

Council Plan 2021-2025

Priority Action Plan 2023/24

Quarterly Performance Report

Print Date: 20-Oct-2023

Date Range: 01/07/2023 - 30/09/2023

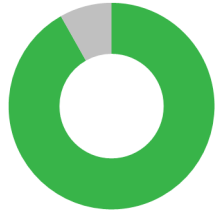


OVERVIEW SUMMARY

ACTION STATUS

91.80% (56)

ON TRACK



3.28% (2)

MONITOR



4.92% (3)

NEEDS WORK

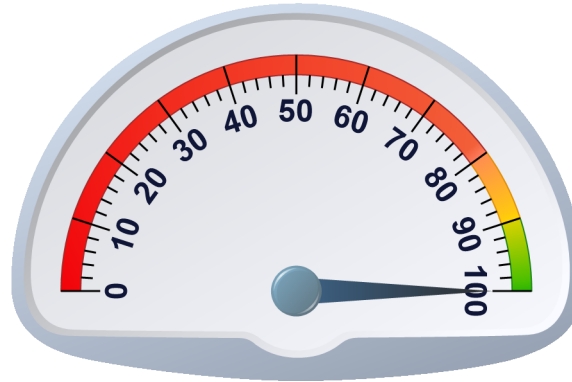


0.00% (0)

NO TARGET



ACTION PERFORMANCE



Actions reported on	61
At least 90% of action target achieved	56
Between 70% and 90% of action target achieved	2
Less than 70% of action target achieved	3
Actions with no target set	0

THEME: RESILIENT COMMUNITIES

ACTION STATUS

100.00% (17)

ON TRACK



0.00% (0)

MONITOR



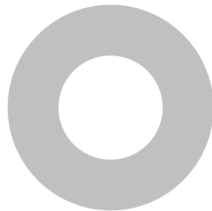
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NEEDS WORK

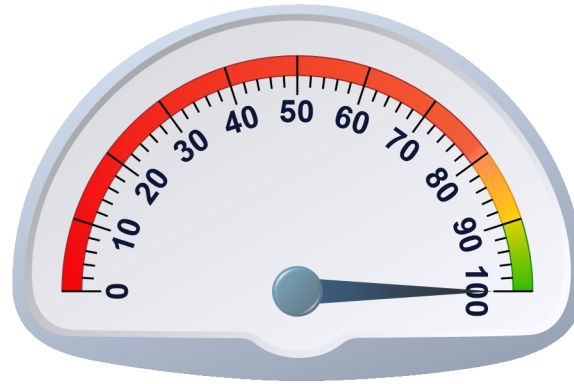


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NO TARGET










ACTION PERFORMANCE





Actions reported on	17
At least 90% of action target achieved	17
Between 70% and 90% of action target achieved	0
Less than 70% of action target achieved	0
Actions with no target set	0




PERFORMANCE OVERVIEW

STRATEGIC OBJECTIVE 1.1 To ensure we are welcoming, inclusive, caring and connected		Actions On Track	KPI -
Strategy		Action Performance	KPI Performance
1.1.1 Celebrate the community's vibrant, diverse and creative people		On Track	-
1.1.2 Deliver, support and promote opportunities for all people to connect with each other, collaborate and plan for our future		On Track	-
1.1.3 Advocate for improved access to health and community services		On Track	-
1.1.4 In collaboration with our community, support our children and young people to be happy, healthy and engaged		On Track	-
1.1.5 Engage with the community and partner organisations to enable older and vulnerable people to live safely, enjoy good health and stay involved		On Track	-
1.1.6 Provide and promote safe, passive and active recreational opportunities that will enhance the health, and wellbeing of residents and visitors		On Track	-


ACTION SUMMARY

Strategic Objective: To ensure we are welcoming, inclusive, caring and connected							
Strategy: Celebrate the community's vibrant, diverse and creative people							
Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
1.1.1.1 Support Community and Council priorities through the delivery of the Grants and Contributions Program.	Courtney Hamill - Grants Officer	In Progress	01/07/23	30/06/24	25.00	25.00	 ON TRACK
Progress Comment							
We supported 20 projects via the grants program valued at \$43,753 under the updated policy and guidelines. We facilitated one education session held with the Community and Neighbourhood House network.							
Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
1.1.1.2 Enhance the contribution of Murrindindi Shire Volunteers and volunteer groups including: * Facilitating the annual citizen of the year awards * Celebrating National Volunteers Week * Celebrating volunteers with annual appreciation dinner * Coordinating the community bus and events calendar services	Natalie Matheson - Coordinator Community Engagement	In Progress	01/07/23	30/06/24	25.00	25.00	 ON TRACK
Progress Comment							
We listed 7 events on the Community Events Calendar on Council's website. Our Community Buses were used for 20 trips during the period.							

Strategy: Deliver, support and promote opportunities for all people to connect with each other, collaborate and plan for our future							
Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status

1.1.2.1 Finalise and commence implementation of Stage 1 'Reflect' Reconciliation Action Plan for Council in consultation with Aboriginal and Torres Strait Islander people, stakeholders and organisations.	Stuart Coller - Manager Community Wellbeing	In Progress	01/07/23	30/06/24	25.00	25.00	 ON TRACK
Progress Comment							
We successfully implemented deliverables from the Reconciliation Action Plan (RAP) including: building relationships with key stakeholders including a monthly partnership meeting with Taungurung Land and Waters Council; maintaining the RAP working group to oversee progress associated with RAP deliverables; and supported promotion and delivery of NAIDOC week events and campaign material to convey commitment to Reconciliation.							
Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
1.1.2.2 Collaborate with partners to deliver annual priorities from the Municipal Public Health and Wellbeing Plan, including: * Grow Well Dindi - active living and healthy eating focus * Goulburn Mental Health and Wellbeing Project * Free From Violence prevention project * Health promotion initiatives. * Targeted initiatives to focus on youth mental health and suicide prevention	Stuart Coller - Manager Community Wellbeing	In Progress	01/07/23	30/06/24	25.00	25.00	 ON TRACK
Progress Comment							
We supported the Grow Well Dindi project re-activation with two workshops held within the Yea community targeting healthy eating and active living. We designed a model for community to increase awareness and access to local Mental Health services and supports. The Goulburn Mental Health and Wellbeing Alliance continues to advocate for a collective systems approach to mental health and wellbeing whilst monitoring sector reforms and local opportunities. Our Free From Violence Project supported the Murrindindi Health Network to host the Gender Equity Commissioner in Yea with a forum of stakeholders and community members. We have entered a partnership with Women's Health Goulburn North East to build capacity on Council delivering the requirements of the Gender Equality Act.							
Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
1.1.2.3 Library Strategy and Action Plan: Finalise the implementation stage and commence delivery of annual actions identified.	Anna Cullen - Manager Customer Experience	In Progress	01/07/23	30/06/24	25.00	25.00	 ON TRACK
Progress Comment							


We launched the Digital literacy for seniors program and a youth digital collection across all library sites during the quarter. We also began procuring a new indigenous collection.

Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
1.1.2.4 Undertake Community Planning for Flowerdale, and support communities with existing plans to enable community-led activities.	Natalie Matheson - Coordinator Community Engagement	In Progress	01/07/23	30/06/24	25.00	25.00	 ON TRACK

Progress Comment

We supported the Thornton and Glenburn community volunteers to present their final plans to Council whilst beginning the early stages of the community planning cycle in Flowerdale and Kinglake. Eight events were delivered to support these communities.

Strategy: Advocate for improved access to health and community services

Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
1.1.3.1 Advocate for improved access to health and wellbeing services, including: * Local GPs * Family Violence * Public Transport * Aged and Disability * Maternal and Child Health (MCH) * Early Education and Child Care	Stuart Coller - Manager Community Wellbeing	In Progress	01/07/23	30/06/24	25.00	25.00	 ON TRACK

Progress Comment

We supported the Aged and Disability Network to progress key projects to support workforce development including: developing a regional workforce plan; sector promotion and recruitment; and workforce training opportunities.


We established the Early Years Infrastructure Planning project to support Best Start Best Life reforms with funding secured from the State Government Building Blocks program.

We continue to support State and Regional advocacy for community health outcomes via sector networks including: Maternal Child Health; Community Care; Early Years; Family Violence; and Mental Health.


Strategy: In collaboration with our community, support our children and young people to be happy, healthy and engaged

Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
1.1.4.1 Provide high-quality Children and Maternal Child Health Service programs, including: * Family Day Care * Immunisation and Key Ages and Stages assessments * Supported Playgroups and Parent Early Education Partnership (PEEP) * Library Programs	Nathalie Green - Coordinator Maternal & Child Health	In Progress	01/07/23	30/06/24	25.00	25.00	 ON TRACK
Progress Comment							
<p>Our Maternal and Child Health team serviced 263 families including 20 new births and 293 Key Ages and Stages consultations. 42 vulnerable families were offered extra support through the Enhanced Program and 14 families utilised our Sleep and Settling Outreach program. 129 clients were immunised at our community sessions. New parent group sessions were offered in Kinglake and Alexandra with a total of 12 families participating.</p> <p>Our Family Day Care service provided 25,500 hours of care for 185 children from 140 families. Our Supported Playgroups delivered 20 sessions of playgroup in Kinglake to 31 families and delivered 10 sessions of PEEP in Kinglake for 16 families and 10 sessions in Alexandra for 15 families.</p>							
Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
1.1.4.2 Provide high quality Youth Service including: * Arts programs * Career pathways * Community participation * Youth Leadership Programs	Stuart Coller - Manager Community Wellbeing	In Progress	01/07/23	30/06/24	25.00	25.00	 ON TRACK
Progress Comment							
<p>Our youth programs engaged a total of 443 young people across six leadership programs with 64 young people engaged, four arts initiatives with 319 young people participating, and four civic participation events involved 60 young people.</p>							
Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
1.1.4.3 Ensure compliance with Child Safety across the community through objectives and principles contained within the Child Safety and Wellbeing Policy, and relevant State legislation and policy.	Sue Porter - Coordinator Children's Services	In Progress	01/07/23	30/06/24	25.00	25.00	 ON TRACK
Progress Comment							

We developed implementation priorities for the Child Safety and Wellbeing Policy and enhanced Child Safety by developing new processes to support data collection for mandatory reporting.


Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
1.1.4.4 Plan for future Early Education and Childcare requirements by: * Collaborating with State Government and Murrindindi Service Providers * Review and update the Kindergarten Infrastructure Services Plan (KISP) * Develop a Workforce plan for Murrindindi services * Seek funding to support infrastructure planning for Yea and Alexandra services	Sue Porter - Coordinator Children's Services	In Progress	01/07/23	30/06/24	25.00	25.00	 ON TRACK
Progress Comment							
We engaged consultants to progress Early Education infrastructure planning for Yea and Alexandra communities and a Workforce plan for Murrindindi Shire services.							



Strategy: Engage with the community and partner organisations to enable older and vulnerable people to live safely, enjoy good health and stay involved

Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
1.1.5.1 Support older and vulnerable people to access government services and assist them to navigate those services to support their health and wellbeing, by: * Undertaking advocacy * Providing linkage through to service providers	Andrew Langley - Access and Inclusion Officer	In Progress	01/07/23	30/06/24	25.00	25.00	 ON TRACK
Progress Comment							
We supported 40 people to access health and wellbeing services through the DindiLink program, which included 16 people supported to link to aged care services. The Moving Murrindindi program supported 57 individual trips for senior citizens, people with a disability or financially-disadvantaged members of our community, with low-cost transport to access medical appointments, social outings or other transport hubs.							
Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status

1.1.5.2 Support access and inclusion for people in Murrindindi including: CALD, LGTBQIA+, people living with disability, Aging, and Lower socio economic community members, by developing and delivering an engagement plan.	Andrew Langley - Access and Inclusion Officer	In Progress	01/07/23	30/06/24	25.00	25.00	 ON TRACK
Progress Comment							
We promoted the Victorian Seniors Festival scheduled for October, including the regional and rural Country tour calendar, and designed with partners the free seniors lunches project with all five events fully booked. The Seniors Lunch's were supported through the Flood Recovery Hub Program We also promoted the Act Now for a Dementia-Friendly Future Campaign, and supported the Murrindindi Carer and Speak up Alexandra advocacy groups.							
Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
1.1.5.3 Ensure the capital works program incorporates 'Access-for-All' principles and caters for the specific needs for older people.	Stuart Coller - Manager Community Wellbeing	In Progress	01/07/23	30/06/24	25.00	25.00	 ON TRACK
Progress Comment							
We completed Disability Discrimination Act (DDA) compliance works at Kinglake Community Centre including footpath upgrade, relocating the disability carpark and construction of a entry access ramp.							

Strategy: Provide and promote safe, passive and active recreational opportunities that will enhance the health, and wellbeing of residents and visitors

Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
1.1.6.1 Advocate for funding to deliver key infrastructure and open space initiatives, as supported by the Recreation and Open Space Strategy, including: * Eildon swimming pool solar and shade upgrade * Yea Recreation Reserve cricket nets upgrade * Alexandra Leisure Centre development plan * Tracks and Trails strategic direction * Kinglake Memorial Reserve Oval upgrade	Stuart Coller - Manager Community Wellbeing	In Progress	01/07/23	30/06/24	25.00	25.00	 ON TRACK
Progress Comment							
We developed a grant application for funding through Sport and Recreation Victoria's Country Football and Netball Program for the redevelopment of Kinglake Memorial Reserve Oval including surface renewal, drainage and irrigation upgrades.							

Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
1.1.6.2 Deliver the recommendations from the Aquatics Facilities Audit that will support community participation outcomes, including: * Yea main pool wet deck construction * Change room and kiosk refurbishment across all pool facilities	Mel Spinks - Coordinator Facilities - HSR - Assets and Environment	In Progress	01/07/23	30/06/24	25.00	25.00	 ON TRACK
Progress Comment							
We delivered a tendering process for the Yea Pool wet deck with works which scheduled to be completed at the end of the pool season. We prepared tendering documentation for the Yea Pool lighting upgrade, procurement to commence next quarter.							
Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
1.1.6.3 Develop a Fair Access Policy in line with State Government requirements to improve the access to, and use of, community sports infrastructure for women and girls.	Stuart Coller - Manager Community Wellbeing	In Progress	01/07/23	30/06/24	25.00	25.00	 ON TRACK
Progress Comment							
We designed community engagement and communication plans to be delivered in second quarter that will support developing the Fair Access Policy . The draft policy will be developed by April 2024.							

THEME: BEAUTIFUL TOWNSHIPS AND RURAL SETTINGS

ACTION STATUS

83.33% (5)

ON TRACK



0.00% (0)

MONITOR



16.67% (1)

NEEDS WORK

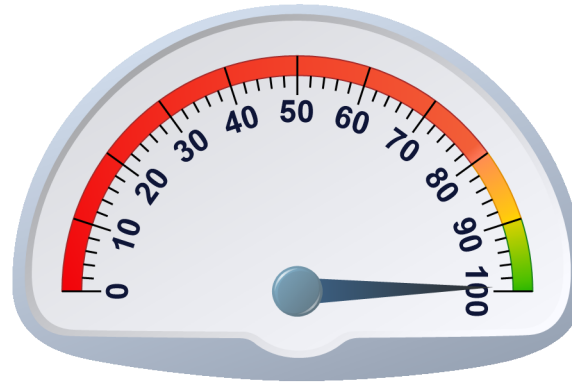


0.00% (0)

NO TARGET








ACTION PERFORMANCE





Actions reported on	6
At least 90% of action target achieved	5
Between 70% and 90% of action target achieved	0
Less than 70% of action target achieved	1
Actions with no target set	0

PERFORMANCE OVERVIEW


STRATEGIC OBJECTIVE 2.1 To create a better place for our community and visitors to live in harmony with our rural character, natural beauty and heritage		Actions On Track	KPI -
Strategy		Action Performance	KPI Performance
2.1.1 Connect our communities through improved roads, footpaths and public transport		On Track	-
2.1.2 Deliver efficient, sustainable land use planning outcomes to enhance liveability, protect our unique rural character and natural beauty, and to enable growth		On Track	-
2.1.3 Provide fit-for- purpose infrastructure that meets current and future service demands and needs of our community		On Track	-
2.1.4 Provide spaces within our towns that are vibrant, attractive, safe and accessible		Monitor	-

ACTION SUMMARY




Strategic Objective: To create a better place for our community and visitors to live in harmony with our rural character, natural beauty and heritage							
Strategy: Connect our communities through improved roads, footpaths and public transport							
Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
2.1.1.1 Improve unsealed road maintenance and service standards through: * a combined 'Rapid Road & Tree Maintenance Response Team' and additional road materials. * Council's largest reseal and resheeting program to improve road conditions	Peter Bain - Manager Sustainability & Assets	In Progress	01/07/23	30/06/24	25.00	25.00	 ON TRACK
Progress Comment							
We commenced the Road Resheeting Program and the Rapid Road Maintenance Response Team is in operation.							

Strategy: Deliver efficient, sustainable land use planning outcomes to enhance liveability, protect our unique rural character and natural beauty, and to enable growth							
Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
2.1.2.1 Conduct feasibility assessments for developing vacant Council-owned land to support the Social and Affordable Housing options.	Ben Harnwell - Manager Economic Development	In Progress	01/07/23	30/06/24	34.00	25.00	 ON TRACK
Progress Comment							
We have engaged consultants following from the Housing and Settlement Strategy to develop a Key Worker Housing Strategy that will provide guidance on the best methodology for us to unlock the potential of council owned land for key worker housing.							

Strategy: Provide fit-for- purpose infrastructure that meets current and future service demands and needs of our community							
Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status

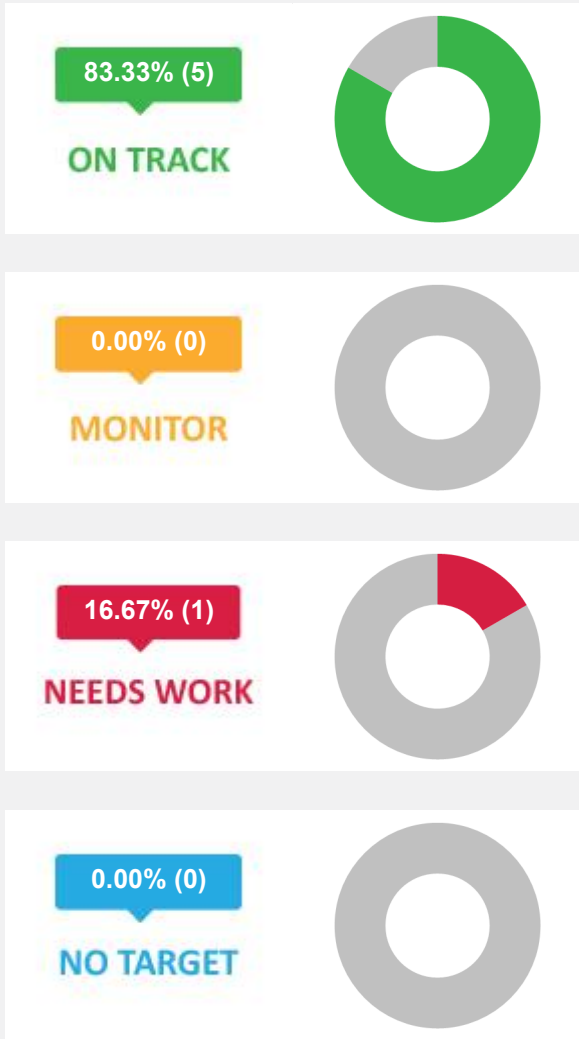
2.1.3.1 Deliver the priorities identified in the 2023/24 Capital Works Program, including: * Skate Park in Eildon * Senior Place Space in Eildon * Commence the Kinglake Village Streetscape Project	Peter Bain - Manager Sustainability & Assets	In Progress	01/07/23	30/06/24	25.00	25.00	 ON TRACK
Progress Comment We have commenced delivery of the Capital Works Program. Eildon Skate Park and Senior Place Space were commenced during the quarter.							

Strategy: Provide spaces within our towns that are vibrant, attractive, safe and accessible

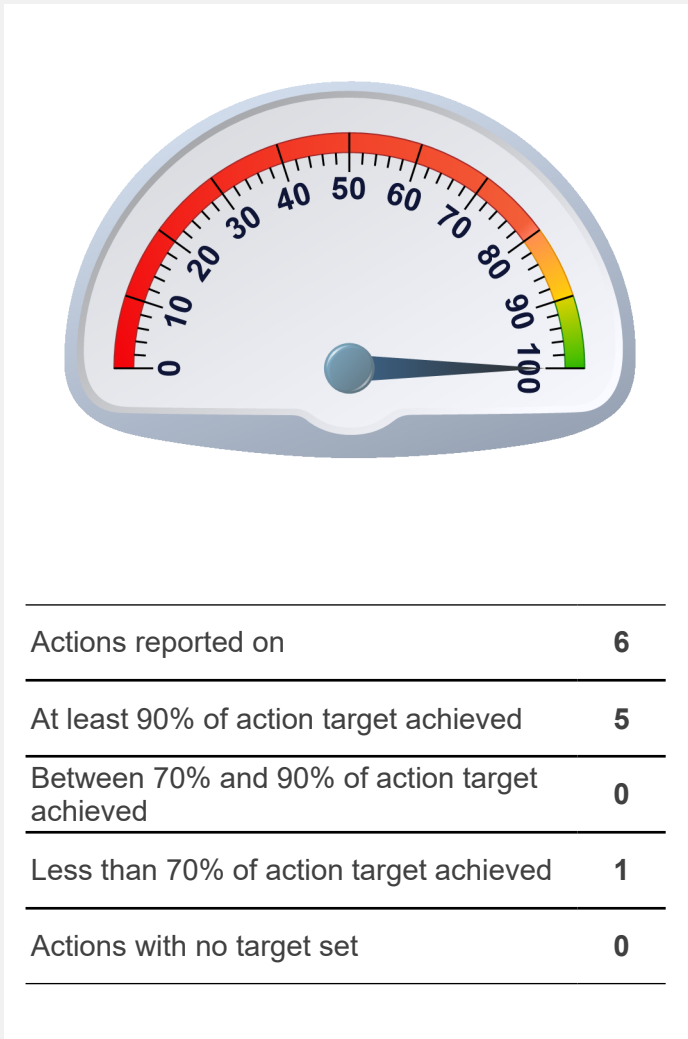
Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
2.1.4.1 Implement annual actions of the Disability Discrimination Act (DDA) Compliance Audit, including: * Complete DDA compliance work for the Alexandra Council Chambers * Complete DDA compliance works for the Alexandra Shire	Stuart Russell - Manager Operations & Maintenance	In Progress	01/07/23	30/06/24	25.00	25.00	 ON TRACK
Progress Comment The project is being scoped with input from the Heritage advisor.							
Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
2.1.4.2 Complete the street tree replacement program	Stuart Russell - Manager Operations & Maintenance	In Progress	01/07/23	30/06/24	25.00	25.00	 ON TRACK
Progress Comment A program for the replacement of street trees is being finalised,							
Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
2.1.4.3 Commence the Alexandra Streetscape Project	Stuart Russell - Manager Operations & Maintenance	In Progress	01/07/23	30/06/24	15.00	25.00	 NEEDS WORK
Progress Comment We have commenced identifying planting options and works will commence in the new year to undertake interim plantings. preparation is underway to conduct a traffic study and further master planning for the Streetscape project.							

THEME: GROWTH AND OPPORTUNITY

ACTION STATUS








ACTION PERFORMANCE




Actions reported on	6
At least 90% of action target achieved	5
Between 70% and 90% of action target achieved	0
Less than 70% of action target achieved	1
Actions with no target set	0

PERFORMANCE OVERVIEW


STRATEGIC OBJECTIVE		Actions On Track	KPI -
Strategy	Action Performance		KPI Performance
3.1 To prioritise and promote a culture in which the economy, businesses and community can grow and thrive		Actions On Track	KPI -
3.1.1 Boost local investment and employment opportunities through activities that encourage businesses, social enterprise, and industry sectors to thrive and grow		On Track	-
3.1.2 Support and promote our tourism and events sector to boost the economy through increased visitation		On Track	-
3.1.3 Partner with community members, businesses, and other organisations affected by the state-government-led transition out of native forest harvesting		On Track	-

ACTION SUMMARY

Strategic Objective: To prioritise and promote a culture in which the economy, businesses and community can grow and thrive							
Strategy: Boost local investment and employment opportunities through activities that encourage businesses, social enterprise, and industry sectors to thrive and grow							
Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
3.1.1.1 Continue to promote the Development Assessment Team and business concierge service.	Natalie Stewart - Manager Development Services	In Progress	01/07/23	30/06/24	50.00	25.00	 ON TRACK
Progress Comment							
We continued to provide support to emerging businesses and to streamline and facilitate new developments through the Development Assessment Team and Business Concierge Program.							
Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
3.1.1.2 Review of the Murrindindi Planning Scheme to enhance its efficiency and currency of local planning policies.	Emma Kubeil - Principal Strategic Planner	In Progress	01/07/23	30/06/24	95.00	25.00	 ON TRACK
Progress Comment							
Review complete and we have completed consultation. A Council report is now being drafted to be heard at the November Council meeting.							
Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
3.1.1.3 Eildon Pondage Master Plan: Work with community and partners to implement the actions identified in the Eildon Pondage Master Plan, subject to external funding received.	Emma Kubeil - Principal Strategic Planner	In Progress	01/07/23	30/06/24	81.00	25.00	 ON TRACK
Progress Comment							
We have completed the first stage of consultation. Drafting Masterplan and summary report to commence final engagement for feedback from the 30 October to 20 November.							


Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
3.1.1.4 Scope and seek funding to develop an Industrial/Commercial Land study.	Emma Kubeil - Principal Strategic Planner	In Progress	01/07/23	30/06/24	6.00	25.00	 NEEDS WORK
Progress Comment							
We are seeking funding opportunities to undertake the planning work.							

Strategy: Support and promote our tourism and events sector to boost the economy through increased visitation

Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
3.1.2.1 Embed the Tourism and Events Strategy into the development of the Economic Development Strategy, including: * promotion of events, products and experiences * implementing plan for visitor services in key priority areas * Embed 'RV friendly' town principles into the development of the Economic Development Strategy	Ben Harnwell - Manager Economic Development	In Progress	01/07/23	30/06/24	25.00	25.00	 ON TRACK
Progress Comment							
We have completed a review and analysis for the background for the 2024 Murrindindi Economic Development Strategy. A Communications and Engagement Plan has been developed for implementation in November. A presentation is being prepared for Council briefing in October.							

Strategy: Partner with community members, businesses, and other organisations affected by the state- government-led transition out of native forest harvesting

Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
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3.1.3.1 Progress 'Shaping Murrindindi's future' Identify the needs and impact of the economic transition from the cessation of native forest timber harvesting (Local Development Strategy funded program).	Allisha Milestone - Local Development Strategy Project Manager	In Progress	01/07/23	30/06/24	25.00	25.00	 ON TRACK
<p>Progress Comment</p> <p>The State Government has funded the development of Local Development Plans for the transition out of native forest harvesting, for Murrindindi this is being called Shaping Murrindindi's future. The first stage including interviews, community forums has developed a draft context analysis with over 120 interviews completed.</p>							

THEME: OUR PROTECTED ENVIRONMENT

ACTION STATUS

86.67% (13)

ON TRACK



6.67% (1)

MONITOR



6.67% (1)

NEEDS WORK

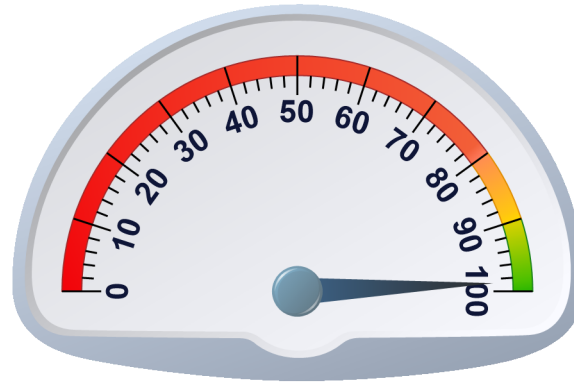


0.00% (0)

NO TARGET








ACTION PERFORMANCE



Actions reported on	15
At least 90% of action target achieved	13
Between 70% and 90% of action target achieved	1
Less than 70% of action target achieved	1
Actions with no target set	0


PERFORMANCE OVERVIEW

STRATEGIC OBJECTIVE 4.1 To protect and enhance our natural environment, supporting environmental sustainability, community resilience, innovation and adaptation to climate change to achieve net-zero emissions by 2035		Actions On Track	KPI -
Strategy		Action Performance	KPI Performance
4.1.1 Minimise waste and increase recycling to reduce our environmental footprint		On Track	-
4.1.2 In partnership with the community, provide education and training to improve ecologically sustainable outcomes		On Track	-
4.1.3 In partnership with the community, develop and deliver climate adaptation and mitigation programs and practices to reduce our environmental impact		Monitor	-
4.1.4 Protect our waterways and improve associated human health outcomes		On Track	-

ACTION SUMMARY


Strategic Objective: To protect and enhance our natural environment, supporting environmental sustainability, community resilience, innovation and adaptation to climate change to achieve net-zero emissions by 2035

Strategy: Minimise waste and increase recycling to reduce our environmental footprint

Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
4.1.1.1 Deliver the 2023/24 Waste Education Program aimed to minimise waste and increase recycling to reduce our environmental footprint.	Josh Russell - Coordinator Waste Management	In Progress	01/07/23	30/06/24	25.00	25.00	 ON TRACK


Progress Comment

We have commenced planning for the commencement of the new waste collection services which includes development of a Communication Plan. An ongoing waste education program is in place.

Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
4.1.1.2 Commence planning for the new waste collection services	Josh Russell - Coordinator Waste Management	In Progress	01/07/23	30/06/24	25.00	25.00	 ON TRACK

Progress Comment


We commenced planning for the introduction of the new waste collection service in July 2025.

Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
4.1.1.3 Start construction for the new landfill cell at the Alexandra Landfill	Josh Russell - Coordinator Waste Management	In Progress	01/07/23	30/06/24	25.00	25.00	 ON TRACK

Progress Comment


We completed the design for the new landfill cell at the Alexandra landfill and advertisements for a request for tender for the construction was completed.

Strategy: In partnership with the community, provide education and training to improve ecologically sustainable outcomes

Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
4.1.2.1 Work with community and Landcare groups to promote sustainable land use, including conservation for roadside and bushland sites in the municipality.	Sue McNair - Senior Environment Assessment Officer - HSR - Asset and Environment	In Progress	01/07/23	30/06/24	25.00	25.00	 ON TRACK

Progress Comment



We have an ongoing program for working with community and Landcare groups to promote sustainable land use, including conservation for roadside and bushland sites in the municipality. Council's program is aligned with work by Upper Goulburn Landcare Network so that a greater result is achieved across the landscape. Volunteers from the Upper Goulburn Landcare Network have contributed 240 hours of labour on roadsides, controlling weeds and planting native plants to stop further weed incursions.

Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
4.1.2.2 Continue bushland management on key Council sites to manage fire risk, pests, weeds and protect biodiversity, including title survey to define extent of blocks.	Sue McNair - Senior Environment Assessment Officer - HSR - Asset and Environment	In Progress	01/07/23	30/06/24	25.00	25.00	 ON TRACK


Progress Comment

We have commenced work in bushland management on key Council sites that include works on targeted weeds included Blackberry, Gorse, St John's Wort, English and Montpellier Broom, Paterson's Curse, Sweet Briar, Hawthorn, and Chilean Needle Grass. Sites adjacent to horticultural production threatened by Queensland Fruit Fly are also given consideration for treatment of blackberry, now considered a vector of movement of this insidious pest.

Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
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4.1.2.3 Develop roadside pest animal and weed management plan to mitigate the fire risk of invasive species and strengthen ecosystem resilience.	Sue McNair - Senior Environment Assessment Officer - HSR - Asset and Environment	In Progress	01/07/23	30/06/24	25.00	25.00	 ON TRACK
Progress Comment							
We are currently finalising the draft roadside pest animal and weed management plan.							
Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
4.1.2.4 Survey the wider Alexandra community to determine a preference to changes to the Leckie Park and UT Creek precinct.	Sue McNair - Senior Environment Assessment Officer - HSR - Asset and Environment	In Progress	01/07/23	30/06/24	25.00	25.00	 ON TRACK
Progress Comment							
We finalised a wider Alexandra community engagement plan for the survey and engagement will commence in the next quarter.							

Strategy: In partnership with the community, develop and deliver climate adaptation and mitigation programs and practices to reduce our environmental impact

Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
4.1.3.1 Implementation of Council's Climate Change Action Plan initiatives for 2023/24.	Bronwyn Chapman - Acting Coordinator Environmental Programs	In Progress	01/07/23	30/06/24	25.00	25.00	 ON TRACK
Progress Comment							
We completed consultation on the Draft Climate Change Action Plan. The Plan is incorporating the feedback from the community so that the Final Climate Change Action Plan can be adopted by Council.							
Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status


4.1.3.2 Implement approaches from 'Naturally Cooler Towns Study' to plan future shade in towns.	Bronwyn Chapman - Acting Coordinator Environmental Programs	Not Started	01/07/23	30/06/24	0.00	25.00	 NEEDS WORK
Progress Comment							
The project has not started and will commence early in the new calendar year							
Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
4.1.3.3 Investigate the use of the Council site at Flat Lead Rd for carbon offsets, other regenerative opportunities and to creating the site as an environmental precinct	Bronwyn Chapman - Acting Coordinator Environmental Programs	In Progress	01/07/23	30/06/24	25.00	25.00	 ON TRACK
Progress Comment							
We have commenced work on this investigation.							
Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
4.1.3.4 Upgrade mercury vapour and compact fluorescent streetlights to LED.	Bronwyn Chapman - Acting Coordinator Environmental Programs	In Progress	01/07/23	30/06/24	25.00	25.00	 ON TRACK
Progress Comment							
We commenced an audit across the municipality to document the street-lighting inventory to understand the extent of the changeover of the lights to LED. This audit is being conducted jointly with Mansfield Shire Council which is managing the audit and Strathbogie Shire Council.							

Strategy: Protect our waterways and improve associated human health outcomes

Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
4.1.4.1 Conduct a review of planning requirements and controls for the catchment area north of Eildon.	Emma Kubeil - Principal Strategic Planner	In Progress	01/07/23	30/06/24	20.00	25.00	 MONITOR


Progress Comment

This project has been included as part of the Planning Scheme Review and has been earmarked as a priority for further strategic work. A further update will be provided once the Planning Scheme Review has been adopted by Council and the priorities for further strategic work confirmed.

Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
4.1.4.2 Develop scope and initial research for Alexandra and Upper Goulburn flood study in partnership with Goulburn Broken Catchment Management Authority.	Peter Bain - Manager Sustainability & Assets	In Progress	01/07/23	30/06/24	25.00	25.00	 ON TRACK


Progress Comment

We commenced works during the quarter on the initial research for Alexandra and Upper Goulburn flood study in partnership with Goulburn Broken Catchment Management Authority.

Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
4.1.4.3 Seek funding to develop a Municipal Integrated Water Management Plan (IWMP).	Peter Bain - Manager Sustainability & Assets	In Progress	01/07/23	30/06/24	25.00	25.00	 ON TRACK

Progress Comment

We have sought funding for the development of an Municipal Integrated Water Management Plan through the IWM Goulburn Broken & North East Forums. This has not been successful to date.

Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
4.1.4.4 Deliver the Onsite Domestic Wastewater Education and Engagement Program.	Natalie Stewart - Manager Development Services	In Progress	01/07/23	30/06/24	50.00	25.00	 ON TRACK

Progress Comment

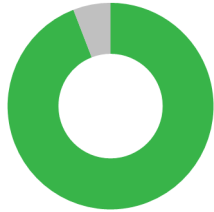
We've developed an educational package that includes an animation video and informative hard-copy materials, aimed at raising awareness and advocating for sustainable and healthy wastewater systems.

THEME: TRANSPARENCY, INCLUSION AND ACCOUNTABILITY

ACTION STATUS

94.12% (16)

ON TRACK



5.88% (1)

MONITOR



0.00% (0)

NEEDS WORK

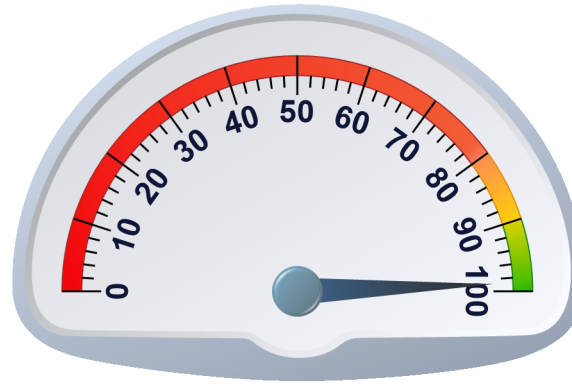


0.00% (0)

NO TARGET












ACTION PERFORMANCE



Actions reported on	17
At least 90% of action target achieved	16
Between 70% and 90% of action target achieved	1
Less than 70% of action target achieved	0
Actions with no target set	0


PERFORMANCE OVERVIEW

STRATEGIC OBJECTIVE 5.1 To ensure our services, people and systems deliver the best possible outcomes for our communities now and in the future		Actions On Track	KPI -
Strategy		Action Performance	KPI Performance
5.1.1 Put the customer first in everything we do		On Track	-
5.1.2 Ensure Council remains financially sustainable through sound management, forward planning, innovative service delivery and asset consolidation as appropriate		On Track	-
5.1.3 Evaluate and pursue new commercial opportunities		On Track	-
5.1.4 Provide a workplace that is flexible and inclusive to support the health and wellbeing of our employees		Monitor	-
5.1.5 Maintain transparent, inclusive and accountable governance practices		On Track	-
5.1.6 Communicate effectively using multiple methods with our customers and communities about our work and services		On Track	-
5.1.7 Improve emergency readiness through active emergency management planning to enhance community preparedness and resilience		On Track	-
5.1.8 Establish a team approach in partnership with our communities to represent our collective interest to the State and Federal Governments		On Track	-

ACTION SUMMARY


Strategic Objective: To ensure our services, people and systems deliver the best possible outcomes for our communities now and in the future

Strategy: Put the customer first in everything we do

Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
5.1.1.1 Enhance our customer service systems and processes to improve our management of requests and feedback.	Melanie Ravary - Customer Service Coordinator	In Progress	01/07/23	30/06/24	25.00	25.00	 ON TRACK

Progress Comment

We continued our Smart Forms project which aims to improve the overall customer experience by making it easier for our customers to interact with us, make online requests and provide information. The project will be completed during the next quarter. We continue to assist the project team working on the digital transformation collaborative project with our neighbouring councils to procure and implement new technology, including improved customer management systems. This new technology will be instrumental in progressing many improvements to our customer service.

Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
5.1.1.2 Upgrade Council's website in accordance with our Communications and Social Media Strategies.	Rosie Kane - Communications Coordinator	In Progress	01/07/23	30/06/24	25.00	25.00	 ON TRACK

Progress Comment

We commenced Council's website upgrade project this quarter, including background research, the development of a project plan, and initial engagement with our website provider and internal teams. A content audit has also commenced.

Strategy: Ensure Council remains financially sustainable through sound management, forward planning, innovative service delivery and asset consolidation as appropriate


Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
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5.1.2.1 Enhance the organisation's Information, Communications and Technology (ICT) capability and systems, including: * Implementation of the ICT Strategy Action Plan * Strengthen Council's Cyber Security * Upgrade Council's ICT Disaster Recovery (DR) System.	Cheryl Nickels-Beattie - Manager Business Services	In Progress	01/07/23	30/06/24	25.00	25.00	 ON TRACK
Progress Comment							
We continued Implementation of Council's ICT Strategy during the quarter, including actions to strengthen Council's cyber security. Ongoing cyber security training was also rolled out to staff.							
Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
5.1.2.2 Continue to work with our neighbouring councils (Mansfield, Strathbogie & Benalla) to implement the Rural Council's Transformation Program year one actions.	Cheryl Nickels-Beattie - Manager Business Services	In Progress	01/07/23	30/06/24	25.00	25.00	 ON TRACK
Progress Comment							
We continued to participate in the collaborative project with all four Councils agreeing to proceed with implementation of a SharePoint solution for Information Management, and a new IT system for Building, Planning and Regulatory Services. Early stages of planning for implementation of these solutions has commenced across the councils. The project partners will undertake a further tender for an enterprise wide solution for the remaining modules during the next quarter.							
Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
5.1.2.3 Undertake a Geospatial System (GIS) Capability Gap Analysis.	Cheryl Nickels-Beattie - Manager Business Services	In Progress	01/07/23	30/06/24	25.00	25.00	 ON TRACK
Progress Comment							
We established the GIS Working Group to evaluate the existing GIS capability within Council.							
Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
5.1.2.4 Finalise the Information Strategy and commence implementation, including the delivery of the Archiving Project.	Cheryl Nickels-Beattie - Manager Business Services	In Progress	01/07/23	30/06/24	25.00	25.00	 ON TRACK

Progress Comment


Our Information Management Strategy was endorsed by the Executive Team this quarter. Implementation of actions has commenced.

Our Archiving Project, aimed at reducing our hardcopy record and compliance with Record Management standards has been enhanced with a successful funding submission to support the digitisation of planning files.

Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
5.1.2.5 Further develop Financial Plan to support effective Council decision making.	Cheryl Nickels-Beattie - Manager Business Services	In Progress	01/07/23	30/06/24	25.00	25.00	 ON TRACK


Progress Comment

We will revise the Financial Plan as part of the 2023/24 Corporate Planning and Annual Budget process. Preliminary work required has been completed to date.

Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
5.1.2.6 Develop of a business model to support increased utilisation of the Marysville Community Centre and its relationship to other facilities in town.	Michael Chesworth - Director People & Corporate Performance	In Progress	01/07/23	30/06/24	25.00	25.00	 ON TRACK

Progress Comment



We have assisted with the formation of a new Community Asset Committee to oversee the management of the Marysville Community Centre moving forward. We are working with this Committee to establish business plan for the future operations of the Centre and to encourage higher use of the Centre. This work is continuing into the next quarter.

Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
5.1.2.7 Complete the review of the Road Asset Management Plan.	Peter Bain - Manager Sustainability & Assets	In Progress	01/07/23	30/06/24	25.00	25.00	 ON TRACK

Progress Comment


We commenced a review of the Road Asset Management Plan with consultation with the Community on the management of Council's roads completed, and the establishment of with the Community Roads Advisory Group.

Strategy: Evaluate and pursue new commercial opportunities


Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
5.1.3.1 Continue with the delivery of the Yea Saleyards 10-year Business Plan annual action items including: * Investigate options to address potential expansion.	Stuart Russell - Manager Operations & Maintenance	In Progress	01/07/23	30/06/24	25.00	25.00	 ON TRACK
Progress Comment							
Yea Saleyards Committee has investigated expansion of services at the site with the Gardening Expo being held during this quarter and the Detox Your home being run later in October. Discussions have also been held concerning the potential for the Container Deposit Scheme to be located at the site.							
Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
5.1.3.2 Undertake a feasibility study to attract investment in the Circular Economy industry in Murrindindi.	Ben Harnwell - Manager Economic Development	In Progress	01/07/23	30/06/24	25.00	25.00	 ON TRACK
Progress Comment							
We identified 'Sustainable Future' as a Pillar for the draft 2024 Murrindindi Economic Development Strategy. Along with the Circular Economy Business Workshop delivered by the Waste Unit is running in November 2024. The workshop is for local business owners and operators to learn more about the circular economy and opportunities to manage waste differently.							
The Forest Transition, Local Development Plan context analysis has identified opportunities and is currently out for broader community consultation.							

Strategy: Provide a workplace that is flexible and inclusive to support the health and wellbeing of our employees


Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
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<p>5.1.4.31 Implement the actions identified in the Workforce Management Strategy and Gender Equality Action Plan, including:</p> <ul style="list-style-type: none"> * Supporting students within the Shire to learn about opportunities and career paths at Council * Review organisational requirements for entry-level positions to develop skills and opportunities for career progression * Review recruitment process to ensure gender equality, diversity and inclusion are addressed in all actions 	David Echeverry - A/Manager Governance and Risk	In Progress	01/07/23	30/06/24	20.00	25.00	 <small>MONITOR</small>
<p>Progress Comment</p> <p>We continued to focus on activities within the Gender Equity Plan and the Workforce Plan with incremental steps that support both initiatives. This included a review of the Position Descriptions for a number of entry level roles in the Parks and Gardens team with the lens of identifying career progression</p> <p>We released a streamlined recruitment resource document for managers and this will be further developed in coming months.</p> <p>In the next quarter, we will increase our focus on the Gender Equity Plan, in particular the development of the tools to support the impending of gender equity within everyday planning (policy development, community initiatives) along with preparation for the Gender Equity progress report due to the Commission in February 2024.</p>							

Strategy: Maintain transparent, inclusive and accountable governance practices


Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
5.1.5.1 Develop a Sustainable Procurement Action Plan to provide a structure for how Council will enhance local economic, environmental and social outcomes within its procurement processes.	David Echeverry - A/Manager Governance and Risk	In Progress	01/07/23	30/06/24	25.00	25.00	 <small>ON TRACK</small>
<p>Progress Comment</p> <p>We are undertaking consultation and research with councils across the State to identify suitable options for our municipality. Once complete, options will be presented to Council to select the most appropriate plan to implement.</p>							

Strategy: Communicate effectively using multiple methods with our customers and communities about our work and services

Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
5.1.6.1 Continue to implement the 2019 Communication Strategy and 2020 Social Media Strategy actions, including * Increase the quality and access to digital communication, through social media, newsletters and web content * Streamlining communication content creation to enable more frequent and up-to-date content sharing	Rosie Kane - Communications Coordinator	In Progress	01/07/23	30/06/24	25.00	25.00	 ON TRACK
Progress Comment							
We have commenced implementing new Electronic Direct Messaging software this quarter to provide the facility to communicate our news via email to our community. A communications campaign is being developed for release in October/November, inviting our community to opt-in for free to receive the latest Council news via email each month. Video updates from Council's Mayor continued during the quarter, providing the highlights from our Council Meetings.							

Strategy: Improve emergency readiness through active emergency management planning to enhance community preparedness and resilience

Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
5.1.7.1 Deliver the Local Emergency Action Plan Project (LEAP) in collaboration with neighbouring Councils, including: * identify three additional at-risk communities to be part of the project * work with the identified working groups at Marysville and Toolangi to design and deliver their Local Emergency Action Plans	Chris Price - Coordinator Emergency Management & Business Continuity	In Progress	01/07/23	30/06/24	25.00	25.00	 ON TRACK
Progress Comment							
We have progressed work on the development the Local Emergency Action Plan.							
Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status


5.1.7.2 Implement the Municipal Flood Recovery Plan (October 2022).	Kim Chadband - Manager Flood Recovery	In Progress	01/07/23	30/06/24	25.00	25.00	 ON TRACK
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Progress Comment

The implementation of the Murrindindi Flood Recovery Plan has been supported through the oversight of the Murrindindi flood recovery committee. There has been significant progress in the pillars of people and community and agriculture with events, training and activities that bring people together for collective support. Partnership include, Yea and District Memorial Hospital, Alexandra Events, Murrindindi Foundation and many others who we are pleased to partner with in delivering positive outcomes.

The Murrindindi Flood Recovery Plan has been endorsed by the Committee and is noted by Council and available for community and stakeholder feedback. The three workshops scheduled to check in with the impacted areas, on the effectiveness of the plan have been postponed as a result of two subsequent flood event's within the Shire. Council pivoted to supported the community in the subsequent flood events.

Strategy: Establish a team approach in partnership with our communities to represent our collective interest to the State and Federal Governments

Action	Responsibility	Action Status	Start Date	End Date	% Complete	Target	Status
5.1.8.1 Maintain an advocacy register to ensure equitable state-wide distribution of Victorian and Federal Government funding.	Anna Cullen - Manager Customer Experience	In Progress	01/07/23	30/06/24	25.00	25.00	 ON TRACK

Progress Comment

During the quarter we advocated to State and Federal Government Minister on a range of topics of concern to Murrindindi communities including:

- The poor condition of State managed roads in the Shire, in particular the Melba Highway (State Minister for Roads)
- Impacts of flooding and the need to review flood mitigation protocols associated with water held and released from Lake Eildon (State Minister for Water and Minister for Emergencies)
- Need to improve river level monitoring and the provision of flood gauges on the Goulburn River and its tributaries (State Minister for Water)
- Impacts of the cessation of native timber harvesting on harvest and haulage contractors and need for improved support (State Minister for Agriculture)
- Need for greater communication to the community around State fire management planning with the cessation of forestry to address concerns around adequate preparedness and response capability (State Minister for Agriculture and Minister for Emergency Services)
- Raising awareness amongst State and Federal representatives and Ministers about the needs and opportunities for a tertiary education hub in Murrindindi Shire