Council Plan 2021-2025

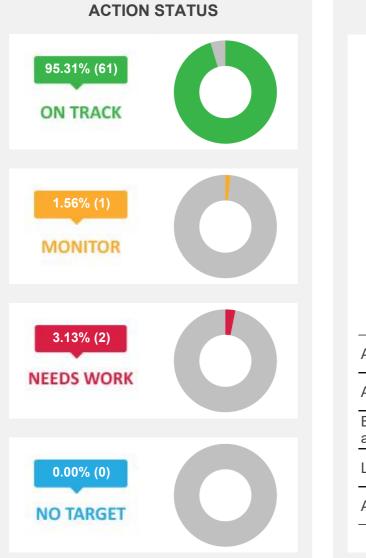
Priority Action Plan 2023/24

Quarterly Performance Report

Date Range: 01/01/2024 - 31/03/2024

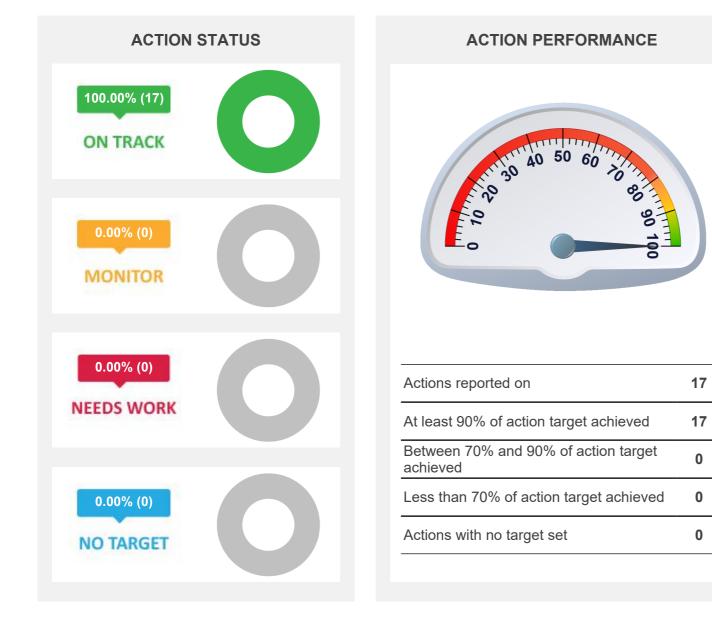
Print Date: 19-Apr-2024

OVERVIEW SUMMARY



ACTION PERFORMANCE	
Actions reported on	64
At least 90% of action target achieved	61
Between 70% and 90% of action target achieved	1
Less than 70% of action target achieved	2
Actions with no target set	
	0

THEME: RESILIENT COMMUNITIES



PERFORMANCE OVERVIEW

STRATEGIC OBJECTIVE 1.1 To ensure we are welcoming, inclusive, caring and connected		Actions On Track	КРІ -
Strategy	Action	Performance	KPI Performance
1.1.1 Celebrate the community's vibrant, diverse and creative people		On Track	-
1.1.2 Deliver, support and promote opportunities for all people to connect with each other, collaborate and plan for our future		On Track	-
1.1.3 Advocate for improved access to health and community services	\checkmark	On Track	-
1.1.4 In collaboration with our community, support our children and young people to be happy, healthy and engaged		On Track	-
1.1.5 Engage with the community and partner organisations to enable older and vulnerable people to live safely, enjoy good health and stay involved		On Track	-
1.1.6 Provide and promote safe, passive and active recreational opportunities that will enhance the health, and wellbeing of residents and visitors		On Track	-

ACTION SUMMARY

Strategy: Celebrate the community's vibrant, di	verse and creative	e people					
Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
1.1.1.1 Support Community and Council priorities through the delivery of the Grants and Contributions Program.	Grants Officer	In Progress	01/07/23	30/06/24	75.00	75.00	ON TRACK
Progress Comment							
We have supported 55 projects this financial year	via the grants progr	am under the updat	ed policy and g	guidelines val	ued at \$123,635.		
Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
 1.1.1.2 Enhance the contribution of Murrindindi Shire Volunteers and volunteer groups including: * Facilitating the annual citizen of the year awards * Celebrating National Volunteers Week * Celebrating volunteers with annual appreciation dinner * Coordinating the community bus and events calendar services 	Coordinator Community Engagement	In Progress	01/07/23	30/06/24	75.00	75.00	ON TRACK
Progress Comment							
The 2024 "Who inspires you?" campaign encourag 45 nominations across four categories. Award winr an additional six community groups registering to r We listed 18 events on the Community Events Cal	ners will be announ ecruit for volunteers	ced during National s.	Volunteer We	ek in May. Co	ouncil's Voluntee	r Hub was pr	

Strategy: Deliver, support and promote opport	unities for all people	e to connect with	each other, co	ollaborate a	nd plan for our fu	iture	
Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status

/urrindindi Shire Council					Counc	il Plan Qua	rterly Repo
1.1.2.1 Finalise and commence implementation of Stage 1 'Reflect' Reconciliation Action Plan for Council in consultation with Aboriginal and Torres Strait Islander people, stakeholders and organisations.	Manager Community Wellbeing	In Progress	01/07/23	30/06/24	75.00	75.00	ON TRACK
Progress Comment							
We progressed implementation of the Reconciliation Aboriginal and Torres Strait Islander cultures and h businesses on Council's procurement opportunities	istory. We also rev						
Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
 1.1.2.2 Collaborate with partners to deliver annual priorities from the Municipal Public Health and Wellbeing Plan, including: * Grow Well Dindi - active living and healthy eating focus * Goulburn Mental Health and Wellbeing Project * Free From Violence prevention project * Health promotion initiatives. * Targeted initiatives to focus on youth mental health and suicide prevention 	Manager Community Wellbeing	In Progress	01/07/23	30/06/24	75.00	75.00	ON TRACK
Progress Comment Our Free From Violence project has continued the media campaign has commenced in March titled 'A and understanding and to encourage community of We supported our Grow Well Dindi health promotio stickers on select footpaths in Alexandra and Yea. Council and the Goulburn Valley Suicide Awarenes	Little Respect' wit onversations about n partners with the	h monthly contributi gender equality an "Active Transport"	ons in newspa d family violend project which ł	per and UGF ce related top nas successfu	M, the intent of thi ics. Illy received fundi	is is to build ng to place	awareness promotional
Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
1.1.2.3 Library Strategy and Action Plan: Finalise the implementation stage and commence delivery	Manager	In Progress	01/07/23	30/06/24	75.00	75.00	ON TRACK

Progress Comment

The scheduling enhancements made to the Mobile Library Service have been well-received by the community. It has also enabled Council officers to visit community houses and other spaces to share information about access to Council and Library services.

We have expanded the service offering of the Mobile Library Service to kindergarten and market visits, enabling library programs to be taken to various sites.

We have been tailoring each library location to support collaboration, inclusivity and diversity for all community members, which has been broadly welcomed.

With the Anne Frank Exhibit opening at the end of April, we are providing a wide and varied experience for all ages, for community members and for visitors alike.

Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
1.1.2.4 Undertake Community Planning for Flowerdale, and support communities with existing plans to enable community-led activities.	Coordinator Community Engagement	In Progress	01/07/23	30/06/24	75.00	75.00	ON TRACK

Progress Comment

We launched Community Planning in Flowerdale in collaboration with the core team consisting of six community members. 65 residents attend discussing current and new ideas.

We facilitated the final Marysville Community Plan catch-up event with 50 community members in attendance. Updates were provided by the community on the priority projects and community were encouraged to continue driving the Community Plan.

Strategy: Advocate for improved access to h	ealth and communit	y services					
Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status

Murrindindi Shire Council					Counci	il Plan Qua	rterly Report
 1.1.3.1 Advocate for improved access to health and wellbeing services, including: * Local GPs * Family Violence * Public Transport * Aged and Disability * Maternal and Child Health (MCH) * Early Education and Child Care 	Manager Community Wellbeing	In Progress	01/07/23	30/06/24	75.00	75.00	ON TRACK
Progress Comment							

Our contribution at State and Regional Maternal Child Health (MCH) advocacy networks supported additional one off funding under the State Governments phased implementation of the "More support for mums, dads and babies initiative" including: Universal MCH receiving funding to support increased Key Age and Stages consultation times; and the Enhanced MCH program receiving funding to further support vulnerable community members experiencing increased complexity due to factors including cost-of-living pressures, housing instability, disability and development delay and family violence.

We collaborated with the Murrindindi Health Services Network to advocate to The Minster for Aged Care, The Honorable Anika Wells, to ensure Murrindindi residents are receiving equitable allocation and distribution of the Commonwealth Home Support Programme.

Strategy: In collaboration with our community,	support our childre	en and young peo	ple to be hap	py, healthy a	nd engaged		
Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
 1.1.4.1 Provide high-quality Children and Maternal Child Health Service programs, including: * Family Day Care * Immunisation and Key Ages and Stages assessments * Supported Playgroups and Parent Early Education Partnership (PEEP) * Library Programs 	Coordinator Maternal & Child Health	In Progress	01/07/23	30/06/24	75.00	75.00	ON TRACK

Progress Comment

Our Maternal and Child Health team serviced 233 families including 31 new births and 269 Key Ages and Stages consultations. 35 vulnerable families were offered extra support through the Enhanced Program and 11 families utilised our Sleep and Settling Outreach program. 94 clients were immunised at our community sessions. New parent group sessions were offered in Kinglake and Alexandra with a total of 8 families participating.

Our Family Day Care service provided 18,000 hours of care for 172 children from 128 families.

Our Supported Playgroups delivered 18 sessions of playgroup in Kinglake to 31 families and delivered 17 sessions of PEEP (parenting program) in Kinglake and Alexandra for 27 families.

Murrindindi Shire Council					Counc	il Plan Quar	terly Repo
Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
 1.1.4.2 Provide high quality Youth Service including: * Arts programs * Career pathways * Community participation * Youth Leadership Programs 	Manager Community Wellbeing	In Progress	01/07/23	30/06/24	75.00	75.00	ON TRACK
Progress Comment							
Our youth programs delivered and supported 15 e engaged in nine arts and cultural events, 46 youn program.							
Action	Responsibility	Action Status	Start Date	End Date	% Complete	T	
					•	Target	Status

incident processed through our internal reporting system. Our Family Day Care officers attended external training to enhance Child Safe Standard compliance within the service.

Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
	Responsionity	Action otatus	Otart Date	End Dute		Target	Otatus
 1.1.4.4 Plan for future Early Education and Childcare requirements by: * Collaborating with State Government and Murrindindi Service Providers * Review and update the Kindergarten Infrastructure Services Plan (KISP) * Develop a Workforce plan for Murrindindi services * Seek funding to support infrastructure planning for Yea and Alexandra services 	Coordinator Children's Services	In Progress	01/07/23	30/06/24	75.00	75.00	ON TRACK

We progressed the development of an implementation plan to enhance outcomes for Child Safety and Wellbeing across the organisation, with one mandatory

and policy.

Progress Comment

We progressed our Childcare and Kindergarten Strategy with consultants, Department of Education (DoE) and local service providers including: analysis of infrastructure options in Alexandra and Yea; workforce planning to meet demand; and data forecasting for the DoE Kindergarten Infrastructure Service Plan.

Strategy: Engage with the community and partner organisations to enable older and vulnerable people to live safely, enjoy good health and stay involved

Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
 1.1.5.1 Support older and vulnerable people to access government services and assist them to navigate those services to support their health and wellbeing, by: * Undertaking advocacy * Providing linkage through to service providers 	Access and Inclusion Officer	In Progress	01/07/23	30/06/24	75.00	75.00	ON TRACK
Progress Comment							
mental health, and 8 people seeking housing or fin- The Moving Murrindindi program supported 86 indi	vidual trips for senic				-disadvantaged m	nembers of o	ur
community with low-cost transport to access medic Action	Responsibility	Action Status	er transport hut Start Date	End Date	% Complete	Target	Status
					% Complete 75.00	Target 75.00	Status ON TRACK
Action 1.1.5.2 Support access and inclusion for people in Murrindindi including: CALD, LGTBQIA+, people living with disability, Aging, and Lower socio economic community members, by developing and delivering an engagement plan.	Responsibility Access and	Action Status	Start Date	End Date	•	Ū.	\checkmark
Action 1.1.5.2 Support access and inclusion for people in Murrindindi including: CALD, LGTBQIA+, people living with disability, Aging, and Lower socio economic community members, by developing	Responsibility Access and Inclusion Officer	Action Status In Progress	Start Date 01/07/23	End Date 30/06/24	75.00	75.00	ON TRACK

Murrindindi Shire Council Council Plan Quarterly Repor									
1.1.5.3 Ensure the capital works program incorporates 'Access-for-All' principles and caters for the specific needs for older people.	Manager Community Wellbeing	In Progress	01/07/23	30/06/24	75.00	75.00	ON TRACK		
Progress Comment									

We have upgraded the line marking in Yea Discovery Centre car park to enhance Disability car parking, as part of our program to progressively comply with Disability Discrimination Act (DDA) requirements.

Strategy: Provide and promote safe, passive and active recreational opportunities that will enhance the health, and wellbeing of residents and visitors

Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
 1.1.6.1 Advocate for funding to deliver key infrastructure and open space initiatives, as supported by the Recreation and Open Space Strategy, including: * Eildon swimming pool solar and shade upgrade * Yea Recreation Reserve cricket nets upgrade * Alexandra Leisure Centre development plan * Tracks and Trails strategic direction * Kinglake Memorial Reserve Oval upgrade 	Manager Community Wellbeing	In Progress	01/07/23	30/06/24	75.00	75.00	ON TRACK

Progress Comment

We received notice that we where unsuccessful in the application for funding through the Country Football Netball Program for the redevelopment of the Kinglake Memorial Reserve Oval. Subsequently, an application under a new program - the Regional Community Sport Development Fund - has been submitted.

Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
 1.1.6.2 Deliver the recommendations from the Aquatics Facilities Audit that will support community participation outcomes, including: * Yea main pool wet deck construction * Change room and kiosk refurbishment across all pool facilities 	Coordinator Facilities - HSR - Assets and Environment	In Progress	01/07/23	30/06/24	75.00	75.00	ON TRACK

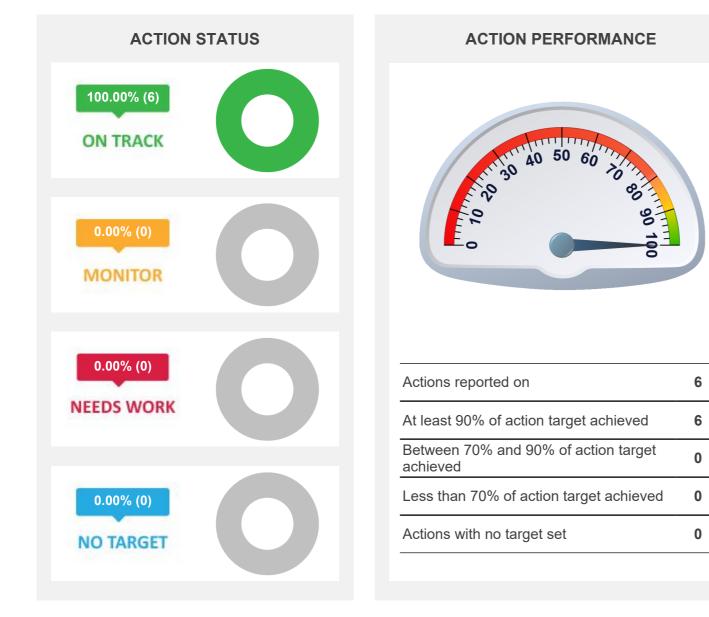
The 2023-24 pool season concluded in March. With the shut down of the pools now complete, offseason works including the Yea pool wetdeck, Yea lighting upgrade and refurbishment of facilities (kiosk, change rooms) across the four pools can now commence. These works are scheduled to conclude in June.

Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
1.1.6.3 Develop a Fair Access Policy in line with State Government requirements to improve the access to, and use of, community sports infrastructure for women and girls.	Manager Community Wellbeing	In Progress	01/07/23	30/06/24	75.00	75.00	ON TRACK

Progress Comment

We drafted The Fair Access in Sport Policy and following endorsement of the draft by Council in February, it was released for community consultation through March. This engagement is scheduled to conclude on 5 April and the final policy will be considered for adoption by Council in May.

THEME: BEAUTIFUL TOWNSHIPS AND RURAL SETTINGS



PERFORMANCE OVERVIEW

STRATEGIC OBJECTIVE 2.1 To create a better place for our community and visitors to live in harmony with our rural character, natural beauty and heritage	Actions On Track	KPI -
Strategy	Action Performance	KPI Performance
2.1.1 Connect our communities through improved roads, footpaths and public transport	On Track	-
2.1.2 Deliver efficient, sustainable land use planning outcomes to enhance liveability, protect our unique rural character and natural beauty, and to enable growth	On Track	-
2.1.3 Provide fit-for- purpose infrastructure that meets current and future service demands and needs of our community	On Track	-
2.1.4 Provide spaces within our towns that are vibrant, attractive, safe and accessible	On Track	-

ACTION SUMMARY

Strategic Objective: To create a better place for our community and visitors to live in harmony with our rural character, natural beauty and heritage

Strategy: Connect our communities through improved roads, footpaths and public transport

Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
 2.1.1.1 Improve unsealed road maintenance and service standards through: * a combined 'Rapid Road & Tree Maintenance Response Team' and additional road materials. * Council's largest reseal and resheeting program to improve road conditions 	Manager Operations & Maintenance	In Progress	01/07/23	30/06/24	82.00	75.00	ON TRACK

Progress Comment

We commenced the Road Resheeting Program and this is due for completion in the coming weeks. The Rapid Road Maintenance Response Team is now in operation and are now responding to urgent requests.

Strategy: Deliver efficient, sustainable land use planning outcomes to enhance liveability, protect our unique rural character and natural beauty, and to enable growth

Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
2.1.2.1 Conduct feasibility assessments for developing vacant Council-owned land to support the Social and Affordable Housing options.	Manager Economic Development	In Progress	01/07/23	30/06/24	90.00	75.00	ON TRACK

Progress Comment

We have finalised the Key Worker Housing Strategy, which will be presented to Council in April.

We submitted an EOI for the Regional Key Worker Housing fund for up to 18, 1 and 2 bedroom units on Council owned land in Eildon. If successful a full application will be prepared.

Strategy: Provide fit-for- purpose infrastructure that meets current and future service demands and needs of our community

Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
 2.1.3.1 Deliver the priorities identified in the 2023/24 Capital Works Program, including: * Skate Park in Eildon * Senior Place Space in Eildon * Commence the Kinglake Village Streetscape Project 	Manager Sustainability & Assets	In Progress	01/07/23	30/06/24	75.00	75.00	ON TRACK

Progress Comment

We are currently on schedule for our Capital Works Program with all large projects awarded and commenced or complete.

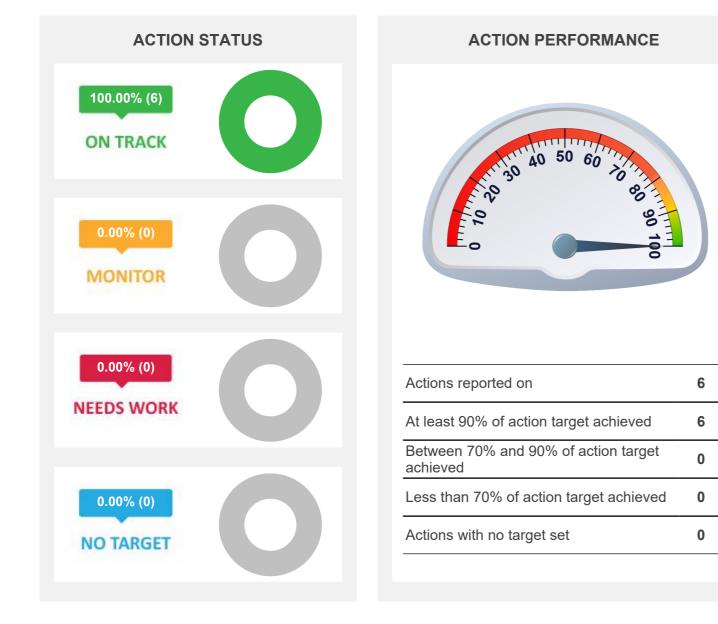
All design work for the Eildon Reserves redevelopment is complete and construction works on all elements has commenced. Skate Park and senior play space will be completed by June 2024. Splash Park, amenities and regional playground on schedule for completion October 2024.

The Kinglake Streetscape project has been deferred due to the failure to commence the adjacent Kinglake Village development.

Strategy: Provide spaces within our towns that are vibrant, attractive, safe and accessible										
Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status			
 2.1.4.1 Implement annual actions of the Disability Discrimination Act (DDA) Compliance Audit, including: * Complete DDA compliance work for the Alexandra Council Chambers * Complete DDA compliance works for the Alexandra Shire Hall 	Manager Operations & Maintenance	In Progress	01/07/23	30/06/24	73.00	75.00	ON TRACK			
Progress Comment										
This project is being scoped with input from a Heritage advisor. Options for a DDA ramp for the Alexandra Shire Hall is currently being investigated.										
Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status			

Murrindindi Shire Council					Counc	il Plan Qua	rterly Report
2.1.4.2 Complete the street tree replacement program	Manager Operations & Maintenance	In Progress	01/07/23	30/06/24	80.00	75.00	ON TRACK
Progress Comment							
A program for the replacement of street trees is of Works will continue from late March to early April		vith a number of site	es across Alexa	andra, Eildon,	Marysville and Ye	ea already c	ompleted.
Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
2.1.4.3 Commence the Alexandra Streetscape Project	Manager Sustainability & Assets	In Progress	01/07/23	30/06/24	75.00	75.00	ON TRACK
Progress Comment							
We completed a safety review on the project. A M June 2024.	Novement and Place	study in accordanc	e with the State	e methodolog	y has commenced	d for comple	tion by 30

THEME: GROWTH AND OPPORTUNITY



PERFORMANCE OVERVIEW

STRATEGIC OBJECTIVE 3.1 To prioritise and promote a culture in which the economy, businesses and community can grow and thrive		Actions On Track	КРІ -
Strategy	Action	Performance	KPI Performance
3.1.1 Boost local investment and employment opportunities through activities that encourage businesses, social enterprise, and industry sectors to thrive and grow		On Track	-
3.1.2 Support and promote our tourism and events sector to boost the economy through increased visitation		On Track	-
3.1.3 Partner with community members, businesses, and other organisations affected by the state- government-led transition out of native forest harvesting	\checkmark	On Track	-

ACTION SUMMARY

Strategic Objective: To prioritise and promote a culture in which the economy, businesses and community can grow and thrive

Strategy: Boost local investment and employment opportunities through activities that encourage businesses, social enterprise, and industry sectors to thrive and grow End Date Action Responsibility **Action Status** Start Date % Complete Target **Status** In Progress 75.00 3.1.1.1 Continue to promote the Development 01/07/23 30/06/24 75.00 **~** Assessment Team and business concierce Manager ON TRACK Development service. Services

Progress Comment

We continued to provide support to emerging businesses and to streamline and facilitate new developments through the Development Assessment Team and Business Concierge Program.

Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
3.1.1.2 Review of the Murrindindi Planning Scheme to enhance its efficiency and currency of local planning policies.	Principal Strategic Planner	Completed	01/07/23	30/06/24	100.00	75.00	ON TRACK

Progress Comment

We have completed the review of the Murrindindi Planning Scheme with broad consultation, with a report to consolidating the review considered at Council in late 2023 and sent to Planning Minister in 2023.

Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
3.1.1.3 Eildon Pondage Master Plan: Work with community and partners to implement the actions identified in the Eildon Pondage Master Plan, subject to external funding received.	Principal Strategic Planner	In Progress	01/07/23	30/06/24	97.00	75.00	ON TRACK

Progress Comment

We have completed and adopted the Eildon Pondage Masterplan with an action plan. Commencing work with partners on the agreed actions.

						il Plan Quai	
Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
3.1.1.4 Scope and seek funding to develop an Industrial/Commercial Land study.	Principal Strategic Planner	In Progress	01/07/23	30/06/24	75.00	75.00	ON TRACK
Progress Comment							
We are seeking funding opportunities to undertake It is envisaged that this study will be included with Partnership Program (rPPP).		rategic documents	for a funding s	ubmission th	rough the Federa	l Regional P	recincts ar
Preparation of Grant Application underway.	d events sector to b	poost the econom	y through inc	reased visita	ition		
Preparation of Grant Application underway. Strategy: Support and promote our tourism an Action	d events sector to b Responsibility	boost the econom Action Status	y through inc Start Date	reased visita End Date	ntion % Complete	Target	Status

We have prepared a draft Murrindindi Shire Economic Development Strategy. We will be taking the Strategy out for engagement with business and the wider community in April.

The Strategy was developed through research and engagement on the five Priority Areas.

Strategy: Partner with community members, businesses, and other organisations affected by the state- government-led transition out of native forest harvesting

Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
3.1.3.1 Progress 'Shaping Murrindindi's future' Identify the needs and impact of the economic transition from the cessation of native forest timbe harvesting (Local Development Strategy funded program).	Local r Development Strategy Project Manager	In Progress	01/07/23	30/06/24	75.00	75.00	ON TRACK

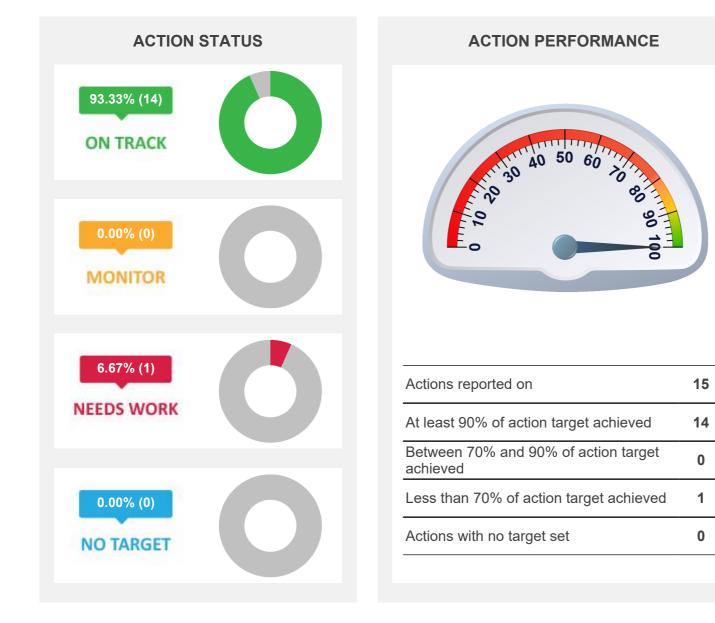
Progress Comment

Murrindindi Shire Council

We have secured State Government funding for the development of the Victorian Forestry Program to support the transition out of native forest harvesting, for Murrindindi titled 'Shaping Murrindindi's Future'. Stage 1 has now been completed, with the Regional Context Analysis (RCA) being endorsed by Council in November 2023. The RCA includes data from over 120 interviews and desktop analysis, and identifies 6 innovation opportunities that were explored further in Stage 2 of the project in early 2024. These full day Entrepreneurial Discovery Process Workshops include Farm Forestry, Advanced Manufacturing, Renewable Energy and Circular Economy, Health, Aged Care and Social Assistance, Tourism, and Sustainable Agriculture, Aquaculture and Horticulture. Stage 3 of the project will commence in March 2024, with Innovation Working Groups established from recommendations made in the EDP workshops. A leadership group will also be formed, to contribute to decision making for the development of future projects.

Council Plan Quarterly Report

THEME: OUR PROTECTED ENVIRONMENT



PERFORMANCE OVERVIEW

STRATEGIC OBJECTIVE 4.1 To protect and enhance our natural environment, supporting environmental sustainability, community resilience, innovation and adaptation to climate change to achieve net-zero emissions by 2035		Actions On Track	КРІ -
Strategy	Action	Performance	KPI Performance
4.1.1 Minimise waste and increase recycling to reduce our environmental footprint	\checkmark	On Track	-
4.1.2 In partnership with the community, provide education and training to improve ecologically sustainable outcomes	~	On Track	-
4.1.3 In partnership with the community, develop and deliver climate adaptation and mitigation programs and practices to reduce our environmental impact	\checkmark	On Track	-
4.1.4 Protect our waterways and improve associated human health outcomes		Monitor	-

ACTION SUMMARY

adaptation to climate change to achieve net-ze			nvironmental	sustainabilit	y, community re	esilience, inr	ovation a
Strategy: Minimise waste and increase recyclin	ng to reduce our env	vironmental footp	orint				
Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
4.1.1.1 Deliver the 2023/24 Waste Education Program aimed to minimise waste and increase recycling to reduce our environmental footprint.	Coordinator Waste Management	In Progress	01/07/23	30/06/24	75.00	75.00	ON TRACK
Progress Comment							
Ne are currently advertising for a Project Officer - Circular Economy workshop targeting local March		lrive the communi	ty engagement	and educatio	on on the service	changes. We	e ran a
Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
1.1.1.2 Commence planning for the new waste collection services	Coordinator Waste Management	In Progress	01/07/23	30/06/24	75.00	75.00	ON TRACK
Progress Comment							
Progress Comment We are working toward the introduction of the new Policy which sets out the parameters of future ker policy will define the final number of properties to	bside services and wil	ll be advertised to	the public in A	pril and May,	with a view to be		
Ve are working toward the introduction of the new Policy which sets out the parameters of future ker	bside services and wil	ll be advertised to	the public in A	pril and May,	with a view to be		

We commenced Construction work on the new landfill cells in November 2023. At this stage the ecavation is complete and most of the subgrade has been placed. Liner materials have been procured. This project is due for completion June 2024.

Strategy: In partnership with the community, provide education and training to improve ecologically sustainable outcomes

Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
4.1.2.1 Work with community and Landcare groups to promote sustainable land use, including conservation for roadside and bushland sites in the municipality.	Senior Environment Assessment Officer - HSR - Asset and Environment	In Progress	01/07/23	30/06/24	85.00	75.00	ON TRACK

Progress Comment

We are continuing liaisons with Landcare with latest emphasis on National Tree Day and the King Parrot Creek Catchment Pest Collaborative

We have an ongoing program for working with community and Landcare groups to promote sustainable land use, including conservation for roadside and bushland sites in the municipality. Collaboration continues with Upper Goulburn Landcare Network on Clean Up Australia Day, National Tree Day, weed and pest control groups, Victorian Blackberry Task Force, King Parrot Pest Collaborative. Ongoing liaising with landholders on separate queries related to native vegetation and other natural resource matters.

Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
4.1.2.2 Continue bushland management on key Council sites to manage fire risk, pests, weeds and protect biodiversity, including title survey to define extent of blocks.	Senior Environment Assessment Officer - HSR - Asset and Environment	In Progress	01/07/23	30/06/24	90.00	75.00	ON TRACK

Progress Comment

We continue weed control on selected bushland blocks. National Tree Day will result in some plantings on selected sites. Will be ongoing maintenance required.

The program includes further weed control management works at 51 Peregrine Drive, working with Flood Recovery on Thornton Recreation Reserve, weed management around the Eildon pondage completed, work to commence on Old Josephine Cutting in coming weeks and completion of weed management on the Great Victorian Rail Trail.

Murrindindi Shire Council					Cound	cil Plan Quai	terly Report
Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
4.1.2.3 Develop roadside pest animal and weed management plan to mitigate the fire risk of invasive species and strengthen ecosystem resilience.	Senior Environment Assessment Officer - HSR - Asset and Environment	Completed	01/07/23	30/06/24	100.00	75.00	ON TRACK
Progress Comment							
The Roadside Pest Animal and Weed Managemented.	nt Plan has been fin	alised and endorse	d by Agricultur	e Victoria and	d DEECA. This pl	an has now b	been
Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
4.1.2.4 Survey the wider Alexandra community to determine a preference to changes to the Leckie Park and UT Creek precinct.	Manager Community Wellbeing	Completed	01/07/23	30/06/24	100.00	75.00	ON TRACK
Progress Comment							
We surveyed the community about the U.T. Creek meeting in March 2024 with the following resolutio future renewal works will be undertaken through e	n: That Council note						
Strategy: In partnership with the community, d environmental impact	evelop and deliver	[.] climate adaptatio	n and mitigati	on programs	s and practices t	to reduce ou	ır
Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
4.1.3.1 Implementation of Council's Climate Change Action Plan initiatives for 2023/24.	Coordinator Environmental Programs	In Progress	01/07/23	30/06/24	70.00	75.00	ON TRACK

Progress Comment

The Climate Change Action Plan was adopted by Council in September 2023. The action plan work is progressing satisfactorily. Two key community projects are the Neighbourhood Battery Initiative - investigating the feasibility of a neighbourhood battery for the Gallipoli Park Precinct in Marysville, and the Regional Bulk Buy investigation to scope the possibility of joining in a project for locals to access sustainable technologies. At Marysville, analysis for the community centre gives a preliminary plan for a combination of solar and battery, with grid connection.

4.1.3.2 Implement approaches from 'Naturally Cooler Towns Study' to plan future shade in towns. Coordinator Environmental Programs	Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
	Cooler Towns Study' to plan future shade in	Environmental	In Progress	01/07/23	30/06/24	75.00	75.00	

Progress Comment

We were informed in March 2024 that Council was successful in a grant application to the Risk and Resilience Grant Program to allow this project to advance. We are now waiting on the grant being finalised. The planting of additional trees to increase future canopy cover has commenced as part of normal operations.

Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
4.1.3.3 Investigate the use of the Council site at Flat Lead Rd for carbon offsets, other regenerative opportunities and to creating the site as an environmental precinct	Coordinator Environmental Programs	In Progress	01/07/23	30/06/24	71.00	75.00	ON TRACK

Progress Comment

We have approached consultants to evaluate the project for carbon credits and to prepare a submission to the Clean Energy Regulator.

Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
4.1.3.4 Upgrade mercury vapour and compact fluorescent streetlights to LED.	Coordinator Environmental Programs	In Progress	01/07/23	30/06/24	70.00	75.00	ON TRACK

Progress Comment

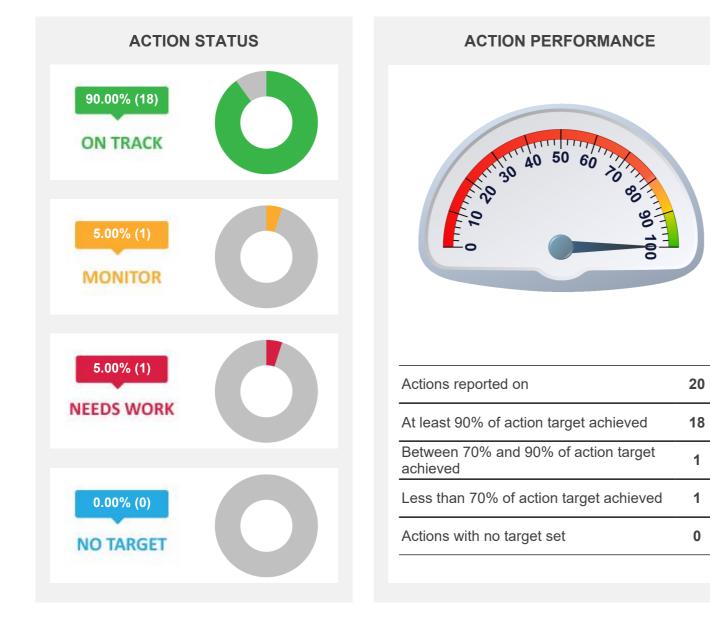
We have commenced communications with Ausnet about the process for changeover. This project is investigation and preparation to update outdated Mercury Vapour lights to LED. To enable this an audit across the municipality has documented the street-lighting inventory to understand the extent of the changeover of the lights to LED. A budget submission has been made to Council for funds to complete the changeover in 2024/25. An application will also be made for federal grant funds.

Action						_	
Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
4.1.4.1 Conduct a review of planning requirements and controls for the catchment area north of Eildon.	Principal Strategic Planner	In Progress	01/07/23	30/06/24	20.00	75.00	NEEDS WORK
Progress Comment							
This project has been included as part of the Plann A further update will be provided once the Planning							med.
Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
4.1.4.2 Develop scope and initial research for Alexandra and Upper Goulburn flood study in partnership with Goulburn Broken Catchment Management Authority.	Manager Sustainability & Assets	In Progress	01/07/23	30/06/24	75.00	75.00	ON TRACK
Progress Comment							
	ulburn (from Eildon V	Veir) study to be in	nplemented du	ring 2024. A	lexandra flood stu	idy complete	d, report t
Council will be completed in the next quarter.	ulburn (from Eildon V Responsibility	Veir) study to be in Action Status	nplemented du Start Date	ring 2024. A End Date	exandra flood stu % Complete	idy complete Target	d, report t Status
We received Commonwealth funding for a mid-Gou Council will be completed in the next quarter. Action 4.1.4.3 Seek funding to develop a Municipal Integrated Water Management Plan (IWMP).	, 	, <u>.</u>		-			
Council will be completed in the next quarter. Action I.1.4.3 Seek funding to develop a Municipal Integrated Water Management Plan (IWMP).	Responsibility Manager Sustainability &	Action Status	Start Date	End Date	% Complete	Target	Status
Council will be completed in the next quarter. Action 4.1.4.3 Seek funding to develop a Municipal	Responsibility Manager Sustainability & Assets	Action Status In Progress	Start Date 01/07/23	End Date 30/06/24	% Complete 75.00	Target 75.00	Status ON TRACK

Murrindindi Shire Council					Counci	l Plan Quar	rterly Report	
4.1.4.4 Deliver the Onsite Domestic Wastewater Education and Engagement Program.	Manager Development Services	In Progress	01/07/23	30/06/24	75.00	75.00	ON TRACK	
Progress Comment								

We have developed an educational package that includes an animation video and informative hard-copy materials, aimed at raising awareness and advocating for sustainable and healthy wastewater systems.

THEME: TRANSPARENCY, INCLUSION AND ACCOUNTABILITY



PERFORMANCE OVERVIEW

STRATEGIC OBJECTIVE 5.1 To ensure our services, people and systems deliver the best possible outcomes for our communities now and in the future	\checkmark	Actions On Track	KPI -
Strategy	Action	Performance	KPI Performance
5.1.1 Put the customer first in everything we do	\checkmark	On Track	-
5.1.2 Ensure Council remains financially sustainable through sound management, forward planning, innovative service delivery and asset consolidation as appropriate	\checkmark	On Track	-
5.1.3 Evaluate and pursue new commercial opportunities	\checkmark	On Track	-
5.1.4 Provide a workplace that is flexible and inclusive to support the health and wellbeing of our employees		On Track	-
5.1.5 Maintain transparent, inclusive and accountable governance practices		On Track	-
5.1.6 Communicate effectively using multiple methods with our customers and communities about our work and services		On Track	-
5.1.7 Improve emergency readiness through active emergency management planning to enhance community preparedness and resilience		On Track	-
5.1.8 Establish a team approach in partnership with our communities to represent our collective interest to the State and Federal Governments		On Track	-

ACTION SUMMARY

Strategic Objective: To ensure our services, people and systems deliver the best possible outcomes for our communities now and in the future

Strategy: Put the customer first in everything we do

Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
5.1.1.1 Enhance our customer service systems and processes to improve our management of requests and feedback.	Customer Service Coordinator	In Progress	01/07/23	30/06/24	75.00	75.00	ON TRACK

Progress Comment

We continued to assist the project team working on the digital transformation collaborative project with our neighbouring councils to procure and implement new technology, including improved customer management systems.

We worked on improving the usability of the Snap Send Solve app for both customers and the customer service team, improving the categories and guided questions. We have also implemented an escalation process to internally track complex customer requests to help facilitate timely responses.

Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
5.1.1.2 Upgrade Council's website in accordance with our Communications and Social Media Strategies.	Communications Coordinator	In Progress	01/07/23	30/06/24	65.00	75.00	MONITOR

Progress Comment

We continued working with appointed consultants to develop a new site Information Architecture. An online community survey was completed to gather community input on Council's website to inform the new site architecture. We also worked with our provider to schedule in a visual site refresh for the fourth quarter and continued investigating and prioritising functionality improvements for the website.

Strategy: Ensure Council remains financially sustainable through sound management, forward planning, innovative service delivery and asset consolidation as appropriate

Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status

.1.2.1 Enhance the organisation's Information, communications and Technology (ICT) capability nd systems, including: Implementation of the ICT Strategy Action Plan						il Plan Qua	
Strengthen Council's Cyber Security Upgrade Council's ICT Disaster Recovery (DR) ystem.	Coordinator I⊺	In Progress	01/07/23	30/06/24	75.00	75.00	ON TRACK
rogress Comment							
/e continued Implementation of Council's ICT St ontinues to be made available to staff and Counc		rter, including action	ons to strength	en Council's d	cyber security. Cy	ber security	training
ction	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
.1.2.2 Continue to work with our neighbouring ouncils (Mansfield, Strathbogie & Benalla) to nplement the Rural Council's Transformation rogram year one actions.	Digital Futures	In Progress	01/07/23	30/06/24	75.00	75.00	ON TRACK
rogress Comment							
le continued to participate in the collaborative pr							
nd rates, and customer relationship managemen		- .					
nd rates, and customer relationship managemer	t. Early stages of plar Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
nd rates, and customer relationship managemen		- .					
nd rates, and customer relationship managemer .ction .1.2.3 Undertake a Geospatial System (GIS)	Responsibility Director People & Corporate	Action Status	Start Date	End Date	% Complete	Target	Status
nd rates, and customer relationship managemen ction .1.2.3 Undertake a Geospatial System (GIS) apability Gap Analysis.	Responsibility Director People & Corporate Performance	Action Status Deferred	Start Date 01/07/23	End Date 30/06/24	% Complete 75.00	Target 75.00	Status ON TRACK
nd rates, and customer relationship managemen ction .1.2.3 Undertake a Geospatial System (GIS) apability Gap Analysis. rogress Comment his project will not progress this financial year for	Responsibility Director People & Corporate Performance	Action Status Deferred	Start Date 01/07/23	End Date 30/06/24	% Complete 75.00	Target 75.00	Status ON TRACK
nd rates, and customer relationship managemer .ction .1.2.3 Undertake a Geospatial System (GIS)	Responsibility Director People &	Action Status	Start Date	End Date	% Complete	Target	

Progress Comment

We continued to progress the implementation of SharePoint and as the new corporate Information Management system. The Archiving Project is aimed at reducing our hardcopy record and compliance with Record Management standards. Digitisation of planning files has continued with the support of grant funding.

Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
5.1.2.5 Further develop Financial Plan to support effective Council decision making.	Interim Manager Business Services	In Progress	01/07/23	30/06/24	75.00	75.00	ON TRACK
Progress Comment							
We have continued to refine the current Financial	Plan during the quart	er as part of the p	reparation of th	ie 2024/25 Dr	aft Annual Budge	et.	
Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
5.1.2.6 Develop of a business model to support increased utilisation of the Marysville Community Centre and its relationship to other facilities in town.	Director People & Corporate Performance	In Progress	01/07/23	30/06/24	75.00	75.00	ON TRACK
Progress Comment							
this Committee to establish business plan for the f							
this Committee to establish business plan for the f next quarter.							
We have continued to assist new Community Asset this Committee to establish business plan for the f next quarter. Action 5.1.2.7 Complete the review of the Road Asset Management Plan.	uture operations of th	e Centre and to e	ncourage high	er use of the (Centre. This worl	k is continuin	g into the
this Committee to establish business plan for the f next quarter. Action 5.1.2.7 Complete the review of the Road Asset	uture operations of th Responsibility Manager Sustainability &	e Centre and to e	ncourage highe	er use of the o	Centre. This worl	k is continuin Target	g into the Status

We commenced a review of the Road Asset Management Plan with consultation with the Community on the management of Council's roads completed, and the establishment of with the Community Roads Advisory Group (CRAG). The CRAG has met four times and the review is progressing on-schedule.

Strategy: Evaluate and pursue new commercial opportunities

Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
 5.1.3.1 Continue with the delivery of the Yea Saleyards 10-year Business Plan annual action items including: * Investigate options to address potential expansion. 	Manager Operations & Maintenance	In Progress	01/07/23	30/06/24	82.00	75.00	ON TRACK
Progress Comment							
Yea Saleyards Committee has investigated expan being run later in October. Discussions have als options study for a truck wash facility has also be	o been held concern						

Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
5.1.3.2 Undertake a feasibility study to attract investment in the Circular Economy industry in Murrindindi.	Manager Economic Development	In Progress	01/07/23	30/06/24	75.00	75.00	ON TRACK

Progress Comment

We have included this as a Priority Area in the new Economic Development Strategy, specific Actions to deliver the outcomes of the Strategy will be developed shortly.

The Forest Transition, Local Development Plan context analysis has identified opportunities around circular economy and will form part of the next phase for refinement and identify projects. Five of the Opportunities have progressed through Entrepreneurial Discover Process and will be further expanded via the Innovation Working Groups later in the year.

Strategy: Provide a workplace that is flexible	and inclusive to sup	port the health ar	nd wellbeing o	f our employees		
Action	Responsibility	Action Status	Start Date	End Date % Compl	ete Target	Status

Murrindindi Shire Council					Counci	I Plan Qua	rterly Repo	rt
 5.1.4.31 Implement the actions identified in the Workforce Management Strategy and Gender Equality Action Plan, including: * Supporting students within the Shire to learn about opportunities and career paths at Council * Review organisational requirements for entry-level positions to develop skills and opportunities for career progression * Review recruitment process to ensure gender equality, diversity and inclusion are addressed in all actions. 	Manager Governance and Risk	In Progress	01/07/23	30/06/24	75.00	75.00	ON TRACK	

Progress Comment

We engaged with the Alexandra High School in the lead up to Work Experience Week and have again committed to participate in the Murrindindi Jobs Expo in May 2024, as part of our ongoing efforts to encourage young people to consider a career with Council. Council's FreeZA youth program continues to provide opportunities for young people to develop their skills in readiness for employment, and investigations into opportunities to further integrate this with career pathways into Council are underway.

We have commenced a review of Council's Flexible Work Policy which plays a critical role in supporting gender equity, diversity and inclusion and supporting Council's reputation as an employer of choice. The review is looking to support cultural expression and allowing leave for cultural purposes. We are also finalising a review of the Uniform Policy to support gender equity outcomes and include context regarding safety standards, which is particularly relevant to our Lifeguards. Internal employment forms have also been updated to include gender inclusive language and Position Descriptions continue to be reviewed as vacancies emerge to support gender equity, diversity and inclusion.

We have also delivered "Gender Equality In Action" training by Women's Health Goulburn Northeast to support staff to identify gender equity issues and empower them to respond appropriately. This training will now be embedded in our ongoing workplace learning processes.

Strategy: Maintain transparent, inclusive and ac	ccountable govern	ance practices					
Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
5.1.5.1 Develop a Sustainable Procurement Action Plan to provide a structure for how Council will enhance local economic, environmental and social outcomes within its procurement processes.	Manager	In Progress	01/07/23	30/06/24	50.00	75.00	NEEDS WORK

Progress Comment

We have commenced investigating existing sustainable procurement models, including the State Government's Sustainable Procurement Framework, to identify best practice and the most suitable way forward.

Action	Posponsibility	Action Status	Start Date	End Date	% Complete	Targot	Status
Action	Responsibility	ACTION STATUS	Start Date	Ellu Dale	% Complete	Target	Status
5.1.5.2 Develop an Organisational Capability and Performance Reporting Framework, including a new structure for the quarterly performance report that provides a strong understanding of current performance.	Manager Governance and Risk	In Progress	01/01/24	30/06/24	50.00	50.00	ON TRACK
Progress Comment							
This project has been delayed due to a vacancy in reporting framework will progress in the next quarte		ure Team. Work t	o develop a mo	ore effective o	organisational cap	ability and p	erforman
Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
						75.00	
5	Coordinator Community Engagement	Completed	01/01/24	30/06/24	100.00	75.00	ON TRACK
Policy in line with the Local Government Act 2020 legislative requirements with a focus on enhancing	Community	Completed	01/01/24	30/06/24	100.00	75.00	
Policy in line with the Local Government Act 2020 legislative requirements with a focus on enhancing public participation.	Community Engagement						ON TRACK
Policy in line with the Local Government Act 2020 legislative requirements with a focus on enhancing public participation. Progress Comment	Community Engagement						ON TRACK
Policy in line with the Local Government Act 2020 legislative requirements with a focus on enhancing public participation. Progress Comment We completed the internal review with no changes	Community Engagement to the policy require	d at this stage. A f	ormal review w	<i>v</i> ill take place	in 2025/26 post C	Council electi	ON TRACK
Policy in line with the Local Government Act 2020 legislative requirements with a focus on enhancing public participation. Progress Comment We completed the internal review with no changes Action 5.1.5.4 Develop a guide to assist the community to provide clarity on the process of public Council	Community Engagement to the policy require Responsibility Director People & Corporate	d at this stage. A f Action Status	ormal review w Start Date	vill take place End Date	in 2025/26 post C % Complete	Council electi Target	ons. Status

Murrindindi Shire Council						Council Plan Quarterly Report					
 5.1.6.1 Continue to implement the 2019 Communication Strategy and 2020 Social Media Strategy actions, including * Increase the quality and access to digital communication, through social media, newsletters and web content * Streamlining communication content creation to enable more frequent and up-to-date content sharing 	Communications Coordinator	In Progress	01/07/23	30/06/24	75.00	75.00	ON TRACK				
Progress Comment											
Our Communications Unit concluded its opt-in campaign for Council's new e-newsletter. The campaign invited community members to opt-in to receive the						eive the					

Our Communications Unit concluded its opt-in campaign for Council's new e-newsletter. The campaign invited community members to opt-in to receive the latest Council news direct to their inbox each month and to go in the running to win a small prize by suggesting a name for the e-newsletter.

Strategy: Improve emergency readiness through active emergency management planning to enhance community preparedness and resilience

Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
 5.1.7.1 Deliver the Local Emergency Action Plan Project (LEAP) in collaboration with neighbouring Councils, including: * identify three additional at-risk communities to be part of the project * work with the identified working groups at Marysville and Toolangi to design and deliver their Local Emergency Action Plans 		In Progress	01/07/23	30/06/24	75.00	75.00	ON TRACK

Progress Comment

Good progress was made in the Local Emergency Action Plan (LEAP) Project with community engagement underway in Marysville & Triangle, Flowerdale & Toolangi, and Yea to develop local action plans that meet the needs of each community. Council is seeking expressions of interest for the last community to be included in the LEAP Program. Project progress has been impacted by recent emergency events, but the project is on track to be delivered by March 2025 in accordance with the Grant Agreement.

Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
5.1.7.2 Implement the Municipal Flood Recovery Plan (October 2022).	Manager Flood Recovery	In Progress	01/07/23	30/06/24	75.00	75.00	ON TRACK

Progress Comment

We continue to monitor the implementation of the Murrindindi Flood Recovery Plan which is lead by the Murrindindi Flood Recovery Committee. There has been significant progress in the pillars of People and Community and agriculture with events, training and activities that bring people together for collective support. Partnership include, Yea and District Memorial Hospital, Alexandra Events, Murrindindi Foundation and many others who we are pleased to partner with in delivering positive outcomes.

The Murrindindi Flood Recovery Plan has been endorsed by the Committee and is noted by Council and available for community and stakeholder feedback. The three workshops scheduled to check in with the impacted areas, on the effectiveness of the plan was delayed as a result of two subsequent flood event's within the Shire. Council pivoted to supported the community in the subsequent flood events.

Strategy: Establish a team approach in partnership with our communities to represent our collective interest to the State and Federal Gover							vernments
Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status

Murrindindi Shire Council						Counci	ncil Plan Quarterly Report			
	5.1.8.1 Maintain an advocacy register to ensure equitable state-wide distribution of Victorian and Federal Government funding.	Manager Customer Experience	In Progress	01/07/23	30/06/24	75.00	75.00	ON TRACK		

Progress Comment

We hosted a number of State and Federal Ministers over this quarter which provided us the opportunity to highlight the challenges faced by the community.

In the weeks following the January 2024 flood event, Liberal Leader of the Victorian Opposition Mr John Pesutto visited Yea. We took this opportunity to advocate for a review of the formulae used by the Victorian Grant Commission in determining the allocation of Commonwealth Financial Assistance Grants, to place greater emphasis on the impacts of natural disasters and climate change, the limited alternate revenue options for rural Councils, and the increased demands of heavy transport and tourism impacting local roads.

On Wednesday 13 March we had the honour of hosting a visit from the Governor of Victoria, Her Excellency Professor the Honourable Margaret Gardner AC, and the Emergency Management Commissioner, Rick Nugent, both of whom have expressed a desire to understand firsthand the impacts of the recent emergency events across Murrindindi Shire. During their visit, we outlined the direct impacts these disasters have had on our community. We advocated for improvements in our disaster response and recovery processes, including the need for further financial support for businesses and residents affected by natural disasters and the necessity for more resilient infrastructure

We provided Dr Helen Haines MP Council's list of Federal Budget Submissions and progressed our advocacy efforts around tourism roads, safety, and Infrastructure upgrades.

Council adopted our new Advocacy Policy at the March 2024 Scheduled Meeting. We also began to prepare an Annual Advocacy Strategy and commenced work on improvements to our systems to better promote our advocacy efforts to the community and stakeholders.