



**ARE YOU...**

# **MISSING YOUR GRAND KIDS?**

**You don't have to miss out on life's  
special moments any more**

In this series of free postcards, we will help you understand how you can connect to your family using technology, by explaining a few basic concepts.

This postcard sets out to explain

**What is Wi-Fi?**



**Murrindindi**  
Shire Council



# What is Wi-Fi?

**Wi-Fi is a signal that travels through the air, a bit like the signal of a cordless phone.**

To use Wi-Fi at home, you will need to have a device and a modem. Your device, such as a tablet or a computer, acts like the cordless phone and your 'modem' is like the cradle for the cordless phone.

Your device receives a signal from the modem, providing it with internet connection. This signal is what we call Wi-Fi.

Your modem is connected to the internet by a qualified technician from a service provider such as Telstra, Optus or Vodafone.

Alternatively you can purchase a portable modem which runs on the mobile phone network.

For support or more information about Wi-Fi and how it can help keep you connected to family, please give Council a call or visit one of our Library and Customer Service Centres, including our Mobile service. These outlets also have a detailed document available that explains everything you need to know about Wi-Fi.

**Get in touch with Council**

5772 0333

[customer@murrindindi.vic.gov.au](mailto:customer@murrindindi.vic.gov.au)

[murrindindi.vic.gov.au](http://murrindindi.vic.gov.au)



**ARE YOU...**

# **MISSING YOUR FAMILY?**

**You don't have to miss out on life's  
special moments any more**

In this series of free postcards, we will help you understand how you can connect to your family using technology, by explaining a few basic concepts.

This postcard sets out to explain

**What is a device?**



**Murrindindi**  
Shire Council



# What is a device?

**A device is a tool we use to access information, process information and talk to one another.**

A device can be a smart phone, a laptop, a desktop computer, or a tablet such as an iPad. Like phones are connected via phone lines, devices connect to each other too, using the internet.

You can use a device to talk to your friends or family, just like you do on a phone. With a device you can also make video calls, which allow you to see and talk to someone as though they are right in front of you.

For support or more information about devices and how they can help keep you connected to family, please give Council a call on 5772 0333 or visit one of our Library and Customer Service Centres, including our Mobile service. These outlets also have a detailed document available that explains everything you need to know about devices.

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## **ARE YOU... MISSING OUT?**

**Have you missed a birthday, funeral,  
wedding or celebration?**

**You don't have to miss out on life's  
important moments any more**

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This postcard sets out to explain

**What is the internet?**



**Murrindindi**  
Shire Council



# What is the internet?

**The internet is like a massive switchboard of phone lines that reach all over the world. We can use the internet to make phone calls, send letters (emails), watch movies and even talk to each other with live video!**

To use the internet, you have to connect to it with a device (see the device postcard for information on devices). You can connect to the Internet

- at Council's Library and Customer Service Centre in Alexandra, Yea or Kinglake or on our Mobile Service at stops around the Shire free of charge, by using a library computer or by connecting to Council's Wi-Fi using your own device
- using a mobile smart phone or portable modem
- in your own home by having a service provider set up your connection

For support or more information about the Internet and how it can help keep you connected to family, please give Council a call on 5772 0333 or visit one of our Library and Customer Service Centres, including our Mobile service. These outlets also have a detailed document available that explains everything you need to know about the Internet.

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**ARE YOU...**

# **MISSING YOUR FRIENDS?**

**Do you want to share things like an image of your gorgeous roses or perhaps an item you made yourself?**

**You don't have to miss out on sharing life's special moments any more**

In this series of free postcards, we will help you understand how you can connect to your family using technology, by explaining a few basic concepts.

This postcard sets out to explain

**Internet Safety**



**Murrindindi**  
Shire Council



# Internet Safety

**Like anything we do, using technology has some risks. By knowing what the risks are, we can take steps to reduce them.**

Here are some simple ways to use the internet safely.

- Always choose a password that is unique and cannot be easily guessed. A password is something you choose that you never share with anyone. Never store your password on or with your device.
- Only open emails and messages from a trusted sender.
- Never give out personal details to anyone phoning, emailing or messaging you.
- If someone contacts you from a bank or utility provider with a change or unusual enquiry, it is always safer to call them back on their official number or go into your local branch and check if the request is legitimate.

For support or more information about internet safety and how it can help keep you connected to family, please give Council a call on 5772 0333 or visit one of our Library and Customer Service Centres, including our Mobile service. These outlets also have a detailed document available that explains everything you need to know about internet safety.

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