



# Noise control guidelines

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### Introduction

These guidelines are primarily intended to be used by municipal officers to assist in the resolution of complaints or to avert a possible noise nuisance. Some guidelines have been prepared so that they could be incorporated into a permit condition of a development or embodied as a local law. The guidelines are designed, however, to be the basis of assessment and not the last word.

Many of the guidelines do not require an actual measurement of the noise. In these cases, the inherent nature of the activity outside of the hours suggested is sufficient to consider the activity unreasonable.

EPA appreciates feedback on issues where additional noise control guidelines are considered useful or where refinements to existing guidelines are considered necessary.

Note: These guidelines are a reproduction of the former EPA publication TG302/92.

This document has been amended to update:

- Section 4 Dog kennels to refer to the *Environment Protection Act 2017* and the Environment Protection Regulations 2021 and remove reference to State environment protection policy (Control of Noise from Commerce, Industry and Trade) No. N-1
- Section 8 Truck mounted refrigeration units to refer to the *Environment Protection Act 2017*

This document has been amended to remove:

- Section 1 Fixed domestic plant and home occupation noise which has been replaced by *Noise guideline: Assessing noise from residential equipment* (publication 1973)
- Section 17 Noise assessment technique which has been replaced by *Noise guideline: Assessing noise from residential equipment* (publication 1973).

### Disclaimer

Please note this document is currently under review. The content in this document is for information purposes only. No claim is made as to the accuracy or authenticity of the content of the guidelines.

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### Acknowledgement

Some of the guidelines were adopted from noise control guidelines developed by the New South Wales Department of Environment and Climate Change (formerly the State Pollution Control Commission).

## 1. Fixed domestic plant and home occupation noise

This section has been superseded by *Noise guideline: assessing noise from residential equipment* (publication 1973). Publication 1973 is available on EPA's website:

[www.epa.vic.gov.au/about-epa/publications/1973](http://www.epa.vic.gov.au/about-epa/publications/1973)

## 2. Construction and demolition site noise

This section has been superseded by *Civil construction, building and demolition guide*

Publication 1834 is available on EPA's website: [www.epa.vic.gov.au/about-epa/publications/1834](http://www.epa.vic.gov.au/about-epa/publications/1834)

## 3. Road repair and track maintenance

The following guidelines have been designed to limit the amount of noise impinging solely on residential premises. To this end, affected premises such as offices may be considered exempt from the schedule.

- All pneumatic tools operated in a residential area should be fitted with an effective silencer on their exhaust port.
- The unit with the lowest noise reading which meets the requirements of the job should be used where work is conducted in a residential area or other noise-sensitive location.
- All mechanical plant must be silenced by the best practical means using current technology. Mechanical plant, including noise-suppression devices, should be maintained to the manufacturer's specifications. Internal combustion engines are to be fitted with a suitable muffler in good repair.
- Unless involved in emergency repair or for safety reasons, all work should be conducted during the hours specified in the schedule.
- If routine work is planned outside the hours specified by the schedule, all affected premises in the residential area must be notified of the intended work, its duration and times of occurrence.
- Work that creates the most noise should be scheduled to minimise the impact on residential premises.

<b>Schedule: Road repair and track maintenance</b>
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7 am – 6 pm Monday to Saturday
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9 am – 6 pm Sunday and Public Holidays
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## 4. Dog kennels

The problems caused by the perpetual barking of dogs has been known to exist at distances as far as 500 m from the actual source. The following criteria for dog kennels have therefore been assembled to limit both the physical stimuli to the dogs and the outbreak of noise from the kennels.

- The kennels should be located at least 500 m from residential areas.
- Some fully enclosed or acoustically baffled kennels should be available to house particularly noisy animals, at a ratio of 1:15.



- Electronic masking noise devices should be provided to reduce audible stimuli to the dogs.
- Kennels should be constructed to visually screen stimuli such as other dogs, animals, traffic or passers-by.
- Access to kennels should be restricted solely to staff.
- Feeding of the dogs should be restricted to the daytime hours of 7 am – 6 pm.
- Exercise of the dogs may only be performed between the hours of 9 am and 5 pm.
- A responsible person must be available on site 24 hours per day.
- Kennels should be constructed of such a material so as to provide an appropriate reduction in the emission of noise. Materials such as masonry and cement sheeting would provide a suitable structural basis.
- The kennels should be positioned so as to utilise the ability of the topography to reduce noise.

Note: For the purposes of section 166 of the *Environment Protection Act 2017* (the Act), noise originating from dog kennels may be unreasonable having regard to paragraphs (a)(i)–(v) of the definition of unreasonable noise in section 3(1) of the Act.

The noise originating from dog kennels may be unreasonable when assessed under Part 5.3, Division 3 of the Environment Protection Regulations 2021 and in accordance with the 'Noise limit and assessment protocol for the control of noise from commercial, industrial and trade premises and entertainment venues (incorporated under the Environment Protection Regulations).

### 5. Domestic refuse collection

The main annoyance produced by domestic refuse collections occurs in the early morning (in other words, before 7 am). Therefore, if possible, routes should be selected to provide the least impact on residential areas during that time.

- Collection of refuse should follow the following criteria:
- Collections occurring once a week should be restricted to the hours 6 am – 6 pm Monday to Saturday
- Collections occurring more than once a week should be restricted to the hours 7 am – 6 pm Monday to Saturday
- Compaction should only be carried out while on the move.
- Bottles should not be broken up at the point of collection.
- Routes that service entirely residential areas should be altered regularly to reduce early-morning disturbance.
- Noisy verbal communication between operators should be avoided where possible.

### 6. Industrial waste collection

Annoyance created by industrial waste collection tends to intensify in the early-morning period. To this end, early-morning collections should be restricted to non-residential areas to minimise early morning disturbances. Where a residential area is impacted by noise from the collection of refuse, then collections should be restricted to the times contained within the schedule.

- Refuse bins should be located at sites that provide minimal annoyance to residential premises.
- Compaction should be carried out while the vehicle is moving.
- Bottles should not be broken up at collection site.

- Routes which service predominantly residential areas should be altered regularly to reduce early morning disturbances.
- Noisy verbal communication between operators should be avoided where possible.

### **Schedule: Industrial waste collection**

One collection per week

6:30 am – 8 pm Monday to Saturday

9 am – 8 pm Sunday and public holidays

Two or more collections per week

7 am – 8 pm Monday to Saturday

9 am – 8 pm Sunday and public holidays

## 7. Mobile vendors

The owner or person in charge of a vehicle should not use or operate in any public place a noise or loudspeaker device for the purpose of informing members of the public that articles are on sale from that vehicle, or to promote a related business activity:

- while the vehicle is stationary
  - before 9 am or after 9 pm on any day
  - for longer than 30 seconds in any period of three minutes
- or
- more than once in any period of one hour in a section of a road between two intersecting crossroads which are nearest in each direction.

## 8. Truck mounted refrigeration units

Whether parked on residential or non-residential premises, the noise from the operation of a truck-mounted refrigeration unit must not be audible within a habitable room of any other residence (regardless of whether any door or window giving access to the room is open) during the hours contained in the schedule.

### **Schedule: Truck-mounted refrigeration units**

Non-residential premises (e.g., noise from a delivery truck, whether moving or parked on the street)

10 pm – 7 am Monday to Saturday

10 pm – 9 am Sundays and public holidays

Residential premises (including a truck owner keeping their vehicle on the street outside their home)

8 pm – 7 am Monday to Friday

8 pm – 9 am weekends and public holidays

Note: Section 167 of the *Environment Protection Act 2017* deals with the emission of unreasonable noise from residential premises. This provision of the Act is not limited to the schedule and may be enforced at any time.

## 9. Deliveries to shops, supermarkets and service stations

Where a residential area will be impacted by noise from deliveries, then deliveries should be inaudible in a habitable room of any residential premises (regardless of whether any door or window giving access to the room is open) outside the hours contained in the schedule.

**Schedule: Deliveries to shops, supermarkets & service stations**

7 am – 10 pm Monday to Saturday

9 am – 10 pm Sundays and public holidays

Note: All ancillary motors or trucks should be turned off whilst making the delivery.

## 10. Noise from shops

Where amplified speech or music from shops (spruiking) is to be controlled, the following conditions may be specified.

Each loudspeaker or loudspeaker system to be placed in such a position that, while it is in use, it remains:

- located entirely inside the shop
- situated not less than 3 m from any public entrance to the shop
- directed in such a manner that the device does not point towards any wall which contains an external window or entrance to the shop unless the wall is more than 15 m from the device itself
- operating at a level that does not exceed 65 dB(L<sub>Aeq</sub>) 2 m from the facade.

## 11. Gardening on non-residential property

This guideline is intended to limit the amount of noise created by lopping or removal of trees, cutting of grass and so forth.

All internal combustion engines must be fitted with a suitable muffler in good repair.

Work carried out in proximity to a residential area should be restricted to the hours:

7 am – 6 pm Monday to Saturday

9 am – 6 pm Sundays and public holidays,  
unless involved in emergency work.

## 12. Scareguns

### 12.1. Background

Scareguns are devices for producing a loud explosive sound for the purpose of scaring away birds from crops and orchards. Scare guns, also known as gas guns or scatter guns, produce an explosive noise by the ignition of a charge of gas and air. Some scare guns rotate after firing so that the next blast is emitted in a different direction, which is intended to increase the surprise effect on birds.



Scareguns, when used as the sole bird deterrent, are likely to become significantly less effective after a few days. This is due to the birds becoming accustomed to the noise. For scareguns to remain effective it is necessary to vary and enforce the frightening effect. Methods which do this include the relocating of the scare gun every day or so and the use of 'birdfright' explosive cartridges.

The rate of firing the scaregun must be carefully considered. If the firing rate is set too high, the birds will very quickly become accustomed to the noise. However, if set too low, the birds will return from cover after being frightened away and will have time to feed.

For the guns to be most effective they should be used when the birds are most actively feeding. This will normally be in the early morning and late afternoon; but this could be dependent on the species. Most scareguns can be fitted with a timer that enables them to be automatically turned on and off.

Scareguns are not the only method of bird control available. Where scareguns cannot be used, other bird controls should be considered by the producer. These include:

- kites, shaped like birds of prey
- chemical sprays that are unpalatable to some species of small birds
- plastic strips that hum in the wind
- nets and plastic mesh
- noise generators such as 'Av-alarm', 'Pestaway Agricultural Noise Generator' or a 'white noise' generator. (The first two produce a high level of noise which may cause annoyance to residents if living nearby. The last-mentioned device produces a cicada-like sound and has been found to be particularly effective with silvereyes).

### 12.2. Discussion

Birds that attack fruit and crops can cause significant losses to a producer. A scaregun, if used correctly, does offer some protection against this problem. However, the noise that frightens the birds can also cause significant annoyance to neighbours living in the area. As a consequence, when scareguns are used, there needs to be a balance set between the producer's needs and the rights of residents. This guideline attempts to set this balance and should be seen as a reasonable compromise for both parties.

### 12.3. Guidelines for the control of noise from scareguns

- A scaregun must not be used if the distance between the scaregun and any complainant's house is less than 300 m (See Note 2).
- The scaregun must not emit more than 70 blasts/day.
- The scaregun must not be used earlier than 7 am or later than sunset. Earlier starting times will be allowed if this is agreed to by the complainants.
- The total time of operation of a scaregun must not exceed 12 hours in any one day. However, the time of operation may be divided into two separate periods, provided the interval between blasts is not less than six minutes.
- The scaregun must be located as far away as possible from any complainant's house.
- Wherever possible, the shielding effects of natural features, buildings and so on shall be used to reduce the level of the blasts at complainants' houses.
- Wherever possible, the use of the scaregun shall be minimised.

### Notes:

1. These guidelines are based on an average maximum level of 100 dB LIN Peak of the loudest 20 per cent of blasts measured at the complainant's home when the weather favours noise propagation. The dB LIN Peak is measured with the sound level meter set to linear ('Z') frequency-weighting and peak ('P') time weighting.
2. Where the level of the blast from a scaregun can be adjusted, then the distance between the scaregun and any complainant's house may be less than 300 m. In this case the adjusting mechanism must be permanently fixed such that the average maximum level of the blasts at the house does not exceed 100 dB LIN Peak.
3. Weather conditions affect the propagation of noise. Received levels are loudest when the wind blows from the source to the receiver. Temperature inversions, which often occur in the early mornings after a clear night, also increase noise propagation.

## 13. Public address systems

Public address (PA) systems are commonly used in conjunction with outdoor entertainment and sporting activities and can cause annoyance if used inappropriately. For the purpose of this guideline public address systems may be divided into two categories: low-power units needed for control of persons engaged in the activities or events; and high-power units used for making public commentaries and announcements.

### 13.1. Objectives

In all cases, the environmental objective should be noise intrusion of not more than 5 dB(A) above background at any affected residences or other noise-sensitive locations. Corrections for tonal or impulsive noise usually are not necessary, and further tolerance of up to 5 dB(A) may be allowed for unique or very infrequent activities with recognised social merit. Amplifier level settings must be minimised whilst ensuring conveyance of information to audience or participants is adequate.

Restrictions on the times of use of public address systems should be considered. Noise from PA systems must not be audible inside a residential dwelling during normal sleeping hours.

### 13.2. Low-power systems for event control

These are usually small systems such as are used for controlling competitors in events like BMX bike races and go-kart races. Where such systems may cause noise annoyance, the following criteria should be applied:

- The public address system must only be used to control the event, not for giving commentaries, advertising or playing music.
- Speakers may only be installed in the essential control areas, such as marshalling sites.
- Speakers should be small, low-power horn units no more than 20 cm across the horn opening and operated by an amplifier of no more than 30 watts.
- Horn units are to incline downwards at an angle of approximately 45°, point in the appropriate direction and be mounted on poles approximately three metres tall, in such a way that the speaker is held firmly and cannot be rotated.
- A sound level limiting circuit should be incorporated in the amplifier to control the signal amplitude to a fixed level, regardless of the loudness of the operator's voice.

- Once the control knobs have been set to the correct positions, they should be removed and the potentiometer spindles covered with a fixed metal channel attached to the front panel of the amplifier.
- The spare microphone inputs should be covered with metal plates securely fitted to the rear or front panel of the amplifier, as the case may be.

### 13.3. High-power systems for commentaries and announcements

These are usually much larger systems used, for example, to give a running commentary during a sporting event or race meeting, to keep spectators entertained or for carnival-type advertising.

- Most of the criteria for lower power systems are applicable.
- Rather than use high-powered speakers placed in a few locations, it is preferable to place more low-powered speakers to cover the entire perimeter of the grounds, each pointing downward and inward towards the ground where the event is taking place.

Notes:

1. Consideration should be given to substitution of sound systems by visual displays such as electronic scoreboards and video screens for large operations.
2. PA systems used for paging staff and patrons in business and catering operations may also be replaced where they adversely affect residences. In business, two-way radios or pocket beepers may be used. In hotels, meal ticket numbers may be presented on digital display boards instead of being announced.

## 14. Mini-motorcycle circuits

### 14.1. Introduction

This guideline is intended to limit the amount of noise created by mini-motorcycles at a circuit controlled by a non-profit organisation within the Melbourne metropolitan area.

### 14.2. Definitions

**Circuit** means the entire area controlled by the club and includes, but is not restricted to, the track area, pits area, warm-up area and car park area.

**Mini-motorcycle** means any two-wheeled vehicle, powered by an internal combustion engine, that cannot be registered for road use.

**Public holiday** means public holiday as published in the Victoria Government Gazette from time to time.

**Standard exhaust system** means either the complete exhaust system fitted to the mini-motorcycle at the time of manufacture or a complete system specified and distributed by the manufacturer of the mini-motorcycle as a suitable replacement.

### 14.3. Noise guidelines

Only mini-motorcycles having an engine capacity of 100 cc or less should be permitted on the track, pits or warm-up areas and the engine of any mini-motorcycle may only be operated when the cycle is in one of these areas or being ridden between these areas.

All mini-motorcycles ridden on the track, pits or warm-up areas must have fitted a standard exhaust system or equivalent system capable of reducing the noise emissions to a level of 96 dB(A) or less when tested in accordance with the motor cycle provisions of the Environment Protection (Vehicle Emissions) Regulations 2003 made under the *Environment Protection Act 1970*.

No more than 15 mini-motorcycles are to be ridden on the track area at any one time, either during practice sessions or races of any kind.

The engines of mini-motorcycles located at the starting line prior to the start of any race are not to be operated for longer than two minutes.

No more than two mini-motorcycles are to be operated on the warm-up area at any one time.

The engines of mini-motorcycles located in the pits area should not be operated for excessive periods of time.

Public address systems: Section 13 of these guidelines cover the installation and use of these systems.

A sign or signs must be erected and maintained by the club, indicating that the circuit is only to be used by club members. The erection of a sign may need to comply with the requirements of the relevant planning scheme.

Regular club activities should be restricted to Saturdays, Sundays and public holidays, and the hours during which the engine of a mini-motorcycle can be operated on the circuit must fall within the interval 9 am to 6 pm on any Saturday and 10 am and 6 pm on any Sunday or public holiday. On each day that mini-motorcycles are ridden on a circuit there must be a continuous period of at least 45 minutes between 12 noon and 2 pm when the engine of any mini-motorcycle is not to be operated.

In any period of four consecutive weeks there should be at least one entire weekend during which no mini-motorcycles are to be operated on the circuit.

For each new circuit, the distance between any zone in which the use of mini-motorcycles is prohibited under the relevant planning scheme and the nearest part of the track area, pits area or warm-up area should not be less than 350 metres. In addition, consideration must be given to the following:

- other lawful uses in the same zone or reservation that are likely to be sensitive to noise, or whether any permits have been issued for such uses.
- any proposed rezoning or reservation of the area.

## 15. Aircraft

The impact of aircraft noise is generally of major concern only in the vicinity of airports. In these situations levels of noise exposure can be mapped using either the Australian Noise Exposure Forecast (ANEF) system or the maximum noise levels from aircraft where an ANEF is not available.

The Commonwealth regulations for aircraft noise are the Air Navigation (Aircraft Noise) Regulations 1984. Complaints about noise from aircraft in flight should be directed to Airservices Australia, a Commonwealth government agency.

**Table 15.1: Building site acceptability near airports**

Building type	ANEF zone of site		
	Acceptable	Conditionally acceptable	Unacceptable
House, home unit, flat, caravan park	Less than 20 ANEF (Note 1)	20 to 25 ANEF (Note 2)	Greater than 25 ANEF
Hotel, motel, hostel	Less than 25 ANEF	25 to 30 ANEF	Greater than 30 ANEF
School, university	Less than 20 ANEF (Note 1)	20 to 25 ANEF (Note 2)	Greater than 25 ANEF
Hospital, nursing home	Less than 20 ANEF (Note 1)	20 to 25 ANEF	Greater than 25 ANEF
Public building	Less than 20 ANEF (Note 1)	20 to 30 ANEF	Greater than 30 ANEF
Commercial building	Less than 25 ANEF	25 to 35 ANEF	Greater than 35 ANEF
Light industrial	Less than 30 ANEF	30 to 40 ANEF	Greater than 40 ANEF
Other industrial	Acceptable in all ANEF zones		

Notes:

1. The actual location of the 20 ANEF contour is difficult to define accurately, mainly because of variation in aircraft flight paths. Because of this, AS 2021–2000 *Acoustics – Aircraft Noise Intrusion – Building Siting and Construction* specifies additional procedures for building sites outside but near to the 20 ANEF contour.
2. Within 20 ANEF to 25 ANEF, some people may find that the land is not compatible with residential or educational uses. Land-use authorities may consider that the incorporation of noise control features in the construction of residences or schools is appropriate (see also Figure A1 of Appendix A of AS 2021–2000 *Acoustics – Aircraft Noise Intrusion – Building Siting and Construction*).
3. There will be cases where a building of a particular type will contain spaces used for activities that would generally be found in a different type of building (for example, an office in an industrial building). In these cases this table should be used to determine site acceptability, but internal design noise levels within the specific spaces should be determined by Table 3.3 of AS 2021–2000 *Acoustics – Aircraft Noise Intrusion – Building Siting and Construction*.

**Table 15.2: Building site acceptability based on maximum noise levels without ANEF charts**

Building site	Aircraft noise level expected at building site, dB(A)					
	20 or fewer flights per day			More than 20 flights per day		
	Acceptable	Conditionally acceptable	Unacceptable	Acceptable	Conditionally acceptable	Unacceptable
House, home unit, flat, caravan park	<80	80 to 90	>90	<75	75 to 85	>85
Hotel, motel, hostel	<85	85 to 95	>95	<80	80 to 90	>90
School, university	<80	80 to 90	>90	<75	75 to 85	>85
Hospital, nursing homes	<80	80 to 90	>90	<75	75 to 85	>85
Public building	<85	85 to 95	>95	<80	80 to 90	>90
Commercial building	<90	90 to 100	>100	<80	80 to 90	>90
Light industrial	<95	95 to 105	>105	<90	90 to 100	>100
Heavy industrial	No limit					

Note: The forecast daily average number of aircraft flights affecting the site should be obtained from the aerodrome owner. However, each night-time flight between 7 pm and 7 am is to count as four operations.

Reference: AS 2021–2000 *Acoustics – Aircraft Noise Intrusion – Building Siting and Construction*.

## 16. Helicopters

### 16.1.Noise level criteria

The criteria comprise three separate components, each of which should be satisfied at the nearest affected buildings:

- The measured  $L_{Aeq,T}$  (measured over the entire daily operating time of the helipad) shall not exceed 55 dB(A) for a residence.
- The measured maximum noise level  $L_{A,max}$  shall not exceed 82 dB(A) at the nearest residential premises (See Note below).
- Operation outside the hours between 7 am and 10 pm shall not be permitted except for emergency flights.

Note: These levels will generally be met by a separation between the landing site and the residential premises of 150 m for helicopters of less than two tonnes all-up-weight, and 250 m for helicopters of less than 15 tonnes all-up-weight.



## 17. Noise assessment technique

This section has been superseded by *Noise guideline: assessing noise from residential equipment* (publication 1973).

Publication 1973 is available on EPA's website:

<https://www.epa.vic.gov.au/about-epa/publications/1973>

## 18. Other noise guidelines and useful references

Refer to EPA's website for other noise guidelines:

[www.epa.vic.gov.au/for-community/environmental-information/noise/noise-publications](http://www.epa.vic.gov.au/for-community/environmental-information/noise/noise-publications)

To report pollution, including noise pollution, call 1300 372 842 or see EPA's website:

[www.epa.vic.gov.au/report-pollution/noise-pollution](http://www.epa.vic.gov.au/report-pollution/noise-pollution)

## Contact EPA

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