual benefits to each organisation and their respective communities. Initially, the focus is on improving our collective information technology (IT) capability to ultimately provide better and more accessible digital services for our communities.</p> <p>Work to date has culminated in a joint funding application under the State Government's Rural Councils Transformation Program to assist the four councils to collectively improve and modernise their IT systems and processes in order to improve service efficiencies and responsiveness. This work is consistent with Council's IT strategy.</p>	In Progress	01/07/21	30/06/22	70.00	75.00	 MONITOR



### Strategy: Evaluate and pursue new commercial opportunities

Action	Responsibility	Progress Comment	Action Status	Start Date	End Date	% Complete	Target	Status
5.1.3.1 Develop a framework to implement actions with a focus on commercial opportunities	Michael Chesworth - Director Corporate & Shared Services	Unfortunately, this action was delayed due to an unexpected vacancy in the Business Services Manager position, which has required a reprioritisation of resources and timeframes. It is anticipated work on this project will be conducted in the fourth quarter.	Not Started	01/07/21	30/06/22	0.00	75.00	 NEEDS WORK

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Action	Responsibility	Progress Comment	Action Status	Start Date	End Date	% Complete	Target	Status
5.1.3.2 Ensure a rolling 10 year Business Plan for the Yea Saleyards is established to address potential expansion and the management committee structure to match new requirements for entrepreneurial ventures	Lisa Elward - Saleyards Coordinator	We are currently working on the 10-year Business Plan and expected completion by the end of the financial year. Draft plan has been circulated to the committee for feedback.	In Progress	01/07/21	30/06/22	75.00	75.00	 ON TRACK
5.1.3.3 Investigate specific commercial opportunities (e.g. affordable housing and retirement living options)	Michael Chesworth - Director Corporate & Shared Services	We continued the preliminary work to investigate the feasibility and viability of utilising vacant Council land adjacent to the Yea Saleyards as a demonstration site for farm forestry purposes. The project is being considered as a way to mitigate the adverse impacts of climate change and offset Council's greenhouse gas emissions through carbon capture. The project is also being considered commercially as a means to provide an alternate income source for Council. An initial site assessment and the preparation of a business plan has been initiated to date and is now due to be completed in the fourth quarter.	In Progress	01/07/21	30/06/22	75.00	75.00	 ON TRACK



### Strategy: Provide a workplace that is flexible and inclusive to support the health and wellbeing of our employees

Action	Responsibility	Progress Comment	Action Status	Start Date	End Date	% Complete	Target	Status
5.1.4.1 Adopt a Workforce Plan and begin implementation	Tara Carter - Manager Governance and Risk	Our Workforce Management Strategy was adopted by our Chief Executive Officer on 17 December 2021 and this plan is available on Council's website. We have begun work on the year one priorities.	In Progress	01/07/21	30/06/22	90.00	75.00	 ON TRACK
5.1.4.2 Implement the requirements of the Gender Equality Act 2020, including adoption of Council's Gender Equality Action Plan	Tara Carter - Manager Governance and Risk	We completed and submitted the Gender Equality Audit by 1 December 2021 in accordance with the Gender Equality Act 2020. The Gender Equality Action Plan was adopted and submitted to the Gender Equality Commission on 31 March 2022.	Completed	01/07/21	30/06/22	100.00	75.00	 ON TRACK




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### Strategy: Maintain transparent, inclusive and accountable governance practices

Action	Responsibility	Progress Comment	Action Status	Start Date	End Date	% Complete	Target	Status
5.1.5.1 Implement the new Local Government Act 2020 requirements	Tara Carter - Manager Governance and Risk	We have completed all of the requirements to date, with the Asset Management Plan due by 30 June 2022. We have begun work on the plan and it is on track for adoption in accordance with the Act.	In Progress	01/07/21	30/06/22	90.00	75.00	 ON TRACK
5.1.5.2 Adopt a revised Procurement Policy and supporting processes that supports local priorities, environmental considerations and meet sector best practice	Tara Carter - Manager Governance and Risk	We adopted the revised Procurement Policy at the September Scheduled Meeting of Council with an effective date of 1 November 2021. The Policy meets industry and State Government best practice requirements and includes reference to local priorities, Environmental and Social Procurement priorities and outcomes. The associated guidelines and templates have all been updated in accordance with the new Policy and we have implemented a new management system to support adherence with the Policy requirements.	Completed	01/07/21	30/06/22	100.00	75.00	 ON TRACK

### Strategy: Communicate effectively using multiple methods with our customers and communities about our work and services


Action	Responsibility	Progress Comment	Action Status	Start Date	End Date	% Complete	Target	Status
5.1.6.1 Conduct project to seek community preferences for communication methods for information about our work and services	Jacqui Rabel - Manager Customer Experience	We analysed the results of the Community Communication Preferences Survey, which ran from 22 November 2021 to 4 January 2022 (and received 241 responses from the community). We made recommendations for action which will be scheduled for implementation over the next 12 months.	In Progress	01/10/21	30/06/22	90.00	80.00	 ON TRACK

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Strategy: Improve emergency readiness through active emergency management planning to enhance community preparedness and resilience								
Action	Responsibility	Progress Comment	Action Status	Start Date	End Date	% Complete	Target	Status
5.1.7.1 Review risks identified in the Community Emergency Risk Assessment (CERA) to enhance the emergency management planning	Chris Price - Coordinator Emergency Management & Business Continuity	We have completed 75% of year one actions of risk review and have the final actions planned for a MEMPC meeting on 20 May. That will bring us to 100% complete.	In Progress	01/07/21	30/06/22	75.00	75.00	 ON TRACK
5.1.7.2 Complete the review of Council's Business Continuity Plan	Chris Price - Coordinator Emergency Management & Business Continuity	We completed the review of Council's Business Continuity Plan in November 2021. The Plan was audited and an action plan has been developed to address the audit recommendations.	Completed	01/07/21	30/06/22	100.00	75.00	 ON TRACK
5.1.7.3 Complete Phase 1 Municipal Fire Management Plan, including the review of listed roads, fire access tracks, priority roads and fuel reduced corridors	Chris Price - Coordinator Emergency Management & Business Continuity	Phase 1 of the Municipal Fire Management Plan is currently underway, risk reviews have been undertaken including the risk of mobile phone towers being impacted during fires, and a review of power infrastructure exposure to fire.  The completion of this review is on track to be delivered by June 2022.	In Progress	01/07/21	30/06/22	75.00	75.00	 ON TRACK
5.1.7.4 Continue the management of the Emergency Management Plan, including: • Regular meetings with key agencies so that Council can provide response, relief and recovery in emergencies • Undertake an evaluation of Council's Pandemic Plan to incorporate lessons learnt from COVID-19	Chris Price - Coordinator Emergency Management & Business Continuity	The Municipal Emergency Management Plan has had it's annual review and comments from committee members received. On track for completion in June as planned.	In Progress	01/07/21	30/06/22	75.00	75.00	 ON TRACK

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**Strategy: Establish a team approach in partnership with our communities to represent our collective interest to the State and Federal Governments**

Action	Responsibility	Progress Comment	Action Status	Start Date	End Date	% Complete	Target	Status
5.1.8.1 Develop a complete advocacy plan to effectively represent the interests of the community to State and Federal governments in the lead up to their respective elections.	Michael Chesworth - Director Corporate & Shared Services	We have prepared an advocacy priority plan based on several key issues relevant to the future of the Murrindindi Shire. Councillors and the CEO had the opportunity to present these advocacy priorities to the Hon. Shaun Leane, Minister for Local Government during the quarter, who undertook to progress several matters. Targeted advocacy is being planned to the federal candidates for the Seat of Indi this quarter in the lead up to the Federal Election in May.	In Progress	01/01/22	30/06/22	75.00	50.00	 ON TRACK
5.1.8.2 Work with community leaders and groups to ensure we all share the collective advocacy effort to maximise our success	Livia Bonazzi - Chief Executive Officer	We have continued to participate in various groups and networks to increase advocacy efforts on behalf of our communities. These have included:  <ul style="list-style-type: none"> <li>- Hume Region Local Government Network</li> <li>- Lower Hume Primary Care Partnership- including the Goulburn Mental Health and Wellbeing Collaboration</li> <li>- Goulburn Regional Partnership</li> <li>- Rural Councils Victoria</li> <li>- Central Ranges Local Learning and Employment Network</li> <li>- Goulburn Murray Climate Alliance</li> <li>- Goulburn Valley Waste and Resource Recovery Local Government Forum</li> </ul> Council received a presentation from Foundation Murrindindi in an effort to increase collaboration and encourage community outcomes.	In Progress	01/07/21	30/06/22	75.00	75.00	 ON TRACK