

6. Noise Management Plan - Toolangi Heights

1. Summary

Toolangi Heights understands that residents in close proximity to Toolangi Heights are entitled to privacy and should in no way be impacted by events held at Toolangi Heights. Toolangi Heights wishes to impact the local environment in only positive directions, however, should issues arise that cause any form of concern for local residents or businesses, Toolangi Heights wants to be approachable and conciliatory in any such occurrences. To this end, a mobile phone number will be readily available and accessible to respond to any issues in a timely fashion.

2. General Information

Toolangi Heights will provide the noise policy to users of the venue and ensure that the ramifications are understood. Essentially, there will be an 11pm curfew on live music. Beyond that only pre-recorded music will be permitted, provided it does not exceed Leq 95 dB(A) (Approximately).

3. Noise Abatement Measures

- a. A complaints hotline will be established and made available to local residents.
- b. Any speakers or amplification set up on site will be placed to minimise disturbance to neighboring properties.
- c. At all times during the event, a representative of the venue will be onsite to monitor sound levels.

4. Procedure taken for general noise complaints is as follows:

- The Site Manager upon receiving the complaint will investigate and establish quickly whether the noise exceeds the Leq 95 dB(A) (Approximately) limits.
- If the noise levels are deemed to exceed limits the levels will be adjusted accordingly.
- A complaints register will be maintained onsite.

5. Night Time Controls Post 11:00pm

- In addition, the following simple controls will be implemented during times when sleep disturbance could be an issue.
 - i. Sub speakers will be switched off.
 - ii. Only pre recorded music will be permitted after 11:00pm.
 - iii. Music levels to be reduced to approximately Leq 95 dB(A)